

## COVID-19

# FREQUENTLY ASKED QUESTIONS



### HOW LONG WILL YOU BE SHUT DOWN?

We don't know. We are following guidance from the State and mandates imposed by Governor Doug Burgum. We will continue to give updates on our website.



### WILL MY MEMBERSHIP BE CHARGED WHILE THE COMMUNITY CENTER IS SHUT DOWN?

No. All memberships are currently frozen meaning those of you that pay on a monthly basis will not be charged. Once we get back up and running we will look at the days we were closed and figure out what we are going to do for those of you being billed.



### WHEN IS SPRING/SUMMER REGISTRATION?

Spring/Summer registration opens on April 22nd at Noon.



### YOUTH PROGRAMS AND ADULT LEAGUES

We are encouraging all of you to sign up for our programs/leagues like you normally would. We aren't extending any deadlines. Depending on how long this draws out, we may make some exceptions to those deadlines for registrants/teams that miss it and/or if we still have space in those programs/leagues.

#### **CANCELLATIONS:**

We will only cancel if we absolutely have to, but all things considered it may be our only option. As of the beginning of April we will be **cancelling April's Aquatic Lessons, Date Night, YAP Volleyball, Little/Big Artists Class, Kids Cooking Class, and the Optimist Basketball Tournament.** We will continue to move forward as planned for everything else with preference to postpone/reschedule programming rather than cancelling. That may mean the league/program you sign up for happens at later dates or we reduce the number of weeks the league/program runs.

#### **REFUNDS/PRORATE:**

The biggest unknown is how long this will last, and at this point, your guess is as good as ours. For all of our programs and leagues, we will prorate or completely refund you if we make a change that no longer works for you or we completely cancel it. As with anything, if you have any questions or concerns please call us Monday through Thursday 8:00 am to 5:00 pm at 701-456-2074.



### HOW DO I SIGN UP FOR PROGRAMS OR LEAGUES IF YOUR OFFICE IS CLOSED TO THE PUBLIC?

- Online at [dickinsonparks.org](http://dickinsonparks.org)
- Call our office at 701.456.2047 Monday - Thursday 8:00 am to 5:00 pm

#### **Dropping off a packet?**

- Mail it to Dickinson Parks & Recreation 2004 Fairway St, Dickinson ND 58601
- Deposit box located at the West River Community Center to the right side of the front doors. Please pay with check in sealed envelope.