

Question: What is the best/ fastest/ most effective way to make reservations?

Answer: Our online system will open as of 8AM and our phone lines will open at 9AM. We do have very high call volume on this day so we do recommend booking online prior to the phones opening.

Question: What should I do to prepare for Reservation Day?

Answer: We recommend testing out the online system to familiarize yourself with it prior to the day of. Book your stays with the most popular dates first. These would be holiday weekends as well as the popular Halloween weekends!
-Have a list of your interested sites handy. In the event that your preferred site has already been booked, you can reference a list put together prior to that day.

Question: I book reservations for my entire group. Will I be able to do that online?

Answer: Yes, you will! Please see the video included in this post to learn how to do that. For assistance or clarification on how to do it prior to the day of, please call our Reception Center on a midweek day and one of our Guest Service Reps will be happy to assist with questions.

Question: If I book a group reservation do I have to pay the deposit for each site?

Answer: No, you do not. Our reservation system will hold the site for up to a week with no deposit. If no deposit is received on a reservation after one week, the system will automatically cancel the reservation.

Question: I generally book a week in the summer. How do I know which campsites are booked on a weekly basis?

Answer: Most of our sites in the park are booked on a weekly basis in the summer either on a Friday-Friday, Saturday- Saturday or Sunday to Sunday basis. Please visit the link in this post to see the color coded chart of the park based on weekly rulings.

Question: How will I know when themed weekends/events take place?

Answer: Please visit this link to see the calendar of when our events are happening!

Question: I was not able to book for a certain date, or not able to book the type of site that I want for a certain date. What should I do?

Answer: While we do not keep a waiting list, we do recommend calling back one week after Reservation Day to see if anything has opened. Reservations made on Reservation Day with no deposit will be cancelled at the one-week mark so that is a good time to check back with us or on the online system.

Question: I'm interested in booking a rental unit, can I do that online?

Answer: Yes, you can! When booking online you'll want to select "Rental-NF" as the site type. Any rental units available will be highlighted.

Question: I'm interested in booking a golf cart, can I do that online?

Answer: Yes, you can! When booking online you'll want to select "Golf Cart" as the site type. Any golf carts available will be highlighted along the bottom of the screen. Please note: personal golf carts are not permitted to be brought into the park.

Question: Should I try to call in prior to 9 AM when the phone lines open?

Answer: Calling in prior to 9 AM will not hold you a spot in the call line. The phone lines turn on at 9 AM so please call in starting at, or after that point. There are many more of you (guests) than there are of us. We answer calls and book reservations as fast as we can, but online booking will be your fastest way to reserve.

Question: Can guests book in person reservations?

Answer: No, our Reception Center is closed for in person reservations.