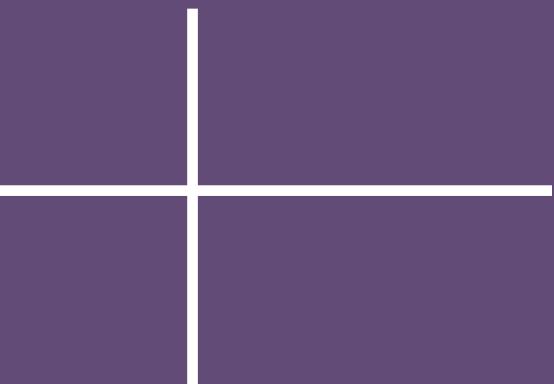




ANNUAL REPORT 2019-2020



Partnership
for Families, Children and Adults

2019 - 2020 Annual Report

“Signs of Love”



Artist: Jessica Johnson

Local inspiring artist, Jessica Johnson is a self-taught deaf artist who has been deaf since birth and communicates through American Sign Language (ASL). Jessica has had a love of art for as long as she can remember. Jessica found her voice through art creations and her true artist talent has become the primary way of expressing herself. She wants to learn more and share her passion with others through example and teaching. She hopes her work makes others happy and speaks to them as it does to her. “Signs of Love” featured on the cover expresses Jessica’s artistic style of illustrating the heart as the universal symbol of love and ASL sign for love. Many of Jessica’s paintings were showcased at a community event featured in September during Deaf Awareness Month at Hart Gallery in Chattanooga. Digital images of Jessica’s “Signs of Love” painting were provided by Hart Gallery.



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Janet Dunn

Damarise Goehring

Adam Holland

John Jackson

Sharon Law

Manny Rico

Nick Spinelli

Jim Tanner



Message from Pam Ladd, Chief Executive Officer

Dear friends,

Partnership provides services and resources to empower people to achieve economic stability and provide healing for victims of domestic violence and sexual assault. We do this through creating an environment where our most vulnerable community members have the opportunity to succeed.

July 2019 through June 2020 has been a year like no other. There were challenges. There were achievements. We established new paths. Partnership's programs and services thrived the first nine months of the year. During our Holiday Cheer Campaign, 21 local companies and individuals adopted nearly 400 of Partnership's clients to help bring joy to those in need during the holiday season. Our Deaf and Hard of Hearing program was showcased at RISE 2020 fundraiser in February and thanks to our generous sponsors and attendees, the event raised over \$81,000. Through grant funding from two local organizations, I'm especially excited to report that we successfully renovated the 3rd floor, east wing, of the Family Violence Shelter.

The last three months, as the COVID-19 pandemic hit our community, has been unprecedented. I'm immensely proud to report that our programs remain open and continue to provide essential services and resources to our clients. Our Family Violence Shelter provides a safe house for families fleeing domestic violence. Center for Family Connections worked with the courts to provide virtual Parenting Classes and mandatory classes for divorcing parents. Elder Services continue to safely care for senior adults in their homes. River City Youth Collective has ensured a safe and healthy living environment for youth living in supervised independent living homes. Deaf Services made the deaf community aware of all mandates and changes by working with Hamilton County to provide live ASL translations of all press conferences.

Certainly there were challenges and we incurred lost revenue from our Sustainability Services, but we persevered. Our heartfelt thanks goes out to our dedicated board, staff, volunteers, and loyal donors. This unwavering support has allowed our agency to stand the test of time. And for that, we are deeply appreciative.

Warmest Regards,

A handwritten signature in cursive script that reads "Pam Ladd".

Empowering People • Building Communities

The Impact of Your Support this Year:



9,761 Total Clients Served

Victim Support Services



Domestic Violence Shelter provided 19,582 nights of safe refuge

164 rape victims (over age 13) received exams, counseling and court advocacy

903 survivors of domestic violence received shelter or non-residential support services

We answered 5,323 Hotline calls.

Deaf and Hard of Hearing Services



1,088 deaf, deaf-blind and hard of hearing community members received services and life skills training

8,240 hours of ASL interpreting services

Stability Support Services

257 clients of Building Stable Lives program received help with housing, training and education

BSL Food Pantry provided food assistance to 393 households

274 youth received health education, expressive therapy, financial readiness, and life skills training at RCYC

Center for Family Connections

240 safe parent visits and exchanges

35 parents were empowered with knowledge, and new parenting skills to make good health lifestyle choices from participating in the Nurturing Parenting Class

739 divorcing parents with minor children attended Children in Divorce or Separation (CIDS) workshop to help parents and their children transition through co-parenting relationship



Elder Support Services

286 residents received advocacy in long-term care facilities

252 seniors were able to remain in the comfort of their own homes because of assistance they received from home care specialists with activities of daily living

133 RSVP Volunteers contributed 10,678 hours of service to local community agencies

12,091 meals were provided to 95 seniors.



PROGRAMS

Partnership for Families, Children and Adults mission strengthens individuals and families of all ages through (5) five Centers of Integrated Services. Our services provide benefits through an effective array of critical services and collaborative partnerships that continually evolve to meet community needs.

VICTIM SUPPORT SERVICES

Family Violence Center

Domestic Violence Shelter

Rape Crisis Center

24/7 Crisis Hotline

Center for Family Connections

Supervised Visitation

Safe Child Exchange

Children in Divorce or Separation (CIDS) Class

Rule 31 Mediation Services

Nurturing Parenting Class



ELDER SUPPORT SERVICES

Home Care Program

Long-Term Care Ombudsman

Case Management

STABILITY SUPPORT SERVICES

Building Stable Lives (BSL)

New Visions Transitional Housing

Retired Seniors Volunteer Program (RSVP)

River City Youth Collective (RCYC)

SUSTAINABILITY SERVICES

Cause Cloth Thrift & Boutique

ASL Interpreting Services

DEAF AND HARD OF HEARING SERVICES

American Sign Language (ASL) Classes

Accessibility to Hearing Assistive Technology

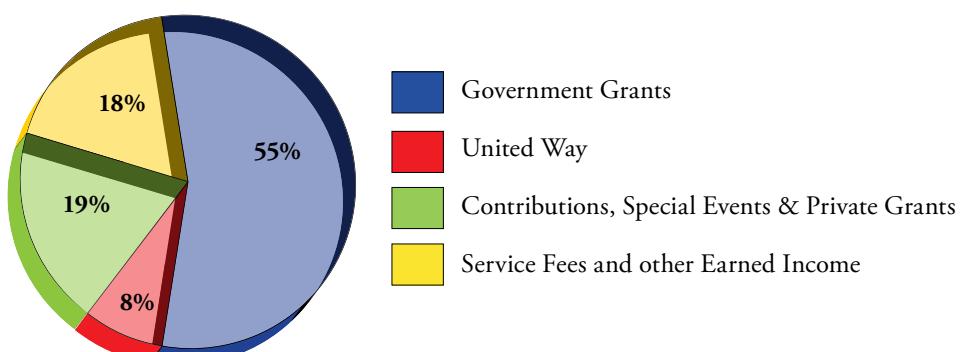
ASL Interpreting Services

Employment Counseling

FINANCIALS

Revenue

FISCAL year ending June 30, 2020



Expenses



Thank You to the individuals, families, foundations and businesses that supported the Partnership for Families, Children and Adults from July 1, 2019 through June 30, 2020

Champions \$500,000+

Estate of Albert Lee Parker
United Way of Greater Chattanooga

Catalysts \$50,000 - \$200,000

Estate of Charlene Griffin
Estate of Helen M. Eigenberg, PhD
Santa for All Seasons, Inc.

Leaders \$10,000 - \$24,999

Sandy and Chuck Chitty
Christ United Methodist Church
Community Foundation of Greater Chattanooga
First Horizon Foundation
Hamilton County Office of County Mayor
Jim Hill
Lillian L. Colby Charitable Foundation
Cynthia Stone
Tennessee Disabilities Coalition
Unum Group
Weldon F. Osborne Foundation, Inc.

Sustainers \$5,000 - \$9,999

Ali and Elizabeth Ahmed
BlueCross BlueShield of Tennessee Community Trust
Ben and Carolyn Brock
CHI Memorial Hospital
Joseph H. Davenport III
Estate of Vernon W. Cox
John and Mary Jackson
Jack McKee
Olan and Norma Mills II

Patrons \$2,500 - \$4,999

Thilo and Phyllis Best
Betsy Caldwell
Chambliss, Bahner & Stophel, PC
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Drs. Roger and Wendy Kaiser
Mary and Andrew McGill
William H. Mills
Publix Super Markets Charities

Jim and Marian Steffner
Tennessee Valley Federal Credit Union
The Church of the Good Shepherd
Women's Fund of Greater Chattanooga

Advocates \$1,000 - \$2,499

Deborah E. Arfken
Blue Granite, LLC
Pat and Jennie Carroll
Chattanooga Masonic Center 199
Dr. Clifton and Ruzha Cleaveland
Thomas and Shannon Connolly
Edna DeGarmo
Dollar General Literacy Foundation
First Centenary United Methodist Church
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Charles and Teresa Groves
Mr. and Mrs. Thomas Heys
Ronald and Arlene Howard
David and Debbie Ingram
JHM Certified Public Accountants
Craig and Laura Kellogg
Pam Ladd
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Tom and Deidra LeQuire
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Bea Lyons
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Mike Collins & Associates
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Fred and Kathleen Robinson
Suntrust Bank
Dr. Homer Kemp and Dr. Mary Tanner
UTC College of Health, Education and Professional Studies
William and Sterling Vanosdale
John and Barbara Winesett
Bruce and Regina Zeiser

Partners \$500 - \$999

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Nancy Bryan
Gary and Peggy Buchanan
Hacker and Kitty Caldwell
Eleonore G. Cobbe
Jo Coke

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Dorothy Lee Grisham Allstate Insurance Agency
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Mary Margaret Halverson
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Hugh and Charlotte Huffaker
Margaret Jan
Teresa Jeter McAvoy
Ronald and Janet Jobe
Kevin King
Virginia C. Love
Sharon Love
McGriff Insurance Services
Jennifer and Jay Mills
Erica Newman
Orphans Christmas Fund
Michael and Lisa Revenig
Manny and Barbara Rico
Rotary Club of Chattanooga
Thompson Engineering
Thompson Holdings Foundation
United Way of Greater Portland
Erin West
Russ and Nicole Wilson

Friends \$100 - \$499

Dennis Abbeduto
Elizabeth Appling
Dr. Jospeh and Melissa Atkinson
Herman Bell
Rev. Drew Bunting and Rev. April Berends
Gary and Laurey Blinn
Robert and Danna Bowden
Kimberly Bowen
Marilyn and John Boxell
Bradford Health Services
Brainerd United Methodist Church, Kingsbury Class
Julia Brandao
Emily Brenyas
Amy Burkhardt
Randy and Donna Burns
Martha Butterfield
Elizabeth Campbell
Kyle and Amy Carlton
Chattanooga Prep, Inc.
Jens and Christy Christensen
City of Chattanooga
Tom and Mary Beth Clark

Derrick Coleman
Marvella Cox
Meghan Creecy
Cross of Christ Lutheran Church
Dr. Samuel and Tina Currin
Nicholas Deidiker
Terry Denniston
Department of Education, Hamilton County, Tennessee
James and Rose Mary Dunbar
Richard and Janet Dunn
Whitney and Sally Durand
Janice Dyer
Scott Embry
Valerie Epstein
Kurt Faires and Judge Christie Sell
Buddy and Sally Faulkner
John Felker
Tanya Garza
Laurie Gauthier
Rosabelle Gorman
Greater Chattanooga Democratic Women's Club
Ann Gunter
Stephanie Guster
Wendy Halsey-Richardson
Joan Hamner
Michael Hanretta
Hart Gallery Tennessee
Bob and Pat Hartje
Barbara Hartman

Bradford Harvey
Brendan Hawks
Dr. Annette Heck
Ross and Rosemarie Hill
Wade Hinton
Jan Horne
Peterson Hostetler
Margaret C. Hubbuch
Robert Jean
Richard Johnson
Maeghan Jones
Thomas S. Kale
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Martha Levardsen
Kathy Levy
Lana Little
Sue Little
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Tom and Patricia McGrath
Bill and Linda McReynolds
Karyn Menck
Tim Moore
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Dr. Charles Piez
McCracken Poston
Trey and Laurel Powell
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Jeff and Gail Raabe
Diane Riddle
Rebecca Ringwood
Eduardo A. and Elba M. Rosano
Andy Santoro
Vicki Schuetter
Kris and Mandy Simmons
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Mike and Pam Smith
Sorenson Communications
Southeast Tennessee Development District
Nick and Ashley Spinelli
Judge Lila Statom
Mark and Gloria Stewart
Dr. Charles Rodney and Johnetta Susong
Jim Tanner
Sarah Walker
Belinda Winslett
Lawrence and Carol Young

Leaving a Legacy

Longtime supporter and friend of Partnership, Eleonore "Elly" Gisela Cobbe passed away this summer on June 3, 2020.

Elly was born in St. Ingbert, Germany and immigrated to the United States on her own initiative in 1961. She met her husband, Alan, in Los Angeles and resided there for over 37 years operating an insurance business insuring many of the major movies of the time and met many of the famous movie stars of the days. After Alan's death, Elly decided to move east to Chattanooga in 2003. She quickly embraced the community and became an active member of Christ United Methodist Church. Her servant heart led her to participate in its ministries faithfully arriving on Sunday's at 7 a.m. to serve coffee to the attendees and helping with Wednesday night meals. Those who knew her described her as vivacious, friendly, and compassionate and one who loved traveling worldwide, enjoyed playing tennis and fellowship with friends. Elly believed in Partnership's mission and vision regularly contributing monetary support to help maintain program services.



"We are grateful Elly included Partnership in her will as we are all the beneficiaries of her kindness. Including the Partnership in your estate plan is a wonderful way to leave a legacy to help us continue forward as a strong, resilient community resource for families in need," says Sharon Love, Director of Philanthropy. To learn more or to let us know if you have made a provision for Partnership in your estate plan, please contact the Development Office, 423-697-3827.

Tribute Gifts

In Honor Of:

Mr. and Mrs. Anthony Angelini
Cathy and Bernie Hayden

Mr. and Mrs. Buddy Benford
Cathy and Bernie Hayden

Dr. and Mrs. Bill Bruce
Cathy and Bernie Hayden

Terri Clements
Cathy and Bernie Hayden

Senator Bob Corker
Rotary Club of Chattanooga

Dr. and Mrs. David Crim
Cathy and Bernie Hayden

David Eckardt
Sumner Gray

Amy Hoover Frierson
Ann Gunter

Mr. and Mrs. David Harris
Cathy and Bernie Hayden
Mr. Bobby Hayden
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John Thornbury

Don and Mary Bacon Williams

Grif and Alix Johnson
Brooke Johnson Suiter
Randy and Vicki Williams
Sharon and Dennis Williams
Mr. and Mrs. Glenn E. Williams

In Memory Of:

Robyn Burns
Randy and Donna Burns

Lillian Cates
Pam Ladd

Doug Cooper
Nelda Thompson

Mr. Farrell Cooper
Robert F. and Sue Cooper
Mr. and Mrs. Andrew J. Corley II
Ann Gunter

Marie-Claire Hale
Margha and Joe Davis
Don and Joan Eigenberg

Dr. Helen Eigenberg
Don and Joan Eigenberg
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Herbert and Joan Thornbury

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Earl and Carol Marler
Roy and Edna Rogers

John and Sara McCarron
Marcia Eason

Janet Lynn Ricks McConnell
Eddie and Peggy Ricks

Sidhom Abdel Messih
Cecil Shenouda

Trisha Obear
Dr. Fred and Ruth Obear

Tommy Perkins
Helen Perkins

John Phillips
Marcia Eason

Betyee Smartt
Pam Ladd

Wanda Stevens
Pam Ladd

Daniel Thompson
Cathy and Bernie Hayden

Long-Term Care Ombudsman

Meet Kaitlyn Orquia



Through Partnership's Long-Term Care (LTC) Ombudsman program, Kaitlyn Orquia serves as your community's LTC advocate protecting the rights of residents in assisted living, nursing homes, and residential care homes. Her advocacy work prevents elder abuse, and helps protect the quality of life and quality of care of anyone who lives in a nursing home or an assisted living facility. All Ombudsman services are free and all complaints are confidential and can be reached at korquia@partnershipfca.com.



United Way Donors

Employees from the following companies chose to designate donations to Partnership through United Way:

BlueCross BlueShield of Tennessee
CBL Properties - Hamilton Place
City of Chattanooga
Chambliss Bahner & Stophel, PC
EPB
First Horizon Bank
Fletcher Bright Company

Hamilton County Government
Helen Ross McNabb Center
Kenco Group
Maurice Kirby Child Care Center
McKee Foods Corporation
Miller & Martin, PLLC
Partnership for Families, Children
and Adults

Shaw Industries - Dalton
SmartBank
SunTrust Bank
Tennessee Valley Federal Credit
Union
Unum Group
W.R. Grace

In Kind Donations

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Amazon, Chattanooga Fulfillment
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Brainerd United Methodist Church
Bread Basket
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- Chickamauga Chapter
Delta Sigma Theta Sorority at UTC
Dillard's Chattanooga
Micki Dion
Dunkin Donuts, Signal Mountain
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Find Your Fabulosity
First Centenary United Methodist
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Five Fabric Friends
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Freedom Church
Girl Scouts of the Southern
Appalachians
Grant, Konvalinka & Harrison, PC
Angela Greer
Hamilton County Child Support
Services
Hamilton County Department of
Education
Harwell Law Group, PLLC
Cathy and Bernie Hayden
Hixson High School
Homes and Havens
Darlene Horne
Carmen Hutson
Il Primo
Irma Marie Designer Apparel
J. Crew Chattanooga
Allison and Hope Jones
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Kenco Group
Teresa Lane
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Mizpah Congregation
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Carol Standifer
St. Jude Catholic Church
Tech Goes Home
Tennessee Aquarium
Hannah Tice
Tuesday Morning
Two Men and a Truck
United Rentals
Unum Group
University of Tennessee, Chattanooga
UTC Counseling Center
UTC Unique Perceptions Group
Jennifer Vessels
Victoria's Secret Chattanooga
Volunteers in Medicine, Chattanooga
Warren & Griffin, PC
Cornelia Williams
Priscilla Williams
WDEF Channel 12
WRCB Channel 3
WTVC, Fox Chattanooga and
Channel 9
YMCA of Greater Chattanooga
Yogis Primo Promo
Youth Council of East TN Presbytery,
PCUSA

Thank you to each and every donor that supported Partnership through their clothing donation to
Cause Cloth Thrift & Boutique and to our Domestic Violence Shelter.

Rise 2020



Event Highlights

Partnership hosted “RISE 2020” on February 5th at The Westin and highlighted Deaf, Deaf-Blind, and Hard of Hearing Program. The program has served individuals with hearing disabilities in Chattanooga and North Georgia for 45 years providing life skills services for the hearing impaired community. As well as, bridging communication barriers providing American Sign Language interpreters for businesses, medical practices and government entities. Thanks to the generous sponsors and attendees, Partnership’s RISE 2020 raised over \$81,000.

RISE featured Derrick Coleman, Super Bowl Champion and NFL’s first deaf offensive player, as the guest speaker, and honored distinguished advocates who have impacted Partnership and the deaf community. Senator Todd Gardenhire was honored with the Distinguished Leadership Award for his leadership role in advocating Hamilton County to become the first county in the state of Tennessee to establish “Text to 911” for emergencies. This alternative method of communication became a God-send for people who are deaf or hard of hearing. Hamilton County Emergency Management Agency was awarded the Distinguished Advocate Award for implementing in its “Be Ready” Emergency Operations Plan a specific plan to communicate weather and safety information to the Deaf and Hard of Hearing including ASL Video Emergency Instructions directly on their website.

2020 Distinguished Leadership Award Senator Todd Gardenhire



From L to R: Pam Smith, Deaf and Hard of Hearing Director, Senator Todd Gardenhire, Andrew McGill, Board President



Event Highlights



*Guest Speaker Derrick Coleman
Super Bowl Champion and
NFL's first deaf offensive player*

2020 Distinguished Advocate Award Hamilton County Emergency Management Agency



From L to R: Marc Ericson, HCEMA Deputy Director, Pam Smith, Deaf and Hard of Hearing Director, Amy Maxwell, HCEMA Public Relations Manager, Chris Adams, HCEMA Director, Andrew McGill, Board President.

Rise
2020



*Sandy and
Chuck Chitty*

brewer media
everywhere... every day.

Chattanooga Times Free Press



**BUILDING A
SMARTER
STRONGER
SAFER
COMMUNITY**

24/7 CRISIS HOTLINE
423.755.2700

CRISIS TEXT LINE
423.356.3620

You have a safe place to go.

Partnership's 24/7 Sexual
Assault and Domestic
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is completely confidential.



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1800 McCallie Avenue
P.O. Box 3525
Chattanooga, TN 37404
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