



# 7<sup>th</sup> Annual **I AM Patient Safety** Achievement Awards

## Key Dates

**Nomination Period:** November 1 - 29, 2019

**Winner Announcement:** February 2020

**P2S2 Award Celebration:** April 28, 2020

We invite Pennsylvania acute care and LTC facilities to submit nominations for the 7<sup>th</sup> annual **I AM Patient Safety Achievement Awards**. Each year, we recognize and celebrate healthcare professionals for their individual and/or team commitment to improving patient safety. *Nominations will only be considered for a single category.*

- Ambulatory Surgery Facility
- Focus on the Patient
- Improving Diagnosis
- Individual Impact
- Innovation
- Long-Term Care Facility
- Safety Story (Near Miss/Close Call)
- Transparency and Safety

**Nominate a Patient Safety Hero at:  
[PatientSafety.pa.gov](http://PatientSafety.pa.gov)**

## Award Categories | Descriptions & Examples

### AMBULATORY SURGERY FACILITY *separately licensed*

- Advanced the time-out process
- Included patients in improvement project
- Spearheaded a quality, patient safety, or infection prevention initiative
- Innovated prevention of surgical site infections

### FOCUS ON THE PATIENT

- Patient/family input led to change or influenced organizational initiatives
- Patient/family integrated in continuity of care and treatment
- Developed process to identify patients who are high risk for suicide

### IMPROVING DIAGNOSIS

- Enhanced the diagnostic process
- Improved patient/family communication around the diagnostic process
- Expanded diagnostic team with non-providers, e.g., nurses, therapists, techs, and patients
- Developed IT solutions to improve diagnosis
- Improved diagnosis and management of medical conditions

### INDIVIDUAL IMPACT - GOING ABOVE AND BEYOND

- Everyday story that makes you say "Wow!"
- Stepped outside their comfort zone to put the patient first or provided exceptional patient care
- Made a heartfelt moment for a patient
- Created a fun/innovative patient atmosphere

### INNOVATION

- Implemented novel solution to address patient safety challenges
- Applied techniques from other industries to improve patient safety
- Developed new patient safety device/process

### LONG-TERM CARE FACILITY *separately licensed*

- Identified a safety concern
- Led a patient safety initiative
- Involved residents in patient safety project
- Implemented evidence-based practice
- Improved healthcare associated infection rate or other patient safety focus
- Initiated new program/process to prevent infections

### SAFETY STORY (NEAR MISS OR CLOSE CALL)

- Near miss - circumstance that could have caused patient harm but didn't
- Catalyst for facility-wide initiative
- New inspection process developed after equipment failure

### TRANSPARENCY AND SAFETY IN HEALTHCARE

- Willing transparency to advance patient safety
- Process to link disclosure and system improvement to minimize patient harm
- Integrated team approach
- Communicated events and lessons learned with patients, staff, and other facilities
- Leadership commitment and involvement

## Prepare for Submission



- ☐ Name of person(s) or department being nominated
- ☐ Narrative description of patient safety story
  - 5,000 characters or less
  - No identifiers
- ☐ Submission category
- ☐ Contact information of submitter(s)
- ☐ Contact information of individual(s) to coordinate future communication with PSA