



The Premier Organization for Revenue Cycle Professionals

38th Annual State Institute!

When:

Wednesday December 4-Friday December 6, 2019

Where:

Holiday Inn and Suites Conference Center

101 Holiday St.,

East Peoria, IL 61611

1-309-698-3333

Rooms-\$ 127.00+tax

Rooms Blocked until November 26th! Block ID: AAH

Meeting Cost:

\$150.00 for AAHAM members

\$175.00 for non-AAHAM members

**\$35 Entertainment Ticket Only-

**Includes: John Currier Honorary Banquet and Entertainment
Meeting Attire: Business Casual

FREE
Student
Registration

Banquet Theme:

IL AAHAM White-Out Party! Featuring Glo-Bingo!! Wear white and glow with us as we celebrate with Glo-Bingo! It's Not Your Grandma's Bingo!



The Premier Organization for Revenue Cycle Professionals



CHARITY AUCTION!

6 for \$5

Arm Length for \$10

Wing Span for \$20

Place your tickets in the bag or bags of the items you
hope to win!!

GIVE Generously!

CHARITY AUCTION!!!

This Year's ASI Charity is **EP!C**

<https://epicci.org/>





The Premier Organization for Revenue Cycle Professionals

Wednesday December 4, 2019

Board Meeting-Holiday Inn & Suites Conference Center

3:00pm-6:00pm

Vendor Exhibit Hall Set-Up

4:00pm-7:00pm

President's Corporate Partner Hospitality Suite

7:00pm-11:00pm

Thursday December 5, 2019

8:00am-9:00am

Breakfast and Registration

9:00am-10:00am

Joshua W. White, VP Strategic Sales, Capio

Built For This



Joshua W. White is a combat veteran who served during the invasion of Iraq (2003). This is a story of what it's like growing up in a fly-over state, riddled with poverty, drugs, and how the Marine Corps calling changed his life forever. **Built For This** is a real life testimonial from the front lines of a major US Conflict from a boots on the ground perspective.

Joshua currently serves as a Vice President of Strategic Sales for Capio, who offers a complete revenue cycle finance solution. Our unique patient receivables purchasing program, leveraged at any point in your revenue cycle, provides immediate cash flow and confidence knowing your patients will be treated with compassion by our healthcare focused team who delivers Patient Financial Wellness® throughout their entire journey.



The Premier Organization for Revenue Cycle Professionals

Thursday December 5th

10:00am-10:30am

Vendor Networking Opportunity/Break



10:30-Noon

Andrew Willison, Manager of Denial Prevention & Kathie Bender, Director Client Operations--Revecore

Ensuring Revenue Integrity: Best Practices for Denial Prevention and Underpayment Recovery

With over 25 years' experience in revenue cycle, Kathie has an extensive background implementing highly successful underpayment and denial management strategies that improve revenue cycle performance for hospitals across the country. Kathie's revenue cycle career began in Utilization Review/Case Management, followed by extended business office recovery services and building claim denial departments for multi-system hospitals. Throughout her career, Kathie has held key operational executive leadership positions in the revenue recovery market and successfully built a start-up company with an expert team of clinicians and insurance reps to support a 13 hospital system. As Director of Client Operations for BLS|Revecore, Kathie leverages her vast knowledge in revenue recovery to lead the operations team in providing key metrics and insight on opportunities for contract and process improvements that empower providers to improve their financial position.

Andrew Willison brings more than 12 years as an experienced healthcare manager in client services, revenue cycle and denial management to BLS|Revecore. As manager for denial prevention and home care services, Andrew is skilled in identifying denial trends through root cause analysis and helping clients implement best practices to improve problem areas and develop key strategies for denial prevention. Additionally, Andrew collaborates with client focus groups to improve overall outcomes in the revenue cycle. Prior to his current role, Andrew spent several years in the DME & Home Infusion space with roles ranging from supervising customer service teams to purchasing and asset management.



The Premier Organization for Revenue Cycle Professionals

Thursday December 5th

Noon-1:00pm

Lunch

President's Remarks

First Time Attendee Recognition

1:00pm-2:00pm



Stephanie Moore, CPC, CPMA

Proposed Changes to E/M Outpatient Services

Stephanie has over 18 years of experience in healthcare and is currently a Physician Auditor/Educator. Her experience in the healthcare industry started at the front desk of a multi-physician surgical practice. She quickly learned the billing and coding side and transferred into that role. She then obtained a role with Wentworth-Douglass Hospital as the Patient Access Supervisor and developed a team that comprised of Authorization, Pre-Certification and Scheduling and then obtaining her CPC and CPMA. Stephanie specializes in E/M auditing, outpatient services, compliance and educating healthcare professionals.

Stephanie has served the AAPC Chair Association Board of Directors from 2016-2019 and previously served as the President and Vice President of the Seacoast Dover NH Chapter of the AAPC.

Prior to Steph's career in healthcare she served in the United States Marine Corps.

2:00-2:30

Vendor Networking Opportunity/Break



The Premier Organization for Revenue Cycle Professionals

Thursday December 5th



2:30pm-3:30pm

Washington Updates!

Paul Miller, PPC, LCP Miller/Wenhold Capitol Strategies, LLC

Paul is co-owner of the lobbying firm Miller/Wenhold Capitol Strategies, LLC located in Fairfax, Virginia near the Nation's Capital. Paul specializes in Government contracts, where he has helped his clients secure over \$400 million in federal contracting opportunities. He also has extensive experience in health care, small business issues, association related matters and management, and the construction industry. Paul also devotes a significant amount of time to pro bono causes.



3:30pm-4:15pm

National Update and Certification Information!

National President, John D. Currier, CRCE

5:00pm-6:00pm

President's Networking Reception

6:00-11:00pm

Annual John D. Currier Honorary Banquet

Business Meeting & Awards

White-Out Party! Glo-Bingo, Charity Auction, Vendor Give-A-Ways, and more!

Join us for a "White-Out ASI Party!"



Featuring:

Not Your Grandma's Bingo!





The Premier Organization for Revenue Cycle Professionals

Friday December 6, 2019

8:00am-9:00am

Hot Breakfast Buffet



9:00am-10:00am

Lance Kovacs, Manager, IHA Health Policy and Regulatory

IHA Legislative and Regulatory Updates

Lance serves as the Illinois Health and Hospital Association's lead on key regulatory issues impacting hospitals. He covers a wide array of policy issues including: Certificate of Need, the Hospital Licensing Act, Perinatal and Maternal Levels of Care, supplier diversity, discharge planning and provider licensure. Lance has been at IHA for over 3 years and has over 10 years of experience in various regulatory and government relations roles within the nonprofit sector and for the State of Illinois.

10:00am-11:00am



Alaina Kennedy, Associate Director

Illinois Association of Medicaid Health Plans

Alaina Kennedy Alaina leads IAMHP's committees related to Health Plan operations, state compliance, healthcare quality, and provider relations focusing on developing comprehensive best-practices for improving and streamlining operations, contractual compliance, health care quality, and provider engagement. Prior to joining the association, Alaina was Government Relations manager at the AIDS Foundation of Chicago. During her tenure at the AIDS Foundation of Chicago, she led the federal policy, budget and advocacy agenda and diligently led efforts to secure health care and housing access and remove health care disparities. Alaina also was a legislative and budget analyst for the Illinois Speaker of the House of Representatives and lead staffer on the Illinois Department of Public Health issues and policy.



The Premier Organization for Revenue Cycle Professionals

Friday December 6, 2019

11:00am-Noon



Terry Blessing
Generational Management:
How to Connect (and collect from) Those Who Access Healthcare Today!

For the 6 years prior to joining Innovo Advisors Terry provided Healthcare Revenue Cycle consulting services and operational leadership to large academic medical centers, and freestanding healthcare organizations for both Physicians services and Hospital-based provider organizations across the country.

Terry's Bachelor's Degree from Luther in sociology combined with his prior experience as Director of Operations for several revenue cycle clients, including a large West Coast academic Medical facility with a team of 75 stateside, and 130 internationally gives him management perspective across the many generations interacting healthcare today. Terry is currently the Interim Director of Patient Financial Services at the University of Florida Gainesville and has continued to manage several major consulting initiatives for Innovo Advisors.

Adjourn

16 AAHAM CEU's are available for this Conference.