#### Can your constituents obtain certified vital and land records online?

Official Records Online is a web-based resource accessible via computer, phone, or tablet. The website has been designed for ease-of-use for all demographics. Visitors to your county's Official Records Online site can easily make purchases via credit card for certified copies of their vital and/or land records.

### How does your office validate a requestor's identity online?

Official Records Online requires customers to answer several background questions correctly to confirm their identity. Enhanced authorization allows for the scanning and uploading of required identification (driver's licenses, official ID's, etc.). Counties can also require additional authorization from their visitors if necessary.

## Is your office known as the main source for certified copies of records?

By providing the Official Records Online service to your constituents, you increase the ease and accessibility of obtaining certified copies from your office. This increases your office's online presence, and helps educate your constituents on all of the valuable services you provide.



"The new Official Records Online is streamlined, easy to use and will be a great asset to Green Lake County to provide online services for vital records. I look forward to being able to provide such a great product to my customers."

#### Sarah Guenther

Green Lake County Register of Deeds Wisconsin





# PROVIDE CERTIFIED RECORDS ONLINE



