Quick tips if you're applying for the new round of Working Washington business grants.

The <u>application for the new round of Working Washington business grants</u> is now open. Businesses can apply for up to \$20,000 to offset costs or expenses due to COVID-19. The grants are targeted primarily for small businesses with \$5 million or less in annual revenue that have had to close or significantly curtail operations as a result of current or ongoing public health measures. Examples include full-service restaurants, fitness centers, bowling alleys, or music and event venues.

Priority will be given to applications received by Dec. 11. If Commerce is able to fund all the eligible applicants who submit by that time, the department may be able to consider eligible applicants who submit after Dec. 11.

Here are five tips for businesses who want to apply.

- Apply during off-peak hours such as early morning or late evening. Site volumes can be very high during the day which means some applications may experience slow page loading times. This is especially true for businesses who don't have access to broadband.
- Double-check your spelling and keep an eye on both your inbox and spam folder for follow-up emails. One of the first steps when you open the portal is to create an account. The system will then send you a verification email that allows you to fill out the application. Be sure to double-check that your email address is correct before you submit it. You'd be surprised how many people type too fast and enter their email incorrectly! If you know you filled in the right email address but don't see the verification email in your inbox within a few minutes, check your spam folders. The verification code times out within 5-10 minutes so it's important to keep an eye in both places for it.
- If you're applying on behalf of multiple businesses, you'll need a separate UBI number and separate e-mail address for each. Our team has received many questions from business owners asking if they can apply for more than one business or business location. The answer is yes IF each business has a separate UBI number. And if you do apply for more than one grant, the application system will require a separate e-mail address for each application. That may mean you have to create new e-mail addresses for purposes of this application. We know it's not the most elegant solution but because the state must issue payment before Dec. 30, this helps us streamline payment notifications and delivery.
- Oh, and clear your cache. If you are submitting multiple applications, you may find your computer preventing you from starting a fresh application. That's because our computers think they're being helpful by storing information and referring back to it. Try clearing your cache or clearing that old information before each new application. This is easier than it sounds.

Check the upper right hand of your internet browser window... do you see the three dots near the corner? Click the dots and you'll see a menu appear. One of the options should be about your browser history. Depending on your browser type, that history tab should

take you to a menu or option where you can clear your browsing data. If you're having trouble finding where to do this, <u>this article</u> describes the steps for all browser types. If you don't know what kind of browser you're using, you should be able to see the name of it under the icon on your desktop screen.

• **Don't be afraid to ask for help.** Not quite sure how to answer one of the application questions? Having trouble with the portal website? We know the process can feel overwhelming or confusing. Our partners at the Washington Small Business Development Center are standing by to help. You can email bizgrants@commerce.wa.gov or call 360.725.5003. If you need assistance in a language other than English, our Business Resiliency partners are also available.

You might be surprised at how little paperwork and information you need to collect. Here is a short checklist of the information to have ready:

- Your Taxpayer Identification Number (EIN or social security)
- Copy of valid government issued photo I.D.
- For Tribal-member owned businesses: license or certification if business activity is conducted outside the tribal jurisdiction; letter or certification from the tribe recognizing you as a business if business activity is within the tribal jurisdiction.
- Business gross revenues for 2019 and 2020. NOTE: Some grant or loan programs require businesses to have been in operation a certain amount of time. This grant program does not have an eligibility requirement associated with business start date.
- NAICS code or clear description of your primary business activity. A NAICS code is helpful, but not necessary. If you have never used a NAICS code, you can learn more here: https://www.naics.com/what-is-a-naics-code-why-do-i-need-one/