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Rellen,

As publisher of the 2017 Southern University Alumni Directory, we are very excited to be in the final stages of the project. We are writing to apologize and take responsibility for the delay in the delivery of the directory and apparel. The directories are shipping out on May 1. The apparel items are expected to ship by mid-May 2017. Shipping can take up to a few weeks, depending on where you live. We are confident that despite the delay, you will enjoy your purchase.

We encourage you to contact us directly should you have any questions about your order. We can be reached at 1-800-982-1590, or by email at customerservice@publishingconcepts.com.

Thank you again for your participation in this important project.

Sincerely,



Drew Clancy
President, PCI

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Publishing Concepts, PO Box 809107, Dallas, TX 75380-9107

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