



**State Consumer and Family Advisory Committee Meeting Agenda**  
**Hybrid Meeting | Wednesday, November 12, 2025, 9:00 – 3:00 PM**

**\*Agenda subject to change without notice.**

<b>Location:</b> 1915 Health Services Way, Raleigh, NC <b>Training Room:</b> 01110 A/B	<b>Join Link:</b> <a href="#">Register here</a> <b>You must register prior to the meeting to receive log-in information and dial-in options.</b>
<b>Contact:</b> <b>9:00 – 9:15 AM</b>	Stacey Harward – <a href="mailto:Stacey.harward@dhhs.nc.gov">Stacey.harward@dhhs.nc.gov</a> - Cell Phone 919-604-6027 <b>Welcome/Roll Call/Approval of Agenda and Minutes</b> Michelle Laws, SCFAC Chair
<b>9:15 – 10:00 AM</b>	<b>Child and Family Specialty Plan</b> Chameka Jackson, Associate Director, Children and Families Specialty Plan
<b>10:00 – 10:45 AM</b>	<b>DMH/DD/SUS UPDATE</b> Kelly Crosbie, DMH/DD/SUS Director
<b>10:45 – 11:15 AM</b>	<b>Public Comment</b> <b>Public Comment Link:</b> <a href="https://forms.office.com/g/NLzm1gckte">https://forms.office.com/g/NLzm1gckte</a>
<b>11:15 – 11:30 AM</b>	<b>Break</b>
<b>11:30 – 12:00 PM</b>	<b>DHB Update</b> Jay Ludlam, Deputy Secretary for Division of Health Benefits (NC Medicaid)
<b>12:00 – 12:30 PM</b>	<b>Lunch</b>
<b>12:30 – 1:00 PM</b>	<b>NCDHHS Update</b> Dr. Devdutta Sangvai, Secretary for NCDHHS
<b>1:00 – 3:00 PM</b>	<b>Standard Plans Panel Discussion</b> <b><u>AmeriHealth Caritas:</u></b> Dr. Nerissa Price, Behavioral Health Medical Director <b><u>Healthy Blue:</u></b> Michael Ogden, Chief Medical Officer for Healthy Blue Steven Bentsen, MD, MBA, DFAPA, Behavioral Health Medical Director <b><u>UnitedHealthcare:</u></b> Dr. Barbara Wise, Behavioral Health Medical Director Christine Beck, Behavioral Health Executive Director <b><u>WellCare of NC:</u></b> Eric Harbour, Director of Behavioral Health Services Therese T. Garrett, Behavioral Health Medical Director
<b>3:00 PM</b>	<b>Adjournment</b>

**You must register before the meeting to receive the login link and dial-in information.**

**Join Link:** [https://www.zoomgov.com/meeting/register/vJlscuuppzqGrRiocF5HUQiV\\_ILutdFMc8](https://www.zoomgov.com/meeting/register/vJlscuuppzqGrRiocF5HUQiV_ILutdFMc8)