



How to Design and Use Electronic Health Records to Optimize Person-Centered Planning

Thurs., December 12, 2024
1:00 PM - 2:30 PM, ET

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Looking for ways to avoid the pitfalls and advance the promise electronic health records offer to the person-centered planning process?

The design of planning templates and electronic health records (EHRs) can present as a major obstacle to the quality implementation of Person-Centered Planning. Traditional EHR designs are frequently dominated by problems, pathology, and complex workflows that focus primarily on the support of billing and compliance.

In contrast, a thoughtfully designed EHR can facilitate person-centered practice by increasing the focus on key person-centered concepts, facilitating dialogue between providers and persons served, and generating the co-creation of meaningful PCPs to help shape the person’s journey forward.

In this session we will:

- Discuss common design pitfalls and learn promising practices in developing electronic health records (EHRs) focused on a person's unique preference and life goals.
- Offer practical guidance on ways direct support providers and organizational leaders can advance EHRs that facilitate the uptake of person-centered planning.

This training is designed for direct support providers and organizational leaders working in the NC Department of Health and Human Services, Department of Mental Health, Developmental Disabilities, and Substance Use Services ([DMHDDSUS](#)) system of care. The DMHDDSUS supports people living with a wide range of disabilities or health conditions including mental health, substance use, intellectual and developmental disabilities, older adults, etc. Training is particularly relevant to providers employed in programs where service definitions require PCP as articulated in the [North Carolina Person-Centered Planning Guidance document](#).

MEET OUR SPEAKERS



Janis Tondora, PsyD (she/her) is an Associate Professor in the Department of Psychiatry at the Yale Program for Recovery and Community Health. Her work involves supporting the implementation of person-centered practices that help people with behavioral health concerns and other disabilities to get more control over decisions about their services so they can live a good life as they define it. Dr. Tondora has done this work in partnership with over 25 states, and multiple international collaborators, where she both teaches and learns from, stakeholders committed to person-centered systems transformation. [Read more.](#)



Daniel Wartenberg, PsyD, MPH (he/him) has been instrumental in developing and implementing person-centered, evidence-based behavioral health programs for more than 35 years. As the CEO of the Southwest Connecticut Mental Health System, he led the organization's transformation to a person-centered, recovery-oriented system of care. In collaboration with national experts from Yale University, he has designed and fully implemented an entirely recovery-driven electronic health record. Dan has successfully operationalized a number of evidence-based practices including, Integrated Dual Disorder Treatment and the Zero Suicide approach to suicide prevention. [Read more.](#)



NCDHHS

This training and technical assistance activity is offered by North Carolina Department of Health and Human Services and Yale Program for Recovery and Community Health.



For more information, [contact us](#).