

## 2023 MEDICARE PART D RETAIL PERFORMANCE NETWORK PROGRAM™

### 2023 PROGRAM OVERVIEW

CVS Caremark® is providing the following information to ensure that all pharmacies choosing to participate in the **2023 Medicare Part D Retail Performance Network Program** understand its terms. Please read carefully. If you have questions:

- If you are an independent pharmacy that contracts directly with CVS Caremark, please contact Provider Network Services: [RxServices@CVSHealth.com](mailto:RxServices@CVSHealth.com) or **1-866-488-4708**.
- If you are an independent pharmacy that has a PSAO (Pharmacy Services Administrative Organization) that contracts with CVS Caremark on your behalf, please contact your PSAO headquarters.
- **PHARMACY PORTAL AND REPORTS:** Trimester and Year-End reports (when available) are posted on the CVS Caremark Pharmacy Portal at: [rxservices.cvscaremark.com](https://rxservices.cvscaremark.com).

### 2023 PERFORMANCE MEASURES AND WEIGHTING

PLAN YEAR	2023
<b>Criteria &amp; Weight</b>	<div> <div> 1. RASA Adherence  2. Statin Adherence  3. Diabetes Adherence  4. <b>Specialty Adherence, if applicable</b> </div> <div>75%</div> </div> <div> 5. Gap Therapy (statin) 10%  6. CMR Completion Rate (MTM) 10%<sup>1</sup>  7. Formulary Compliance 5% </div>
<b>Who Measures</b>	PQS (Pharmacy Quality Solutions): 1, 2, 3, 5 <b>Outcomes™:</b> 6 CVS Caremark: 4, 7
<b>Contract Components</b>	<ul style="list-style-type: none"> <li>▪ Utilizes a network variable rate based on pharmacy performance within each trimester evaluation period</li> <li>▪ Rate calculation and collection occur retrospectively, after claims are processed and pharmacy performance measurement occurs</li> </ul>
<b>Outcomes™</b> (formerly OutcomesMTM®)	<ul style="list-style-type: none"> <li>▪ See updated CMR Completion Rate information for <b>Blue Cross Blue Shield of Massachusetts</b> in the <b>Plan Sponsor table</b></li> <li>▪ Comprehensive Medication Review (CMR) payments are paid through Outcomes</li> <li>• Outcomes also provides drug therapy intervention opportunities for Adherence Outreach (RASA, Statin and Diabetes) and Drug Therapy Program (Statin GAP)</li> </ul> <p>OutcomesMTM, a Cardinal Health Company, is a registered trademark of Outcomes, Inc.</p>
<b>Program Methodology</b>	<ul style="list-style-type: none"> <li>▪ The 2023 program continues to focus solely on performance outcomes</li> <li>▪ <b>Pay Per Intervention (PPI)</b> payments made for effort that exceed the annual <b>Performance Payment (PP)</b> may be recovered from pharmacies as part of the 2023 collection periods (this excludes CMR payments)</li> </ul>

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	<ul style="list-style-type: none"> <li>The Performance Payment will be paid after the final scoring and collection period of the plan year (i.e., approximately in the second quarter of 2024)</li> <li>As in the past, the annual PP, if applicable, is based on the volume of participating beneficiaries who utilize your pharmacy and on your pharmacy's performance score</li> </ul>
<b>Scoring Methodology</b>	<ul style="list-style-type: none"> <li>Trimester scoring: Each pharmacy NCPDP number is scored based on performance in the program criteria and relative to all other participating pharmacies with paid claims utilization for a Part D Plan within the trimester. Overall performance scores are ranked from highest to lowest with highest performers receiving lowest network variable rates.</li> <li>End-of-year PP: Eligible pharmacies may receive a PP based on pharmacy volume and outcomes. Scoring is individually based and incorporates benchmarks; detailed information appears on the PP reports for all criteria.</li> </ul> <p><i>Note: PPI payments that exceed the annual PP payment may be recovered from pharmacies as part of the final plan year collection period. If the annual PP exceeds the PPI payments, the annual PP will be paid approximately at the end of first quarter of the following plan year.</i></p>
<p><sup>1</sup> If a Part D Plan does not enroll in the CVS Caremark MTM (Medication Therapy Management) program, the 10% CMR (Comprehensive Medication Review) criteria weighting (#6) will be re-distributed to #1–4 Adherence criteria for a total of 85%.</p>	

## 2023 PERFORMANCE MEASURES AND WEIGHTING

The overall performance score is used to determine each network variable rate for each trimester a pharmacy has paid claims utilization for a Part D Plan.

Performance Measure	Weight	Performance Measure	Weight
1. RAS Antagonists Adherence	75%	5. Gap in Therapy (Statins)	10%
2. Statin Adherence		6. CMR Completion Rate (MTM)	10% <sup>1</sup>
3. Diabetes Adherence		7. Formulary Compliance	5%
4. Specialty Adherence, if applicable			
<sup>1</sup> If a Part D Plan does not enroll in the CVS Caremark MTM (Medication Therapy Management) program, the 10% CMR (Comprehensive Medication Review) criteria weighting (#6) will be re-distributed to #1–4 Adherence criteria for a total of 85%.			

## 2023 AETNA AND CVS CAREMARK INFORMATION

- Aetna MAPD (see Plan Sponsor table)**
  - 75% adherence weight; performance measures include CMR
  - Performance Network Program network variable rates are applicable to **brand and generic total ingredient cost paid**
  - RXBIN: 610502; RXPCN: MEDDAET; RXGRP: RXAETD**
- SilverScript (see Plan Sponsor table)**
  - 85% adherence weight; performance measures do not include CMR
  - RXBIN: 004336; RXPCN: MEDDADV; RXGRP: RXCVSD**

**See additional plan sponsor-specific information (such as CMR weight, if applicable) in the Plan Sponsor table beginning on page 5.**

Questions regarding your agreement and participation in Aetna and SilverScript Medicare Part D plans should be directed to: [pharmnetwrksrvc@aetna.com](mailto:pharmnetwrksrvc@aetna.com).

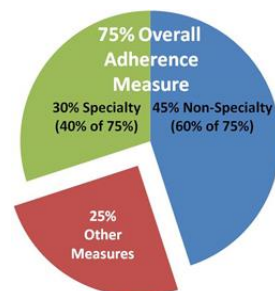
## SPECIALTY ADHERENCE MEASURE

For pharmacies with **greater than 25% (>25%) claims** for specialty drugs in any given trimester for a Part D Plan by network, the **Overall Adherence Measure** will include a specialty drug component (using specialty drug adherence criteria based on therapeutic classes—see below), in addition to the other adherence criteria.

### Therapeutic Classes for Specialty Adherence Component<sup>2</sup>

Therapeutic Classes	
Human Immunodeficiency Virus (HIV)	Osteoporosis
Immune-Inflammatory Disorders	Pulmonary Arterial Hypertension
Lipid Disorder-PCSK9 Inhibitors	Renal Disease
Multiple Sclerosis	Transplant
Oncology	
<sup>2</sup> Therapeutic classes and inclusion of drug products within a therapeutic class are subject to change based on clinical evaluation.	
Please refer to the <b>Pharmacy Portal</b> for additional specialty drug product information which will be posted by CVS Caremark from time to time at: <a href="https://rxservices.cvscaremark.com">rxservices.cvscaremark.com</a> .	

The specialty drug component will be allocated as **a portion of the overall 75% adherence weight**, proportionate to the percentage of claims for specialty drugs among all claims dispensed during a trimester. For example, in the pie chart above at right, if claims for specialty drugs are 40% of all claims dispensed, then the **specialty drug component** will be allocated as 40% of the 75% overall adherence measure (i.e., 30%).



### Just the Facts:

- ✓ **Medication Possession Ratio (MPR) is being utilized** to measure the specialty adherence component. Generally, MPR is the sum of the days' supply for all fills in a given class in a particular time period, divided by the number of days in the time period. Thus, in the Performance Network Program, MPR is calculated as the sum of days' supply divided by the number of days in the "Performance Measurement" period (defined below) that the patient is eligible for measurement.

## 2023 PERFORMANCE TOOLS

The CVS Caremark Performance Network Program will continue to work with valued external partners to provide pharmacies with performance tools which can help improve beneficiary adherence and aid in improving provider performance.

### PERFORMANCE TOOLS

<b>EQUIPP®</b> ----- <a href="mailto:info@equipp.org">info@equipp.org</a>	CVS Caremark works with <b>Pharmacy Quality Solutions, Inc. (PQS)</b> to support the Performance Network Program for pharmacies through its services and the use of its online portal, EQUIPP. The EQUIPP Portal displays the performance measures PQS calculates on a monthly basis using six months of data, as well as year-to-date data. This date range allows pharmacies that subscribe to EQUIPP services to quickly trend the impact of their clinical programs in the dashboard. For more information on EQUIPP and subscribing to these services, go to <a href="https://www.EQUIPP.org">www.EQUIPP.org</a> .
<b>Outcomes™</b> ----- 1-877-237-0050 ----- <a href="mailto:info@outcomesmtm.com">info@outcomesmtm.com</a>	CVS Caremark partners with <b>Outcomes</b> , which provides pharmacies with an online tool, the Connect™ Platform, to identify and document drug therapy intervention opportunities. <ul style="list-style-type: none"> <li>• <b>For 2023, this includes drug therapy intervention opportunities for Adherence Outreach (RASA, Statin and Diabetes) and Drug Therapy Program (Statin GAP)</b></li> </ul>

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- Outcomes ([www.outcomesmtm.com](http://www.outcomesmtm.com)) also provides guidance and resources to assist in the efficient and successful delivery of Comprehensive Medication Reviews (CMRs).
  - **For the 2023 plan year, the CMR completion rate measure weighting remains at 10%.** CMR opportunities will **only** be available through Outcomes. Your pharmacy is encouraged to participate in the Outcomes network in order to complete CMR cases in this measure.\*

**\*NOTE:** Providers are not required to participate with PQS or Outcomes in order to participate in the CVS Caremark Medicare Part D Retail Performance Network Program. Use of the Outcomes Connect Platform is necessary, however, for providers to document completed Comprehensive Medication Reviews and for payment for CMRs to be determined.

As a reminder with all Performance Network Programs: Your pharmacy shall disclose to Part D Enrollees and Prescribers that your pharmacy is working with the Part D Plan Sponsor to improve Enrollee adherence and compliance with current clinical guidelines, and that your pharmacy is receiving a payment from the Plan Sponsor for your pharmacy's performance under this program. Your pharmacy shall advise Enrollees and Prescribers that participation is voluntary; that this program is not intended to substitute for the judgment of the Prescriber; Prescribers are not obligated to prescribe any medications for Enrollees; and that Enrollees are not obligated to obtain any new medication.

## 2023 TIMELINE OF MEASUREMENT, CALCULATION AND COLLECTION PERIODS

Network variable rates will be determined and the rebate calculated retrospectively after claims are processed and pharmacy performance measurement occurs. The variable rate is determined using each pharmacy's overall performance score for that measurement period and is calculated by Part D Plan by network in which your pharmacy has paid claims utilization. The PQS measurement data for the measurement periods ending **April 2023, August 2023, and December 2023** are considered the **final measurements** utilized to determine each pharmacy's performance score for the respective trimester.

Measurement, Calculation and Collection Periods																			
Month	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	
Year	2022		2023												2024				
1st Trimester			Applicable Claims				Calculation		Collection										
	Performance Measurement				*														
2nd Trimester							Applicable Claims			Calculation		Collection							
	Performance Measurement				*														
3rd Trimester											Applicable Claims			Calculation		Collection			
	Performance Measurement				*														

**Performance Measurement:** A time period consisting of 6 months' retrospective view for trimester 1, and year-to-date retrospective view for trimesters 2 and 3—i.e., 8 and 12 months respectively—from which claims are provided to PQS (Pharmacy Quality Solutions) to include in its measurement.

**Applicable Claims:** The eligible claims within a given trimester in which the network variable rate will be applied. **Pharmacies should accrue in preparation for the collection period.**

**Calculation:** Time period immediately following a given trimester where performance scores are calculated, pharmacies are ranked among all participating pharmacies to derive each pharmacy's network variable rate by plan by network, and applicable claims are multiplied by each network variable rate achieved by the pharmacy to determine the final rebate amount to be collected for a trimester. \*Indicates the approximate time pharmacies will be able to view the PQS performance measures in EQUIPP (Electronic Quality Improvement Platform for Plans and Pharmacies) that are used in the calculation.

**Collection:** The approximate time period following the calculation period during which the total amount due for a trimester will be collected. Collection of fees will be proportional by date of fill over an 8-week period. Detail will be provided for each applicable claim contributing to the total amount collected.

## REMINDERS!

**PHARMACY PORTAL AND REPORTS:** Trimester and Year-End reports (when available) are posted on the CVS Caremark Pharmacy Portal at: [rxservices.cvscaremark.com](https://rxservices.cvscaremark.com).



- Refer to the Pharmacy Portal for additional specialty drug product information which will be posted by CVS Caremark from time to time in the Document Library > Performance Network section.

## ACCRUING FOR RETROSPECTIVE COLLECTION PERIODS

- Use the Part D plan sponsor listing RXBIN/RXPCN/RXGRP information to pull appropriate Part D plan data for January 2023.
- Approximate the total Ingredient Cost Paid by Part D plan in each network your pharmacy participates.
- Annualize your amounts including known variables/trends for your pharmacy (e.g., multiply total Ingredient Cost Paid across all participating plans—by 4 months for a trimester amount, or by 12 months for an overall annual amount).
- Refer to 2023 Network Enrollment Forms for variable rate ranges and contracted reimbursement rates. Research your variable rate ranges based on each network in which your pharmacy participates, and multiply total annualized plan amounts (Total amount from Step 3) by low/mid/high variable rate range within each network to approximate amounts by plan in which your pharmacy should begin accounting/accruing funds.

CVS Caremark is providing the following **Plan Sponsor table** to assist participating pharmacies in the 2023 Medicare Part D Retail Performance Network Program.


Note: **Accruing for Retrospective Collection** is based on historical data using standard approximation methods typically used for estimating for a particular frequency (e.g., trimester, annual). CVS Caremark has no prior knowledge of how pharmacies will perform and what network variable rates pharmacies will achieve for each Part D plan within each network until **after** each trimester and calculation periods occur.

Waiver Plans Marketing Name(s)	Region	RXBIN / RXPCN	RXGRP	CMR Completion Rate [10%]	Formulary Website*	Performance Network(s)
*Formulary website links are accurate as of December 1, 2022. Please refer to the appropriate plan sponsor-specific website(s), which may vary (e.g., by state or service area). In addition, formulary-related notifications are also distributed by CVS Caremark on behalf of plan sponsors from time to time.						
<b>Aetna</b>						
<b>Aetna Medicare Part D Plans (MAPD)</b>	National	610502 / MEDDAET	RXAETD	YES	<a href="https://www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html">www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html</a>	P1 Network S2 Network P3 Network AETNA5
 <b>[NEW!] Blue Cross Blue Shield of Massachusetts</b>						
<b>Blue Cross Blue Shield of Massachusetts</b>	MA	004336 / MEDDADV	RX22MY RX22MZ	 <b>YES</b>	<a href="https://medicare.bluecrossma.com/">medicare.bluecrossma.com/</a>	Liberty 1 Liberty 1a

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Waiver Plans Marketing Name(s)	Region	RXBIN / RXPCN	RXGRP	CMR Completion Rate [10%]	Formulary Website*	Performance Network(s)
<b>BlueCross BlueShield of Tennessee (BCBST)</b>						
<b>BlueCross BlueShield of Tennessee</b>	TN	004336 / MEDDADV	RX76AA	NO	<a href="http://www.bcbst-medicare.com/">www.bcbst-medicare.com/</a>	Network 72 Network 83
<b>Blue Shield of California</b>						
<b>Blue Shield of California</b>	CA	004336 / 77993322	Not applicable	NO	<a href="https://www.blueshieldca.com/bsca/bsc/wc/m/connect/sites/sites_content_en/medicare/resources/prescription_resources/medicare_formularies">https://www.blueshieldca.com/bsca/bsc/wc/m/connect/sites/sites_content_en/medicare/resources/prescription_resources/medicare_formularies</a>	Network 72 Network 83
<b>Centene / Wellcare*</b>						
<b>Centene / Wellcare*</b> (formerly Envolve Pharmacy Solutions (MAPD, PPO))	National	004336 / MEDDADV	RX6270, RX8120, RX8122, RX8123, RX8124, RX8125, RX8126, RX8908, RX8909, RX8910, RX8911, RX8912, RX8913, RX8914, RX8915, RX8916, RX8920, RX8921, RX8922, RX8923, RX8924, RX8925, RX8926, RX8927, RX8928, RX8929, RX8930, RX8931, RX8932, RX8933, RX8934, RX8935, RX8936, RX8937, RX8938, RX8939, RX8940, RX8941, RX8942, RX8943, RX8944	YES	<a href="http://www.wellcare.com/medicare">www.wellcare.com/medicare</a>  <a href="http://www.allwellmedicare.com/">www.allwellmedicare.com/</a>  <a href="http://www.healthnetadvantage.com/content/healthnetadvantage/en_us.html">www.healthnetadvantage.com/content/healthnetadvantage/en_us.html</a>	Centene Standard 2 Centene Preferred 4



Waiver Plans Marketing Name(s)	Region	RXBIN / RXPCN	RXGRP	CMR Completion Rate [10%]	Formulary Website*	Performance Network(s)
<b>Centene / Wellcare By Fidelis Care*</b>						
<b>Wellcare By Fidelis Care*</b> (formerly Fidelis Medicare)	NY	004336 / MEDDADV	RX8652	YES	<a href="http://www.fideliscare.org/WellcareMedicare/Prescription-Drug-Information">www.fideliscare.org/WellcareMedicare/Prescription-Drug-Information</a>	Network 72 Centene Standard 2 Centene Preferred 4
<b>Clover Health</b>						
<b>Clover Health</b>	AL, AZ, GA, MS, NJ, PA, SC, TN, TX	004336 / MEDDADV	RX8556, RX8712	NO	<a href="http://www.cloverhealth.com/en/members/formulary">www.cloverhealth.com/en/members/formulary</a>	Liberty 2
<b>Elevance Health</b>						
<b>Elevance Health</b> (formerly Anthem, Inc.)	National	020115 / IS	<ul style="list-style-type: none"> <li>WM2A;</li> <li>RX8446 (CMS Contract ID H5431)</li> </ul>	NO	<a href="http://www.anthem.com/medicare/medicare-part-d/">www.anthem.com/medicare/medicare-part-d/</a>	Network 75 Network 85 Liberty 4 Liberty 4a
<b>Healthfirst Medicare Plans</b>						
<b>Healthfirst Medicare Advantage</b> (New York)	NY	004336 / MEDDADV	RX1110, RX1994, RX1995	NO	<a href="http://healthfirst.org/formularies/#tab1-1">healthfirst.org/formularies/#tab1-1</a>	Liberty 1 Liberty 1a
<b>Health First Health Plans</b>						
<b>Health First Health Plans</b> (Florida)	FL	004336 / MEDDADV	RX22FP	YES	<a href="http://hf.org/health-first-health-plans/find-plan/medicare/our-medicare-plans">hf.org/health-first-health-plans/find-plan/medicare/our-medicare-plans</a>	Network 52 Network 57
 <b>[NEW!] Highmark Wholecare</b>						

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Waiver Plans Marketing Name(s)	Region	RXBIN / RXPCN	RXGRP	CMR Completion Rate [10%]	Formulary Website*	Performance Network(s)
<b>Highmark Wholecare</b> (formerly Gateway Health)	PA	004336 / MEDDADV	RX2342	NO	<a href="http://highmarkwholecare.com/medicare/member-tools/medication-benefits/formulary-medication">highmarkwholecare.com/medicare/member-tools/medication-benefits/formulary-medication</a>	Network 72
<b>New England Joint Enterprise</b>						
<b>New England Joint Enterprise Blue MedicareRx</b>	MA, CT, RI, VT	004336 / MEDDADV	NEJERX	YES	<a href="http://groups.rxmedicareplans.com/documents-library/documents-library.aspx">groups.rxmedicareplans.com/documents-library/documents-library.aspx</a>	Liberty 1 Liberty 1a
<b>SilverScript</b>						
<b>SilverScript Choice (PDP)</b>	National	004336 / MEDDADV	RXCVSD	NO	<a href="http://www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html">www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html</a>	P1 Network AETNA5
<b>SilverScript Plus (PDP)</b>	National	004336 / MEDDADV	RXCVSD	NO	<a href="http://www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html">www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html</a>	
<b>Aetna Medicare Rx offered by SilverScript (PDP)</b>	National	004336 / MEDDADV	RXCVSD	NO	<a href="http://www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html">www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html</a>	P1 Network S2 Network AETNA5



Waiver Plans Marketing Name(s)	Region	RXBIN / RXPCN	RXGRP	CMR Completion Rate [10%]	Formulary Website*	Performance Network(s)
<b>SilverScript SmartSaver (PDP)</b>	National	004336 / MEDDADV	RXCVSD	NO	<a href="http://www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html">www.aetna.com/en/prescription-drugs/check-medicare-drug-list.html</a>	P3 Network
<b>VIVA Health</b>						
<b>VIVA Medicare</b>	AL	004336 / MEDDADV	RX7816	NO	<a href="http://www.vivahealth.com/Medicare/Member-Resources/#Formularies">www.vivahealth.com/Medicare/Member-Resources/#Formularies</a>	Network 72 Network 82
<b>Wellcare Health Plans*</b> (Note: One Part D plan)						
<b>Wellcare Health Plans MAPD</b>	National	004336 / MEDDADV	788257	YES	<a href="http://wellcare.isf.io/2023">wellcare.isf.io/2023</a>	Network 72 Centene Standard 2 Centene Preferred 4
<b>Easy Choice Health Plan MAPD</b>	CA	004336 / MEDDADV	788257	YES	<a href="http://wellcare.isf.io/2023">wellcare.isf.io/2023</a>	Centene Standard 2 Centene Preferred 4
<b>'Ohana Health Plans MAPD</b>	HI	004336 / MEDDADV	788257	YES	<a href="http://www.wellcare.com/Hawaii/Find-My-Plan">www.wellcare.com/Hawaii/Find-My-Plan</a>	Centene Standard 2 Centene Preferred 4
<b>Wellcare PDP</b>	National	004336 / MEDDADV	788257	YES	<a href="http://www.wellcare.com/pdp">www.wellcare.com/pdp</a>	Centene Standard 2 Centene Preferred 4
*Networks may be utilized by Centene's Medicare Part D plans, including Medicare Part D plans for legacy Wellcare plans, Envolve Pharmacy Solutions (Health Net), Centene plans and any other Medicare Part D plans that are owned or affiliated with Centene.						