

Immigration One-Pager for Providers

This one-pager serves as an introduction to available services for patients that can be provided. For more extensive information, please check the *BMC Comprehensive Immigration Resource Guide* found on the BMC internal hub.

Medical Pathway for New Arrivals

Guide to Primary Care of New Immigrant Patients: TBA

Who to Talk to about Immigration Questions?

1. Pediatrics Inpatient Wards

- Can consult Mobile Immigration Navigator, Jake Savage p0501
 - Phone: 617-414-4624 (Mon-Fri, 9am to 5pm)
 - Email: Jacob.Savage@bmc.org
 - EPIC: send a message to pool *BMC Amb Immigrant Health Center*

2. Pediatric Emergency Department

- Defer to ED Social Workers who will collaborate with Immigration Navigator

3. Pediatric Outpatient Clinics

- a. Defer to your clinic's patient navigator or case worker, who can collaborate with Immigration Navigator.
- b. If patient is primary care patient outside of BMC, defer to social work at their primary care clinic.

Housing Questions?

Urgent: If you are in Yawkey clinic, you can page the Emergency Housing Navigators at p0961 about Emergency Housing needs. If you can also reach out to your clinic's patient navigator.

Non-Urgent: You can send an EPIC message to Vanessa Ferre and Yesenia Valentin

Resources to Give to Families

1. Immigration Resources Quick Sheets for Patients:

One pagers with Know Your Rights cards that can be given directly to patients. Resources are tailored to specific organizations that speak the corresponding languages.

English: <https://bit.ly/2ZfKed2>; Spanish <https://bit.ly/3G6XyAZ>; Haitian Creole: <https://bit.ly/3m0MJs5>

2. Know Your Rights Cards

Linked on the BMC internal hub. Available in several languages that patients can carry in their wallet. Describes their rights regardless of immigration status in the United States. Patients can show this card if stopped by ICE.

3. BMC Family Preparedness Plan

Linked on the BMC internal hub. Available in English and Spanish.

Family Preparedness Plan is meant to be filled out by the parent/caregiver with the help or assistance of you or your staff. Please use the Facilitators Guide to assist families with going through the Family Preparedness Plan. Due to the nature of this document, we encourage you to use these materials in a sensitive way.

Additional Resources

Guidance for Documentation: <https://bit.ly/3b8Xcfb>

Undocumented and Mixed Status Families - General Recs for Practitioners: <https://bit.ly/2Xxlefg>

BMC Responding to Government Inquiries Policy: <https://bit.ly/3B2eCUV>

Immigrant Families Best Practices: <https://bit.ly/3vskYvO>