

DETECT AND PROTECT

Did you know that one leaky faucet dripping at the rate of one drip per second can waste more than 3,000 gallons per year? With the winter sewer billing season upon us, now is the time to seek out those leaks and get them fixed before you lose more than just water down the drain.

Customers are encouraged to monitor their monthly water usage using the 13-month graph included with each billing statement. Addressing any issues promptly will help maintain a low Summer Sewer Average for the current season. This proactive approach will ensure that customers benefit from a lower average on their statements from May through December.

These factors could contribute to a higher than normal bill:

- Toilets that don't shut off or run occasionally.
- Dripping faucets.
- Furnace humidifiers set on high, which uses water each time the furnace runs.
- Outside faucets that are not shutting off completely.
- Sprinkler systems that have not been properly winterized to prevent freezing and bursting.
- Faulty water heaters and valves.
- Water softeners that are not cycling correctly.

The City of Blue Springs provides toilet dye testing strips, available at the office, to help customers detect toilet leaks. Visit www.bluespringsgov.com or call our Utility Billing Specialists at 816-622-4444 for more information.