



ONLINE UNIVERSAL TELECOMMUNICATION ESSENTIALS COURSE

Cert requirements made easy!

Jump-start your International Academies of Emergency Dispatch® (IAED™) protocol certification training! Introducing the new Online Universal Telecommunication Essentials Course (OUTEC), developed by the IAED and taught on-demand through Priority Dispatch.

This self-paced, three-hour course is an online alternative to the current in-person, instructor-led Universal material. The course coalesces content from the EMD, EFD, and EPD certification courses.

PLEASE NOTE: Through June 30, 2021, students may take OUTEC either before or immediately after the EMD, EPD, or EFD certification courses, or attend a traditional course and use the Advanced EMD CD-ROM (EMD specific). After July 1, 2021, the traditional course will no longer be available. OUTEC will become a mandatory prerequisite before taking EMD, EFD, or EPD certification courses.

YOU ASKED, WE LISTENED

When we surveyed agencies about creating an online course that included Universal material, the response was overwhelmingly favorable. We're excited to hear your feedback about this online, content-rich, relevant course that's been tailored to meet your center's unique needs and schedules.

WHAT'S IN IT FOR ME?

- EFD and EPD courses will be **shortened to 2 days**, potentially **saving your agency the costs** of employee overtime hours, unavailable duty at the console, and travel expenses.
- Provides enhanced flexibility and convenience because students take the course **at their own pace** on virtually **any** electronic device.
- Course content will be **consistent** for each student.
- The **Advanced EMD CD ROM** has been **eliminated!** This course content has been transitioned to the instructor-led portion of the three-day EMD certification.
- "This course is **actually fun.**" – J. Clawson



ANOTHER STEP TOWARDS
GOING GREEN WITH
OUR COURSES.

For more information, please contact Course Coordination at course.coordinator@prioritydispatch.net.