

Introduction:

This framework developed by the IAHS Council on Guidelines contains recommendations for how security incident and event categories should be organized within the healthcare delivery system. It is the purpose of this framework to aid the healthcare industry to create a more standardized and consistent approach to the collection and categorization of security incident data within healthcare that will ease comparability from facility to facility.

IAHSS has developed a companion glossary of terms to define and aid the understanding of the phrases and abbreviations commonly used by the healthcare security industry to include those denoted in this framework.

Groupings are defined by:

- Violence & Aggression
- Other Crimes
- Security Assist
- Emergency
- Safety – Facility Management

Workplace Violence Typology:

- Workplace Violence Type 1: Perpetrator has no association with the workplace or employees
- Workplace Violence Type 2: Perpetrator is a customer or patient of the workplace or employees
- Workplace Violence Type 3: Perpetrator is a current or former employee of the workplace
- Workplace Violence Type 4: Perpetrator has a personal relationship with employees, none with the workplace

Group	Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4	Sub-Incident Type – Victim	Sub-Incident Type – Perpetrator
Violence & Aggression	Abduction	Infant Abduction – Actual / Drill		1 2 3 4		
		Kidnapping		1 2 3 4		
		Pediatric Abduction -Actual / Drill		1 2 3 4		
Violence & Aggression	Assault	Aggravated Assault		1 2 3 4		
		Simple Assault		1 2 3 4		
Violence & Aggression	Homicide / Murder			1 2 3 4		
Violence & Aggression	Disorderly Conduct	Causing a Disturbance		1 2 3 4		
		Indecent Exposure		1 2 3 4		
Violence & Aggression	Hostage Situation / Forcible Confinement			1 2 3 4		
Violence & Aggression	Robbery	Armed Robbery		1 2 3 4		
		Attempted Robbery		1 2 3 4		
Violence & Aggression	Sexual Assault	Rape		1 2 3 4		
Violence & Aggression	Suicide			1 2 3 4		
Violence & Aggression	Threat	Intimidation / Bullying		1 2 3 4		
		Harassment		1 2 3 4		
Violence & Aggression	Suspicious Death			1 2 3 4		
Violence & Aggression	Violence – Other	Domestic Violence		1 2 3 4		
		Elder Abuse		1 2 3 4		
		Medical Child Abuse		1 2 3 4		
Other Crimes	Arson	Explosion				
		Fire				
Other Crimes	Burglary (Breaking & Entering)					
Other Crimes	Cybercrime	Computer Security Incident				
		Cyber Attack				
		Cyber Theft				
Other Crimes	Fraud	Embezzlement				
		Fraud - ID				
		Fraud – Other				
Other Crimes	Illicit Drugs / Paraphernalia	Found				
		Possession				
Other Crimes	Motor Vehicle Theft	Actual				
		Attempted				
		Belongings				
Other Crimes	Property Damage					
Other Crimes	Suspicious Package / Mail	Confirmed Item of Concern				
		Unsubstantiated Concern				
Other Crimes	Theft	Theft – Attempted				
		Medical Equipment				
		Medication Theft (including Diversion / Pilferage)				
		Theft – Other Facility				
		Theft – Other Patient				
Other Crimes	Trespass	Criminal Trespass				
		Trespass – Warning				
Emergency	External Emergency (Disaster) – Actual / Drill	Drill (exercise)				
			Blizzard			
			Earthquake			
			Flood			
			Hurricane			
			Ice Storm			
			Severe Weather			
		Naturally Occurring Event				

Group	Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4	Sub-Incident Type – Victim	Sub-Incident Type – Perpetrator
			Tornado			
			Wildfire			
		Drill (exercise)				
		Hazardous Material Event	Bio-Hazard			
			Chemical Exposure			
			Chemical Spill			
			Radiological Exposure			
		Human Related Event	Active Assailant			
			Bomb Threat			
			Civil Disturbance			
			Fire – Actual / Drill			
			Labor Action			
			Terrorism			
		Medical Event	Epidemic			
			Mass Casualty			
			Medical Emergency			
			Pandemic			
		Naturally Occurring Event	Blizzard			
			Earthquake			
			Flood			
			Hurricane			
			Ice Storm			
			Severe Weather			
			Tornado			
			Wildfire			
		Technological / Infrastructure Event	Communication Failure			
			Electrical Failure			
			Generator Failure			
			HVAC Failure			
			Medical Gas Failure			
			Natural Gas Failure			
			Steam Failure			
			Sewer Failure			
			Structural Damage			
			Water Failure			
		Forensic Patient	Admission / Staff Orientation			
			Escort			
			Security Protection Plan			
		High Profile Patient / VIP	Visitor Management			
			Security Protection Plan			
		Missing Person	Leaving Against Medical Advice (AMA)			
			Patient Elopement			
			Patient Wandering			
		Morgue Assist	Intake / Release			
			Other			
		Patient Escort	Off Campus			
			On Campus			
		Patient Lift Assist				
		Patient Restraint	Application / Assist			
		Patient Stand-by (not-free-to-leave)				
		Security Watch (free-to-leave)				
		Patient Valuables	Valuable In			

Group	Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4	Sub-Incident Type – Victim	Sub-Incident Type – Perpetrator
		Patient Valuables	Valuables Out			
		Security Screening	Contraband / Illegal Drugs / Paraphernalia Found			
			Nothing of Harm Found			
			Weapons Found			
		Escort	Off Campus			
			On Campus			
		Removal				
		Security Protection Plan				
		Security Screening	Contraband / Illegal Drugs / Paraphernalia Found			
			Nothing of Harm Found			
			Weapons Found			
		Security Stand-by				
		Security Transport	Disciplinary			
			Inclement Weather			
			Other			
		Escort	Off Campus			
			On Campus			
		Security Screening	Contraband / Illegal Drugs / Paraphernalia Found			
			Nothing of Harm Found			
			Weapons Found			
		Escort	Off Campus			
			On Campus			
		Removal				
		Security Screening	Contraband / Illegal Drugs / Paraphernalia Found			
			Nothing of Harm Found			
			Weapons Found			
		Security Stand-by				
		Security Protection Plan	Forensic Patient Visitor			
			High Profile Patient / VIP Visitor			
			Other			
		Supervised Visitation	Adult Patient Visitation			
			Forensic Patient Visitation			
			Pediatric Patient Visitation			
		Burglar	Actual			
			Malfunction			
			Test			
			User Error			
		Duress / Panic	Actual			
			Malfunction			
			Test			
			User Error			
		Emergency / Assistance Station	Actual			
			Malfunction			
			Test			
			User Error			
		Environmental	Actual			
			Malfunction			
			Test			
			User Error			
		Fire	Actual			
			Malfunction			
			Test			

Group	Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4	Sub-Incident Type – Victim	Sub-Incident Type – Perpetrator
Safety – Facility Management	Elevator Entrapment	Patient Security Monitoring	User Error			
			Actual			
			Malfunction			
			Test			
			User Error			
		Other	Actual			
			Malfunction			
			Test			
			User Error			
Safety – Facility Management	Elevator Entrapment					
Safety – Facility Management	Equipment Failure / Issue	Access Control	Door Hardware			
			Locking Hardware			
			Reader			
			Other			
		Communication System	Emergency Communication			
			Intercom			
			Radio			
			Other			
		Life Safety-Related Equipment				
		Lighting	External			
			Internal			
		Patient Monitoring System	Infant / Pediatric			
			Wandering			
			Other			
		Visitor Management				
		Video Surveillance	Camera			
			Monitor			
			Video Management System			
		Other				
Safety – Facility Management	Fire Watch	Burn / Weld Permit (hot works)				
Safety – Facility Management	Information Only					
Safety – Facility Management	Lost & Found	Found Property	Relinquished to patient / family			
			Relinquished to law enforcement / attorneys			
			Donated			
Safety – Facility Management	Motor Vehicle Assistance	Missing / Lost Property				
		Jump Start				
		Locate				
		Move				
		Tire Assistance				
Safety – Facility Management	Motor Vehicle Collision	Apparent Damage	Facility			
			Facility Vehicle			
			Other			
Safety – Facility Management	Motor Vehicle Parking Violation	No Apparent Damage				
		Warning Only				
		Violation / Citation Issued				
Safety – Facility Management	Policy Violation	Vehicle Towed				
		Smoking / Tobacco				
Safety – Facility Management	Policy Violation	Visitation				

Group	Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4	Sub-Incident Type – Victim	Sub-Incident Type – Perpetrator
Management		Other				
Safety – Facility Management	Service Feedback	Complaint Against Security				
		Complement of Security				
Safety – Facility Management	Slip and Fall					
Safety – Facility Management	Suspicious Person(s) / Person(s) of Interest	Actions out of the ordinary for the environment				
		Acting in an inappropriate manner				
		Appearing confused or lost				
		Observed in restricted area				