

Congregation Mishkan Or

New synagogue community of
Ansche Chesed Fairmount Temple and The Temple-Tifereth Israel

High Holy Days Q & A 2024/5785
Rosh HaShanah October 2-3 / Yom Kippur October 11-12

Where can I find out what services will be offered this year?

The complete details of the High Holy Day services, including which clergy will be speaking, will be found on our website, mishkanor.org, click on "Upcoming Events and High Holy Days". It will be updated regularly.

Where are services being held?

Please note that "Beachwood" location refers to Congregation Mishkan Or, Jack and Lilyan Mandel Building at 26000 Shaker Boulevard, Beachwood, OH 44122, and that "MPAC" refers to Maltz Performing Arts Center at 1855 Ansel Road, Cleveland OH 44106.

What's the best way to get to the Maltz Performing Arts Center (MPAC)?

MPAC is in University Circle, just 15 minutes from Mishkan Or by car: Maltz Performing Arts Center, 1855 Ansel Road, Cleveland, Ohio 44106.

Where should I park?

In Beachwood, campus parking is open for our use including Maltz Museum lot, the JCC and Mandel JDS. There will be a shuttle circulating to assist you as needed. Parking at the Maltz Performing Arts Center at University Circle will be available at all associated lots and a golf cart will be available from Lot 81. The lot map can be found at bit.ly/HHDParkingUC.

Is there enough parking?

Yes, there is enough parking at both locations. We suggest using the drop-off lanes for anyone who needs to be closer to the entrances. Signage will help guide you at each location. Like any concert or event, please allow some extra time for traffic, parking and entering the building.

When will I receive the annual High Holy Day mailing?

All current members will receive all final High Holy Day details in the mail by the end of the first week of September. The mailing will include pre-printed personalized name badges. Please renew your membership at your earliest convenience to ensure you receive your High Holy tickets in a timely manner. Our website will start to have details posted by mid-August, and each weekly E-News will have links to more information. Email lmunson@mishkanor.org if you are not receiving the weekly E-News that will typically go out Wednesday afternoon or Thursday morning.

What security protocols can I expect to be in place?

We're working hard to ensure everyone's safety. Our services are private events, not open to the public. All current members will receive a **pre-printed name badge** that will be mailed to you in advance. It is also your personalized name tag, and we hope you will keep it and wear it throughout

the year as we all get to know each other at Mishkan Or. **It is REQUIRED** for the High Holy Day services, as it is also serving as your pass or ticket this year. We'll have lanyards available at services in case you prefer to wear it that way.

When you arrive for services, you must have the pre-printed name tag for the adults in your group visible to staff and security officers. Please wear it the entire time you are on site, for the smoothest entry into the building and services. This will greatly assist our security efforts.

What do I do if I lose my pre-printed name badge?

We're here to help. First, when you receive your mailing, put it in specific place, such as with your High Holy Day prayer books. We'll have "blanks" on site, but you'll have to stop at a staffed table for assistance with an ID, and you'll need to allow extra time to verify your status as a current member. Please be patient, as this is a key part of our security protocol. If you know in advance that you have misplaced a badge, please contact Tali at tgeffen@mishkanor.org for a replacement.

Will there be babysitting available during services? Where? How much does it cost?

Yes, there will be babysitting offered at the Ganon Gil Early Childhood Center at Congregation Mishkan Or in Beachwood. This service is provided at no additional cost, as a benefit for current members only. More details of the exact schedule will be released closer to the holidays. *Pre-registration for babysitting will be required.*

If I want to bring a guest, how can I do that?

We have a limited number of guest passes available for in-person attendance. All guests, including non-member relatives of congregants, must register. There will be a reduced cost for passes for relatives and friends of members. Passes for adult children up to age 26 attending with parent(s) do not need a preprinted name tag. Passes for all college students are complimentary. More details will be coming soon on how to purchase extra passes.

What prayer book are we using? Can I borrow one? Can I buy more?

We will be using *Mishkan Ha-Nefesh* High Holy Day prayer book set, the same two books both legacy congregations used last year. The Rosh Hashanah book has a gold cover and the Yom Kippur book has a silver cover. Please bring your own copy if you have it. Yes, there will also be a lending library available with extra books. *You can also purchase additional sets in advance at Mishkan Or for \$40. Please stop by our front desk during the week beginning August 14.*

How do I attend services virtually?

All services will be available via live stream. Please refer to the latest details of the easy ways you can join services online on our website, mishkanor.org, click on "Upcoming Events and High Holy Days".

Is there an Annual Food Drive this year?

Yes, we are sponsoring a High Holy Day Food drive, picking up traditions from both of our legacy congregations, with all donations being accepted at Congregation Mishkan Or. *Please, don't bring your donations to MPAC.* More details will be available closer to the collection beginning.

If I still have questions, who can I talk to before the High Holy Days?

This is the first of several communications about the Holy Days, including future E-News (the weekly email), a printed Newsletter that will arrive the first week of September, the packet that will arrive by the first week of September, and the website which will be updated regularly.

Passes for guests: Contact Tali - tgeffen@miskanor.org

Reciprocal ticket assistance: Contact Barb - bsmith@mishkanor.org

Questions about membership: Allison- ashippy@mishkanor.org or Tali- tgeffen@mishkanor.org