

# MISSOURI ASSOCIATION OF LOCAL PUBLIC HEALTH AGENCIES

# 2024 Billing Workshop

APRIL 3-4, 2024

COURTYARD BY MARRIOTT  
JEFFERSON CITY, MO

The 2024 Billing workshop will focus on fundamental revenue cycle concepts. Specifically, the seminar will focus on revenue cycle operations (chargemaster and pricing), revenue capture (coding), and credentialing. Attendees will receive practical and actionable insight to implement best practices and eliminate process variability. Departments will be able to submit their chargemasters and associated utilization before the seminar to obtain direct feedback. Each section above will have a dedicated allotment. Attendees will leave the seminar with the ability to mediate issues, lower denials, and increase cash flow. The 2024 Billing Workshop will allow attendees to take control of their revenue cycle, limit costly rework and improve outcomes.

## Wednesday, April 3, 2024

11:00 am Registration

### **12:00 - 2:00 pm Revenue Cycle Operations**

The Revenue Cycle Operations section will include but is not limited to chargemaster best practices, pricing Strategy, CPT and HCPCS designation, review of actual chargemasters and pricing (blinded) and revenue cycle reporting.

**Instructor: John Behn, Managing Director, Warbird Healthcare**

2:00 - 2:30 pm Break

### **2:30 - 5:00 pm Coding**

The Coding section will include but is not limited to E&M selection, documentation best practices, modifier placement and HCPCS unit designation.

**Instructor: John Behn, Managing Director, Warbird Healthcare**

5:00 pm Reception (Snacks provided with a cash bar.)

## Thursday, April 4, 2024

8:00 am Registration & Continental Breakfast

### **8:00 - 10:30 am Credentialing**

The Credentialing section will include but is not limited to foundational command and control, new provider credentialing strategies, provider re-credentialing strategies, payor communication strategies and denial management

**Instructor: John Behn, Managing Director, Warbird Healthcare**

10:30 - 11:00 am Break

### **11:00 - 12 noon MoHealthnet/Private Insurance**

**12:00 noon Closing Lunch** (Box lunches will be provided to attendees for their commute home.)

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## 2024 Billing Workshop



**John Behn** has over 25 years of experience in healthcare financial management, hospital operations, physician practice administration, and revenue cycle management. He is an accomplished revenue cycle practitioner, focused on all aspects of revenue cycle operations, performance improvement, training, and education. He has worked with hundreds of hospitals and physician practices to improve financial outcomes, compliance, and customer service. His clients include critical access hospitals, community hospitals, academic medical centers, large multi-specialty physician groups, rural health clinics, and sole physician practices. Prior to joining Warbird, John helped create, introduce, and establish comprehensive revenue cycle services at Stroudwater Revenue Cycle Solutions while serving as its President. John has also served as Revenue Cycle Director and Financial Controller at two Academic Medical Centers as well as Physician Practice Administrator for a large multi-specialty practice. John specializes in: Revenue Cycle Assessments, Hospital Turnaround Efforts, Physician Practice Management, Compliance Mitigation, Business Office Development, Revenue Cycle Education (through webinars and onsite seminars), Rural Health Clinic Operations, Revenue Cycle Foundational elements (chargemaster, pricing, and revenue capture), Hospital and Physician Practice Performance Improvement, Hospital New Business Development and Commercial Contract Review and Negotiation.

### REGISTRATION

Name \_\_\_\_\_ Position \_\_\_\_\_

Agency \_\_\_\_\_

Address \_\_\_\_\_

City State Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Dietary Restrictions \_\_\_\_\_

**HOTEL INFORMATION** - A block of rooms has been reserved at the **Courtyard by Marriott**, 610 Bolivar Street, Jefferson City, MO 65101, at a discounted rate of **\$139.00** per night. Call 573-761-1400 or 800-321-2211 or book online at [www.marriott.com/event-reservations](http://www.marriott.com/event-reservations) by **Sunday, March 3, 2024**. Mention **Group Code: LPH**, to receive the discounted hotel rate.

### CONFERENCE FEES

(Conference fees includes reception, breakfast, lunch, breaks and conference materials.)

☐ **MoALPHA Member** (per person) **\$60**

☐ **Non Member** (per person) **\$100**

Amount Enclosed \$ \_\_\_\_\_

### PAYMENT OPTIONS

☐ CHECK ENCLOSED    ☐ INVOICE MY AGENCY

Mail registration and payment to MoALPHA, 722 East Capitol Avenue, Jefferson City, MO 65101.

Phone: 573-635-3404 | Fax: 573-635-7823 | Email: [ed@moalpha.org](mailto:ed@moalpha.org)

**Deadline for registrations is Friday, March 15, 2024. All refunds are subject to a \$25 processing fee.**

**No refunds will be given after Friday, March 15, 2024.**