



## Stay Calm but Remain Vigilant to Stop the Spread of COVID 19

Hyde County is currently listed as a critical community spread county by the NC DHHS County Alert System. As of January 15th the active number of cases has reached 144. Likely, this increase in cases is a result of multiple incidents, such as gatherings over the holidays, and an increase in viral spread simply from community gatherings. The safest way to protect yourself is to avoid unnecessary gatherings of people you do not live with, wear a facial covering when you are in public, practice social distancing of 6 feet or more, and wash your hands frequently.

In an effort to protect our staff and our citizens from the continued spread of this virus, we are restricting access to some offices and encouraging everyone to take advantage of other ways to do business including over the phone, online and via no contact drop off. These changes will remain in effect until further notice. Hyde County Government services can be accessed as follows:

### In all cases:

### CALL BEFORE YOU COME!!

(Numbers are listed below for individual offices)

- ❖ **Hyde County Manager's Office** will be closed to the public but available by appointment only. The Manager's Office can be reached by dialing 252.926.4178. The Clerk to the Board can be reached by emailing [lstotesberry@hydecountync.gov](mailto:lstotesberry@hydecountync.gov) and the County Manager can be reached by emailing [knoble@hydecountync.gov](mailto:knoble@hydecountync.gov) Please reach out to the Manager or Clerk to the Board and they will work with you to accommodate your needs.
- ❖ **Hyde County Building Inspections** will be closed to the public but available by appointment only. Our inspectors will still make inspections in the field by appointment and using proper safety protocols. The office can be reached at 252.926.4372 or [jhodes@hydecountync.gov](mailto:jhodes@hydecountync.gov) . Permit applications are available online and a drop box for fees and applications is located in the Government Center lobby. Site inspections are still available by appointment. Please call the Building Inspections office and we will work with you to accommodate your needs.
- ❖ **The Hyde County Clerk of Court** will remain open to the public and can be reached at 252.926.4700.
- ❖ **Hyde County Cooperative Extension** will be closed to the public but available virtually or by appointment by dialing 252.926.4486. Also, you can email Ms. Connie Burleson at [csburles@ncsu.edu](mailto:csburles@ncsu.edu) or call her and Cooperative Extension staff will work to accommodate your needs.
- ❖ **Hyde County Elections** is currently closed to the public but available by appointment only on Monday, Wednesday and Friday. The Elections Officer can be reached at 252.926.4194 or at [vwilliams@hydecountync.gov](mailto:vwilliams@hydecountync.gov) Many services are available online. Please call and speak to Ms. Viola Williams and she will work to accommodate your needs.
- ❖ **Hyde County Department of Social Services** can be reached by dialing 252.926.4476. Applications can be completed online. The Department of Social Services delivers mandated services from the federal government, for that reason the lobby is open to the public where paper applications for all programs are available. There is a secure lockbox in the lobby to place your applications. For your convenience, we have placed a telephone in the lobby. The office is staffed to answer any questions via telephone. There will be no face to face contact with staff unless deemed necessary by the Director. DSS will work with you to ensure your needs are met in the safest way possible.
- ❖ **Hyde County Health Department** services are available by appointment only. The Health Department is currently asking everyone to call 252. 926.4399 and speak to the staff before visiting. COVID-19 testing continues for those who meet the criteria and they will continue to see sick patients. The Health Department is working diligently to provide the most current up to date information available at <http://hydehealth.com> This site is updated continually

and links to the North Carolina Department of Health and Human Services site. As always, the Hyde County Health Department remains available to the public to answer questions and provide education. They can be reached at 926-4399 Monday through Friday between the hours of 8:00 a.m. and 5:00 p.m. For 24/7 on-call services, dial 1-866-462-3821, the Coronavirus Hotline.

- ❖ **Hyde County Finance** offices including Human Resources will be closed to the public but available by appointment only. The Finance Office can be reached by dialing 252.926.4192 or by emailing [cgibbs@hydecountync.gov](mailto:cgibbs@hydecountync.gov) or [lmooney@hydecountync.gov](mailto:lmooney@hydecountync.gov). The Finance Office will work with you to accommodate your needs.
- ❖ **Hyde County Public Information and Information Technology's** offices will be closed to the public but can be reached at 252.926.4474 or by emailing [dshumate@hydecountync.gov](mailto:dshumate@hydecountync.gov)
- ❖ **The Hyde County Sheriff's Office's** administrative office will be closed to the public but can be reached at 252.926.3171. In case of an emergency please call 911. If not an emergency or after normal working hours please call Dare Central Communications at 252.473.3444. The Sheriff and his deputies will work hard to ensure your safety during this time.
- ❖ **Hyde County Soil and Water's** offices will be closed to the public but available by appointment. Soil and water can be reached by dialing 252.926.4195 or 252.926.5291 or by emailing [dcahoon@hydecountync.gov](mailto:dcahoon@hydecountync.gov). Ms. Debbie Cahoon will work with you to make sure your needs are met.
- ❖ **The Mattamuskeet Senior Center** will continue to be closed to clients. Meals on Wheels is still operational and implementing safeguards against the spread.
- ❖ **The Hyde County Register of Deeds** will be closed to the public and will be open for research and face-to-face transactions by appointment only. The ROD can be reached by dialing 252.926.4182 or 252.926.4183. The Register of Deeds can be emailed at [mspencer@hydecountync.gov](mailto:mspencer@hydecountync.gov) and the Register of Deeds Assistant can be emailed at [rwheeler@hydecountync.gov](mailto:rwheeler@hydecountync.gov). Please call ahead of time and discuss your needs with staff so they can work with you to meet your individual needs. Deed searches can also be conducted online at <http://www.hyderod.net/>
- ❖ **The Hyde County Tax Office** will be closed to the public but available by appointment only. The staff can be reached by dialing 252.926.4188 or 252.926.4186 for questions or to pay your bill over the phone. Tax payments, GIS lookups, and property record searches can also be completed online at [www.hydecountync.gov](http://www.hydecountync.gov) in the online services section or on the tax department page. Checks and Money Orders can be deposited in a drop box outside of the Tax Office.
- ❖ **The Hyde County Utilities Department** administrative offices will be closed to the public however you can reach them at 252.926.4196. Payments can be made online at [www.hydecountync.gov](http://www.hydecountync.gov) and a drop box is available outside of the office for checks and/or money orders. Also, payments can be made over the phone. Please call the Utilities Office to discuss your individual needs and staff will work to accommodate your needs.
- ❖ **Hyde County Veteran's Services** office will be closed to the public but will be available by appointment only on Monday and Wednesdays. Ms. Sherrie Stotesberry can be reached at 252.926.4383 or by emailing [sstotesberry@hydecountync.gov](mailto:sstotesberry@hydecountync.gov)
- ❖ **Hyde County Convenience Sites** will remain open however we ask the visiting public to maintain a 6 foot distance from employees and each other while utilizing the sites, to wear a mask and practice frequent hand sanitizing.

Hyde County staff is committed to serving the public during this unprecedented time and will work to serve the public's needs while also protecting the staff and the public. To access Hyde County's online services directory, please visit <http://www.hydecountync.gov/online-services/>

We are asking everyone in Hyde County to stay home when possible, avoid crowds, maintain a 6 ft. distance from people when making necessary outings and to remain calm and vigilant. Together through diligent effort we can slow the spread of this threat across our county.