



## A testimonial from a Passport Business Solutions customer

*To anyone looking to use QuickBooks:*

- 1. The QuickBooks program was used because it was recommended by our accountant. I was not familiar with it and found it very confusing with all the icons and map trails.*
- 2. The price for the QuickBooks seemed to be in line with Passport until you started using it. There was the yearly fee but also an undisclosed monthly fee per pay check with 12 employees we were paying around \$30.00 per month.*
- 3. When I purchased the QuickBooks I only purchased the payroll program and with the first update, I was charged the yearly rate for the payroll and all the other options, according to QuickBooks this was my mistake and they would not delete the other programs, so I was stuck with a fee twice as much as it should have been.*
- 4. If you stop paying your yearly fee, you lose access to all your information. With payroll this is a problem.*
- 5. We track our payroll expenses by job, it took several hours for me to figure out how to do this in QuickBooks. Of course, there is the HELP LINE, it took a long time to reach an actual person, but with a heavy accent who could not help me. I used YouTube to figure out how to use QuickBooks.*
- 6. The information in QuickBooks is very easily changed. So, you can go into last years' books and change amounts, dates and account numbers. To me this is a big NO. I want an audit trail and I want to know the numbers will not be accidentally changed.*

*With the Passport Program, I found it was easy to enter the time for each employee. The deductions and garnishments are so much easier to enter and track.*

*I feel confident the numbers I enter into Passport will remain the same and if an adjustment is made there is an audit trail, which makes tax time run smoothly.*

*I worked with QuickBooks for three years, and never could get anyone on the phone who could help me with my individual questions, I was happy to leave it behind*

*With my Passport Partner, any questions I have had he has quickly found the answer for me (No more YouTube).*