



American Water Works Association **Pacific Northwest** Section

Wednesday, September 29, 2021

5:30-6:30 – Welcome Reception Campbell's Resort on Lake Chelan

6:30 – 8:30 – Dinner

Committee/Subsection Officer Training Thursday, September 30, 2021

10:00 – Welcome – Michelle Cheek, Section Chair Elect – **??? Room**

- Welcome Back!
- What can we expect today?
- Volunteers attending virtually – what they can expect add info about questions using the Chat function.
- 2022 Plans for Section Activities
 - Section Conference Agenda Changes
 - Fall Meeting in Sunriver, September 28-30.
 - Encouraging folks to move back into in-person events – training and networking. Also virtual is here to stay. Hybrid or otherwise.

10:15 - Membership and the Committee and Subsection Officers Role – Chris Young, Joanie Stultz

10:45 - Diversity and Inclusion Subcommittee – Esther Chang

11:15 – PAC Fundraising and Events – Katie Dillon and Kristin Kihs

11:30 – 2022 Tacoma Conference Program Committee – Jill Hoyenga

12:00 – Lunch – ??? Room

1:30 – Afternoon Sessions and Breakouts – Michelle Cheek

1:45 – BREAK OUT SESSION 1

**COMMITTEE OFFICER BREAK OUT #1 - Division Meetings with Your Trustee
Liaison: Life During and After COVID**

- Utility Operations – Doug Schlepp
- Water Science – Cheryl Capron
- Public – Jamie Porter
- Member Engagement – Tyler Clary
- Government Relations – Ronda Farmer
- Philanthropy – Nick Belmont

SUBSECTION OFFICER BREAK OUT #1 – With Your Subsection Advisory Council Officers

1. We are having an in-person conference next year in Tacoma. What does that mean for subsections?
 - Get Your Subsection's Excited About Attending!
 - Competitions
 - Tapping
 - Hydrant Hysteria
 - Meter Madness
 - Top Ops
 - Best Tasting Water
2. Finance 101 – Jason Canady, PNWS Section Treasurer
3. Officer rotation.
 - As we move forward it's important to rotate volunteers in officer positions. The purpose of rotating officers is to train the next generation in leadership skills. What has worked for your subsection to find new volunteers?
 - Many of our officers have been in the same position throughout the pandemic. Are they burned out? What do they need? How can we help?

2:45 – Break

3:00 – Late Afternoon Breakouts - Michelle Cheek

- Closing Remarks – evening plans (dinner), trustee meeting tomorrow

BREAK OUT SESSION 2

COMMITTEE OFFICER BREAK OUT #2 – With the Section Executive Committee

- Committee Training Outside the Box Post COVID
 - As the experts within your committees are there training subjects that we are missing?
 - Should we be looking at different more interactive ways of training?
 - Should we be partnering with other organizations to provide out of the box training?

SUBSECTION OFFICER BREAK OUT #2 – With Your Trustee Liaisons: Life During and After COVID

- Oregon and Idaho Subsections – Jamie Porter, Karen Kelley and Nick Belmont
- Washington Subsections – Tyler Clary, Cheryl Capron and Doug Schlepp

4:15 – Computer Lab – Jeremy Djajadi

- Section Communication Tools – Zoom and phone conferencing.
- Google Docs
- Updating Your Webpages
- Virtual Training Questions