



2020 Pelican Sound Member & Guest Access Information

COVID-19 RESTRICTIONS & GUIDELINES

Because of careful planning and outstanding adherence by members and staff to our COVID policies, we have been very successful in maintaining a healthy environment at Pelican Sound. Now as we prepare to welcome many returning residents, we want to reinforce and reaffirm that commitment. The Federal, State and Local Restrictions & Guidelines are important baselines we consider. But in setting PS policies, we have gone beyond the minimums in some cases in trying to set up the safest standards while enjoying all our community has to offer. That will continue as we all work together to get through the pandemic.

So take a few minutes to look through the updated information, whether you're a year rounder or just here for the season. Always remember to be considerate of others. Respect decisions to participate (or not) in the various amenities based on personal comfort levels. Honor safe social distancing requirements across all our amenities. And know that your positive role in the community will make a difference.

Policy Overview

- ◆ Members, family guests, and non-family guests may only use PS amenities if they:
- ◆ Do not have a fever or feel ill.
- ◆ Have not knowingly been in contact with a confirmed Covid-19 patient or a person exhibiting signs or symptoms consistent with Covid-19 in the last 14 days.
- ◆ Anyone testing positive for Covid-19 should immediately contact the office.

General Rules

- ◆ **Masks are required while inside any of the facilities, including when going and returning from the restroom.**
- ◆ Practice safe social/physical distancing requirements across all amenities.
- ◆ Participants should self-monitor their health and be sensitive to the concerns of others.
- ◆ While amenities are open with reduced capacities, the risks of exposure to the virus will continue, including those fellow participants who may be asymptomatic.
- ◆ Make the decision to participate in the various amenities based on your own personal comfort level.
- ◆ All unaccompanied houseguests must be registered through member services to access any of the amenities.
- ◆ Guests may utilize amenities after 12:00pm only.



2020 Pelican Sound Member & Guest Access Information

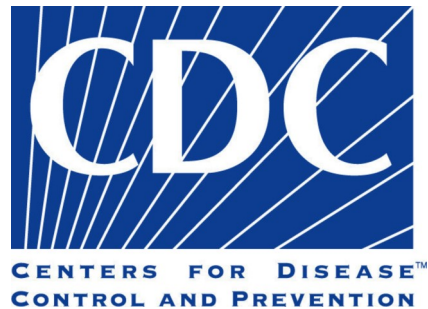
COVID-19 RESTRICTIONS & GUIDELINES

Post Travel Guidelines and Minimum CDC Recommendations:

- ◆ Voluntarily self-quarantine if you have concerns of having been exposed during your trip or in the past 14 days – situations where social distancing and/or masks have not been observed, etc.
- ◆ Self-Quarantine for 14 days if arriving from any restricted state or country (None as of October 2020)
- ◆ Always, Inside or Outside, stay at least 6 feet apart (about 2 arms' length) from people who are not from your household.
- ◆ Wear a mask to keep your nose and mouth covered when you are not able to keep socially distant.
- ◆ Wash your hands often and/or use hand sanitizer.
- ◆ Watch your health and look for symptoms of COVID-19. Take your temperature



[CLICK HERE](#)



[CLICK HERE](#)



2020 Pelican Sound Member & Guest Access Information

COVID-19 RESTRICTIONS & GUIDELINES

SPECIFIC GUIDELINES FOR PELICAN SOUND AMENITIES

Golf

- ◆ The Pro Shop is open with limited capacity and masks are required inside. Access to the Pro Shop is limited to a maximum of four (4) people at a time for shopping.
- ◆ Houseguest/family guest may play after 12:00pm.
- ◆ Tee times start at 7:30 a.m. based on availability in 8 minute intervals.
- ◆ All carts shall be single rider, with the exception of spouses and those living in the same household.
- ◆ There is no starter after 2:00 p.m. All players are then instructed to head to the first tee 5 minutes ahead of their tee time.
- ◆ A mandatory \$3.00 gratuity charge for the bag/cart staff will be added for club carts.
- ◆ Golfers must load and unload their bags themselves onto the carts. Cleaned and sterilized carts will be staged at the bag drop area.
- ◆ Please bring your own towel and water cup/container. No Styrofoam cups will be provided at the water stations.
- ◆ Range balls are available; however, in order to keep proper spacing on the range, please do not arrive more than 20 minutes ahead of your tee time.

Dining

- ◆ **Masks are required while entering/exiting the building & any time you are not seated.**
- ◆ Indoor dining capacities are restricted to 50% of maximum occupancy. Tables in use are arranged with a minimum distance of 6 feet between each.
- ◆ Lunch seating is available inside the Pelican Pub and Vista, as well as outside on the Pelican Pub and Pavilion Patio.
- ◆ Unplugged live entertainment in the Vista on Friday from 5:00pm—8:00pm.
(No dance floor)
- ◆ Dinner reservations are required for all dining nights.
- ◆ Evening dining seating is available in the Vista or outside on the Pelican Pub patio.



2020 Pelican Sound Member & Guest Access Information

COVID-19 RESTRICTIONS & GUIDELINES

Dining Continued

- ◆ To reserve a table outside on the patio, please include a note for that request in the comments section while making your reservation.
- ◆ All Service staff and culinary team will wear masks while working.
- ◆ Complimentary coffee station is open Tuesday - Sunday from 7:00am - 11:00am.
- ◆ Coffee is self-serve and cups are not provided. Please bring a clean reusable cup. Sanitizer is available at the coffee station for use before and after preparing your coffee.
- ◆ Due to limited seating, we cannot guarantee a table will be available for walk-ins.
- ◆ Party sizes limited to maximum of 8 per table.
- ◆ Curb-Side take out available for Lunch and Dinner during normal hours of operation.
- ◆ Menus will be single-use and recycled.
- ◆ Guests may utilize amenities after 12:00pm only.

Racquet Sports

- ◆ The Pro Shop is open with a capacity of 4 people at any one time. Masks are required while inside.
- ◆ Daily usage of the ball machines is available – 7:30am—3:30pm.
 - ◆ The ball machine must be reserved through the Pro Shop.
 - ◆ Please call 239-948-5259 for a reservation.
 - ◆ Racquet Center staff will set it up and put it away.
 - ◆ Racquet Center staff will clean and sanitize any touch points after each use.
- ◆ Group lessons are available with no more than four players on a court.
- ◆ Restrooms are open and cleaned/sanitized thoroughly during the day. Masks are required while inside the restroom.
- ◆ Practice physical distancing on the Pickleball and Pro Shop patios whether sitting or standing.
- ◆ Guests are allowed after 12:00pm, with one member required on each court reserved.



2020 Pelican Sound Member & Guest Access Information

COVID-19 RESTRICTIONS & GUIDELINES

Tennis

- ◆ All eight (8) courts are open for doubles with 90-minute increments.
- ◆ Players may cross-over between courts, but drop-in play is not allowed. Max 4 players per court.
- ◆ Please continue booking your courts through the Member Website or Mobile App.
- ◆ Court bookings are available seven (7) days in advance.
- ◆ There will not be any Travel League play through the end of the year.
- ◆ The water/ice machines are open, and we ask that you bring a reusable tumbler or bottle and sanitize the buttons before and after use with the gel installed next to the machine. The water fountains on the courts will not be operational.
- ◆ Shoe washers are available, but we ask that you sanitize the handle before and after use.
- ◆ Court 8 for will be reserved for lessons.

Pickleball

- ◆ All eight (8) courts are open for doubles with 90-minute increments.
- ◆ Players may cross-over between courts. Maximum four (4) players per court.
- ◆ Drop-in play is not allowed until further notice.
- ◆ Please continue booking your courts on the Member Website and Mobile App.
- ◆ Court bookings are available seven (7) days in advance.
- ◆ There will not be any Travel League play through the end of the year.
- ◆ The water/ice machines are open, and we ask that you bring a reusable tumbler or bottle and sanitize the buttons before and after use with the sanitizer installed next to the machine.



2020 Pelican Sound Member & Guest Access Information

COVID-19 RESTRICTIONS & GUIDELINES

Fitness

- ◆ Fitness Center Hours: Daily 5 a.m. - 10 p.m.
- ◆ Guests access from 12:00pm—10:00pm only. (Must have a reservation booked by a member or staff) Call Membership Concierge at (239) 948-5243 to make a guest reservation.
- ◆ Reservations are required to use the gym equipment and fitness classes. Reservations available on the Member Website or Mobile App.
- ◆ Masks are required while entering/exiting the Fitness Center. Masks are optional while exercising.

Equipment Area

- ◆ Must make a reservation to access the Fitness Center (available 2 days in advance).
- ◆ Usage limited to a maximum 60 minutes per member/guest.
- ◆ Maximum capacity per hour - 10 people.
- ◆ Every other piece of cardio equipment will remain off to create distance between machines.
- ◆ Each member must use sanitizing wipes after using each piece of equipment.

Fitness Classes

- ◆ Must make a reservation to attend a class (available 2 days in advance).
- ◆ Classroom maximum capacity - 12 members and instructor.
- ◆ Aqua Class maximum capacity - 20 members and instructor.
- ◆ Enter classroom through equipment area and exit to patio only.
- ◆ Must use sanitizing wipes after using any classroom equipment.
- ◆ Personal Training Available (Trainer will be wearing a mask).
- ◆ To make a reservation, Find "Upcoming Events".
- ◆ For Fitness Classes, Find Title of Class and Day.
- ◆ For Equipment Area, Find "Fitness Equipment" and Day.
- ◆ Select One-Hour Time Slot.



2020 Pelican Sound Member & Guest Access Information

COVID-19 RESTRICTIONS & GUIDELINES

Swimming Pools

- ◆ Pool Hours: Daily Dawn to Dusk
- ◆ Swimming Pool capacities (inside pool)
River Club—20, Island Sound—20, Hammock Greens—10, Oak Run—10,
Turnberry—10, Seaside/Edgewater—10
- ◆ Spa capacity - 2
- ◆ Spa Use - Maximum 15 minutes
- ◆ All other general pool rules are in effect.
- ◆ Guests are allowed after 12:00pm at neighborhood pools; all day at the River Club pool.

Bocce

- ◆ Reservations required (available 2 days in advance).
- ◆ Reservations available on Member Website and Mobile App.
- ◆ All five (5) courts are open. Maximum 4 players per court and 2 per side.
- ◆ Court usage limited to 60 minutes.
- ◆ Only enter the court area at the time of your reservation.
- ◆ Masks are recommended.
- ◆ Must sanitize all equipment after use: Bocce balls, scoreboards, court grooming equipment.
- ◆ Measuring devices will not be available.
- ◆ All travel league play is suspended until further notice.

Watercrafts—Kayaks, Canoes, and Stand Up Paddleboards

- ◆ Reservations required (available 2 days in advance) on Member Website and Mobile App.
- ◆ Use limited to maximum 3 hours.
- ◆ Retrieve key at Corkscrew Gate. Return key to Corkscrew Gate when finished.
- ◆ Sanitizer available at paddle booth.
- ◆ Leave paddle and life vest outside booth when finished.
- ◆ Staff will sanitize paddles and life vests before the next use.



2020 Pelican Sound Golf & River Club

COVID-19 Travel Guidelines

Boat Shuttle

- ◆ Shuttle in operation Saturday and Sunday; see the Boat Shuttle Hours of Operation for available days and times.
- ◆ Masks are required at all times while aboard the shuttle. Maximum 10 passengers per trip.
- ◆ Reservations required for all passengers and available 24-hours in advance on Member Website or Mobile App.
- ◆ Guests are allowed after 12:00pm.

Administration

- ◆ Administration offices are open by appointment only.
- ◆ Available hours for membership services are 9:00am - 5:00pm Monday - Friday.
- ◆ To schedule an appointment, call Membership Concierge, Jade Regalado at (239) 948-5243.
- ◆ Please ensure you have completed and submitted a houseguest registration form before your unaccompanied guests arrive. Please visit the Member Website for the houseguest registration form and submit to member services at memberbilling@psgrc.org.
- ◆ ARC applications may be submitted in the member payment box outside the administration building.
- ◆ Masks are required in the office. Please maintain proper social distancing.
- ◆ All meetings will be held via video conference until further notice.

Frequently Asked Questions:

Food and Beverage

Do I need to wear a mask when I go to a Pelican Sound restaurant for lunch or dinner?

Yes, masks are required while entering/exiting the facility and while not seated. You may remove the mask after you have been seated.

With limited capacities in the dining areas, will there be multiple restaurants open to accommodate the demand?

Yes. We are adding dining nights in multiple locations, and Contactless Curbside Pickup will be available in all locations.



2020 Pelican Sound Golf & River Club

COVID-19 RESTRICTIONS & GUIDELINES

Bike Club

Policy Overview

The risks of exposure to the virus will continue, including those fellow participants who may be asymptomatic. Make the decision to participate based on your own personal comfort level. Participants should self-monitor their health and be sensitive to the concerns of others. Practice safe social/physical distancing requirements at all times, on and off the bike.

Bike Club Guidelines

- ◆ You may not participate in the bike club activities if you have a fever or feel ill or have knowingly been in contact with a confirmed Covid-19 patient or a person exhibiting signs or symptoms consistent with Covid-19 in the last 14 days.
- ◆ Riders are required to wear a mask on Club rides when off the bike, but not when riding, provided proper distance is maintained.
- ◆ Groups are limited to 15 riders or less (including the leader). Ride leaders may set a smaller group size at their own discretion.
- ◆ When riding, bikers should maintain two bike lengths from the bike in front of them. When riding side by side or passing, maintain six feet or greater.
- ◆ At stoplights or stop signs, maintain six feet of separation.



2020 Pelican Sound Golf & River Club

COVID-19 Guidelines

Frequently Asked Questions Continued:

Racquet Center

Do I need to make a reservation to play pickleball and/or tennis?

Yes, reservations are required.

Will we have drop-in play for pickleball?

No. Drop-ins will not be allowed, but we will allow cross-over between reserved courts.

Will we have travel leagues for tennis and/or pickleball?

No. We will have internal competitive play amongst Pelican Sound owners.

Fitness Center

Do I need to wear a mask when I go the fitness center?

Yes, masks are required while entering/exiting the facility. Masks are optional while exercising.

Do I need to make a reservation to enter the fitness center?

Yes, reservations are required for all fitness classes and usage of the fitness center.

How many are allowed in the fitness center at one time?

10 people per hour in the equipment area and 12 people in the fitness studio.

Is there a time limit on usage of the fitness center?

Yes, usage is limited to a one-hour maximum per visit.

Golf

Do I need to wear a mask while entering the golf staging area and exterior restrooms?

We recommended in areas wear physical distancing and compaction becomes more of a concern to wear a mask.

Do I need to wear a mask while playing golf ?

This is strictly optional.

Will we have golf events?

Yes, but players will start by tee times and scoring will be online.

Is the Golf Pro Shop open for shopping?

Yes, there is a maximum of 4 people in the shop at a time and masks are required.



2020 Pelican Sound Golf & River Club

COVID-19 Guidelines

Frequently Asked Questions Continued:

General Amenities

Do you have to make a reservation for the pools?

No, but please adhere to the posted capacity limits for each pool.

Do I need to quarantine when I travel back to Florida?

Voluntarily self-quarantine if you have concerns of having been exposed during your trip or in the past 14 days – situations where social distancing and/or masks have not been observed, etc. We ask when around others, stay at least 6 feet (about 2 arms' length) from other people who are not from your household. It is important to do this everywhere, both indoors and outdoors. Wear a mask to keep your nose and mouth covered when you are not able to keep socially distant. Wash your hands often or use hand sanitizer. Watch your health and look for symptoms of COVID-19. Take your temperature if you feel sick.

Will you host game night or organized card games?

We will not host Game Night or organized card games until further notice.

Are guests allowed to use the facilities?

Yes, facilities are open to accompanied guests or registered guests after 12:00pm.

These are the current guidelines for Pelican Sound. Any increase in positive testing rates or other changes by the CDC, Florida Department of Health, or Lee County may require modifications to these guidelines.