



May, 2022 Reflections

On April 7, 2022, CMS issued QAO-22-15-NH & NLTC & LSC updating COVID-19 Emergency Declaration Blanket Waivers for Specific Providers. First, applicable waivers will remain in effect for hospitals and critical access hospitals. That means that the 3-day hospital waiver remains in effect for the foreseeable future. The waivers will end 30 days after publication (April 7, 2022) for the following, meaning all of these activities should be resumed by this time:

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- In-person resident group meetings should be resumed
- Physicians that delegated tasks to a physician assistant, nurse practitioner or clinical nurse specialist must resume those tasks in person
- All required physician visits must be made by the physician personally rather than delegating to a nurse practitioner, physician assistant or clinical nurse specialist
- Physician and non-physician practitioners must perform in-person visits for nursing home residents & no longer conducted via telehealth options
- Facilities are now required to follow all QAPI regulations including to develop, implement, evaluate and maintain an effective, comprehensive, data-driven QAPI program
- Facilities are now required assist residents and their representatives in selecting a post-acute care provider using data, such as standardized assessment data, quality measures and resource use
- Facilities must again provide a resident a copy of the resident's records within two (2) working days when requested by the facility or representative

Waivers that will end 60 days after April 7, 2022 (June 6) include:

- A non-SNF building may no longer be certified and available for use by a SNF in the event there were needs for isolation processes for COVID-19 positive residents with State approval
- All facility and medical equipment inspection, testing and maintenance must be completed as required by life safety requirements
- Paid Feeding Assistants must again complete all requirements for training
- In-Service training for nurse aide requirements including 12 hours of in-service training annually must be completed
- All nurse aides, including those hired under the blanket waiver must complete a state-approved Nurse Aide Competency Evaluation Program (NATCEP) to become a CNA and NAI's may not work for a facility for longer than four (4) months unless they met the training and certification requirements. This requirement eliminates the use of Temporary Nurse Aides (TNAs) 120 days after the waiver is lifted if the state allowed TNAs.

All QCOR data below is for FY2022

National FY2022 Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=15264		Total Number of Surveys=46507
F0884	Reporting - National Health Safety Network	6,983	19.9%	15.0%
F0880	Infection Prevention & Control	3,585	17.3%	7.7%
F0689	Free of Accident Hazards/Supervision/Devices	2,401	12.5%	5.2%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	1,951	11.7%	4.2%
F0684	Quality of Care	1,921	10.4%	4.1%
F0677	ADL Care Provided for Dependent Residents	1,497	7.9%	3.2%
F0656	Develop/Implement Comprehensive Care Plan	1,425	8.3%	3.1%
F0761	Label/Store Drugs and Biologicals	1,328	7.9%	2.9%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	1,244	6.8%	2.7%
F0609	Reporting of Alleged Violations	1,023	5.6%	2.2%

Iowa FY2022-Standard

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Iowa Active Providers=435		Total Number of Surveys=127
F0880	Infection Prevention & Control	51	11.7%	40.2%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	37	8.5%	29.1%
F0657	Care Plan Timing and Revision	32	7.4%	25.2%
F0656	Develop/Implement Comprehensive Care Plan	30	6.9%	23.6%
F0689	Free of Accident Hazards/Supervision/Devices	28	6.4%	22.0%
F0658	Services Provided Meet Professional Standards	27	6.2%	21.3%
F0684	Quality of Care	24	5.5%	18.9%
F0625	Notice of Bed Hold Policy Before/Upon Trnsfr	23	5.3%	18.1%
F0677	ADL Care Provided for Dependent Residents	22	5.1%	17.3%
F0690	Bowel/Bladder Incontinence, Catheter, UTI	20	4.6%	15.7%

Iowa FY2022-Complaint

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Iowa Active Providers=435		Total Number of Surveys=271
F0689	Free of Accident Hazards/Supervision/Devices	63	13.1%	23.2%
F0684	Quality of Care	54	10.8%	19.9%
F0880	Infection Prevention & Control	45	9.9%	16.6%
F0677	ADL Care Provided for Dependent Residents	38	7.4%	14.0%
F0550	Resident Rights/Exercise of Rights	32	6.9%	11.8%
F0658	Services Provided Meet Professional Standards	32	6.7%	11.8%
F0725	Sufficient Nursing Staff	26	5.5%	9.6%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	23	4.4%	8.5%
F0584	Safe/Clean/Comfortable/Homelike Environment	21	4.1%	7.7%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	20	4.4%	7.4%

Kansas FY2022-Standard
Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Kansas Active Providers=322		Total Number of Surveys=94
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	46	14.3%	48.9%
	F0756	Drug Regimen Review, Report Irregular, Act On	37	11.5%	39.4%
	F0880	Infection Prevention & Control	35	10.9%	37.2%
	F0689	Free of Accident Hazards/Supervision/Devices	30	9.3%	31.9%
	F0757	Drug Regimen is Free from Unnecessary Drugs	29	9.0%	30.9%
	F0758	Free from Unnec Psychotropic Meds/PRN Use	28	8.7%	29.8%
	F0677	ADL Care Provided for Dependent Residents	27	8.4%	28.7%
	F0657	Care Plan Timing and Revision	26	8.1%	27.7%
	F0761	Label/Store Drugs and Biologicals	17	5.3%	18.1%
	F0684	Quality of Care	14	4.3%	14.9%

Kansas FY2022-Complaint
Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Kansas Active Providers=322		Total Number of Surveys=535
	F0689	Free of Accident Hazards/Supervision/Devices	60	17.7%	11.2%
	F0880	Infection Prevention & Control	28	8.7%	5.2%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	27	8.4%	5.0%
	F0677	ADL Care Provided for Dependent Residents	24	7.1%	4.5%
	F0757	Drug Regimen is Free from Unnecessary Drugs	18	5.6%	3.4%
	F0756	Drug Regimen Review, Report Irregular, Act On	18	5.6%	3.4%
	F0758	Free from Unnec Psychotropic Meds/PRN Use	14	4.3%	2.6%
	F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	14	4.3%	2.6%
	F0684	Quality of Care	13	4.0%	2.4%
	F0609	Reporting of Alleged Violations	13	4.0%	2.4%

Missouri FY2022-Standard
Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Missouri Active Providers=517		Total Number of Surveys=71
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	38	7.4%	53.5%
	F0880	Infection Prevention & Control	36	7.0%	50.7%
	F0689	Free of Accident Hazards/Supervision/Devices	28	5.4%	39.4%
	F0656	Develop/Implement Comprehensive Care Plan	26	5.0%	36.6%
	F0658	Services Provided Meet Professional Standards	26	5.0%	36.6%
	F0623	Notice Requirements Before Transfer/Discharge	25	4.8%	35.2%
	F0677	ADL Care Provided for Dependent Residents	23	4.4%	32.4%
	F0625	Notice of Bed Hold Policy Before/Upon Trnsfr	23	4.4%	32.4%
	F0761	Label/Store Drugs and Biologicals	21	4.1%	29.6%
	F0684	Quality of Care	18	3.5%	25.4%

Missouri FY2022-Complaint

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Missouri Active Providers=517	Total Number of Surveys=794	
	F0689	Free of Accident Hazards/Supervision/Devices	16	2.9%	2.0%
	F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	13	2.3%	1.6%
	F0600	Free from Abuse and Neglect	11	1.9%	1.4%
	F0684	Quality of Care	9	1.7%	1.1%
	F0677	ADL Care Provided for Dependent Residents	7	1.4%	0.9%
	F0658	Services Provided Meet Professional Standards	7	1.4%	0.9%
	F0610	Investigate/Prevent/Correct Alleged Violation	6	1.2%	0.8%
	F0580	Notify of Changes (Injury/Decline/Room, etc.)	6	1.2%	0.8%
	F0609	Reporting of Alleged Violations	6	1.2%	0.8%
	F0880	Infection Prevention & Control	4	0.8%	0.5%

Nebraska FY2022-Standard

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Nebraska Active Providers=195	Total Number of Surveys=71	
	F0880	Infection Prevention & Control	45	23.1%	63.4%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	32	16.4%	45.1%
	F0689	Free of Accident Hazards/Supervision/Devices	26	13.3%	36.6%
	F0758	Free from Unnec Psychotropic Meds/PRN Use	20	10.3%	28.2%
	F0761	Label/Store Drugs and Biologicals	17	8.7%	23.9%
	F0684	Quality of Care	17	8.7%	23.9%
	F0695	Respiratory/Tracheostomy Care and Suctioning	15	7.7%	21.1%
	F0584	Safe/Clean/Comfortable/Homelike Environment	14	7.2%	19.7%
	F0692	Nutrition/Hydration Status Maintenance	13	6.7%	18.3%
	F0644	Coordination of PASARR and Assessments	12	6.2%	16.9%

Nebraska FY2022-Complaint

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Nebraska Active Providers=195	Total Number of Surveys=97	
	F0880	Infection Prevention & Control	14	7.2%	14.4%
	F0689	Free of Accident Hazards/Supervision/Devices	10	5.1%	10.3%
	F0886	COVID-19 Testing-Residents & Staff	7	3.6%	7.2%
	F0610	Investigate/Prevent/Correct Alleged Violation	7	3.6%	7.2%
	F0677	ADL Care Provided for Dependent Residents	6	3.1%	6.2%
	F0684	Quality of Care	6	3.1%	6.2%
	F0584	Safe/Clean/Comfortable/Homelike Environment	6	3.1%	6.2%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	5	2.6%	5.2%
	F0580	Notify of Changes (Injury/Decline/Room, etc.)	5	2.6%	5.2%
	F0609	Reporting of Alleged Violations	5	2.6%	5.2%

Oklahoma FY2022-Standard

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Oklahoma Active Providers=300	Total Number of Surveys=32	
	F0880	Infection Prevention & Control	11	3.7%	34.4%
	F0677	ADL Care Provided for Dependent Residents	10	3.3%	31.3%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	10	3.3%	31.3%
	F0684	Quality of Care	9	3.0%	28.1%
	F0655	Baseline Care Plan	6	2.0%	18.8%
	F0725	Sufficient Nursing Staff	6	2.0%	18.8%
	F0656	Develop/Implement Comprehensive Care Plan	5	1.7%	15.6%
	F0661	Discharge Summary	5	1.7%	15.6%
	F0758	Free from Unnec Psychotropic Meds/PRN Use	5	1.7%	15.6%
	F0689	Free of Accident Hazards/Supervision/Devices	5	1.7%	15.6%

Oklahoma FY2022-Complaint

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Oklahoma Active Providers=300	Total Number of Surveys=33	
	F0677	ADL Care Provided for Dependent Residents	4	1.3%	12.1%
	F0880	Infection Prevention & Control	3	1.0%	9.1%
	F0580	Notify of Changes (Injury/Denial/Room, etc.)	3	1.0%	9.1%
	F0755	Pharmacy Svcs/Procedures/Pharmacist/Records	3	1.0%	9.1%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	2	0.7%	6.1%
	F0600	Free from Abuse and Neglect	2	0.7%	6.1%
	F0689	Free of Accident Hazards/Supervision/Devices	2	0.7%	6.1%
	F0684	Quality of Care	2	0.7%	6.1%
	F0725	Sufficient Nursing Staff	2	0.7%	6.1%
	F0568	Accounting and Records of Personal Funds	1	0.3%	3.0%

Texas FY2022-Standard

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Texas Active Providers=1213	Total Number of Surveys=394	
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	159	13.1%	40.4%
	F0880	Infection Prevention & Control	133	11.0%	33.8%
	F0761	Label/Store Drugs and Biologicals	103	8.5%	26.1%
	F0656	Develop/Implement Comprehensive Care Plan	94	7.7%	23.9%
	F0755	Pharmacy Svcs/Procedures/Pharmacist/Records	58	4.8%	14.7%
	F0695	Respiratory/Tracheostomy Care and Suctioning	49	4.0%	12.4%
	F0759	Free of Medication Error Rts 5 Prcnt or More	40	3.3%	10.2%
	F0641	Accuracy of Assessments	39	3.2%	9.9%
	F0690	Bowel/Bladder Incontinence, Catheter, UTI	39	3.2%	9.9%
	F0677	ADL Care Provided for Dependent Residents	36	3.0%	9.1%

Texas FY2022-Compliant

Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Texas Active Providers=1213		Total Number of Surveys=3228
F0880	Infection Prevention & Control	134	10.4%	4.2%
F0689	Free of Accident Hazards/Supervision/Devices	54	4.4%	1.7%
F0755	Pharmacy Svcs/Procedures/Pharmacist/Records	52	4.2%	1.6%
F0656	Develop/Implement Comprehensive Care Plan	43	3.5%	1.3%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	41	3.4%	1.3%
F0609	Reporting of Alleged Violations	40	3.1%	1.2%
F0677	ADL Care Provided for Dependent Residents	36	2.9%	1.1%
F0684	Quality of Care	36	2.9%	1.1%
F0761	Label/Store Drugs and Biologicals	35	2.8%	1.1%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	31	2.5%	1.0%

Overdue Recertification Surveys Report (16 months)

Overdue Recertification Surveys Report

Region	Number of Late Surveys	% of Active Providers
(I) Boston	343	40.5%
(II) New York	459	47.3%
(III) Philadelphia	360	26.1%
(IV) Atlanta	1,082	40.1%
(V) Chicago	1,111	33.5%
(VI) Dallas	474	23.0%
(VII) Kansas City	521	35.7%
Iowa	87	20.1%
Kansas	60	18.7%
Missouri	353	68.7%
Nebraska	21	11.0%
(VIII) Denver	145	23.9%
(IX) San Francisco	735	51.5%
(X) Seattle	286	66.5%
National Total	5,516	36.3%
Oklahoma	224	75.4%
Texas	225	18.7%

Deficiency Count Report

Deficiency Count Report

Region	Deficiencies by Scope & Severity											
	B	C	D	E	F	G	H	I	J	K	L	Total
(I) Boston	67	29	1,426	459	455	106	9	1	14	4	1	2,571
(II) New York	31	15	976	249	537	22	0	0	7	13	11	1,861
(III) Philadelphia	61	144	2,514	1,095	633	80	0	0	9	10	0	4,546
(IV) Atlanta	100	47	3,100	1,020	1,312	123	31	0	181	87	25	6,026
(V) Chicago	72	255	8,076	2,261	2,762	755	16	13	204	56	82	14,552
(VI) Dallas	55	55	2,645	2,286	1,358	82	8	0	102	62	11	6,664
(VII) Kansas City	31	80	2,457	1,189	1,364	142	0	0	80	27	7	5,377
Iowa	27	38	980	380	386	67	0	0	22	11	5	1,916
Kansas	0	12	687	173	314	31	0	0	33	7	1	1,258
Missouri	4	27	441	461	501	29	0	0	24	7	1	1,495
Nebraska	0	3	349	175	163	15	0	0	1	2	0	708
(VIII) Denver	3	15	815	505	531	160	11	0	8	7	15	2,070
(IX) San Francisco	141	18	4,380	1,745	1,329	109	3	0	14	29	19	7,787
(X) Seattle	8	18	1,086	552	338	82	8	2	11	15	9	2,129
National Total	569	676	27,475	11,361	10,619	1,661	86	16	630	310	180	53,583
Oklahoma	0	0	70	192	285	1	0	0	0	0	0	548
Texas	21	40	1,729	1,054	635	57	4	0	79	39	9	3,667

G+ Surveys

Deficiency Count Report

Region	Deficiencies by Scope & Severity											
	B	C	D	E	F	G	H	I	J	K	L	Total
(I) Boston	0	0	0	0	0	106	9	1	14	4	1	135
(II) New York	0	0	0	0	0	22	0	0	7	13	11	53
(III) Philadelphia	0	0	0	0	0	80	0	0	9	10	0	99
(IV) Atlanta	0	0	0	0	0	123	31	0	181	87	25	447
(V) Chicago	0	0	0	0	0	755	16	13	204	56	82	1,126
(VI) Dallas	0	0	0	0	0	82	8	0	102	62	11	265
(VII) Kansas City	0	0	0	0	0	142	0	0	80	27	7	256
Iowa	0	0	0	0	0	67	0	0	22	11	5	105
Kansas	0	0	0	0	0	31	0	0	33	7	1	72
Missouri	0	0	0	0	0	29	0	0	24	7	1	61
Nebraska	0	0	0	0	0	15	0	0	1	2	0	18
(VIII) Denver	0	0	0	0	0	160	11	0	8	7	15	201
(IX) San Francisco	0	0	0	0	0	109	3	0	14	29	19	174
(X) Seattle	0	0	0	0	0	82	8	2	11	15	9	127
National Total	0	0	0	0	0	1,661	86	16	630	310	180	2,883
Oklahoma	0	0	0	0	0	1	0	0	0	0	0	1
Texas	0	0	0	0	0	57	4	0	79	39	9	188

G+ Citation Frequency for Region VII (Kansas City)

Citation Frequency Report

Region	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
Totals represent the # of providers and surveys that meet the selection criteria specified above.		(VII) Kansas City Active Providers=1469		Total Number of Surveys=187
F0689	Free of Accident Hazards/Supervision/Devices	92	4.6%	49.2%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	36	1.9%	19.3%
F0600	Free from Abuse and Neglect	26	1.5%	13.9%
F0684	Quality of Care	22	1.3%	11.8%
F0697	Pain Management	14	0.7%	7.5%
F0760	Residents are Free of Significant Med Errors	9	0.5%	4.8%
F0678	Cardio-Pulmonary Resuscitation (CPR)	8	0.5%	4.3%
F0692	Nutrition/Hydration Status Maintenance	7	0.3%	3.7%
F0610	Investigate/Prevent/Correct Alleged Violation	6	0.3%	3.2%
F0609	Reporting of Alleged Violations	5	0.3%	2.7%

G+ Citation Frequency for Region VI (Dallas)

Citation Frequency Report

Region	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
Totals represent the # of providers and surveys that meet the selection criteria specified above.		(V1) Dallas Active Providers=2080	Total Number of Surveys=208	
F0689	Free of Accident Hazards/Supervision/Devices	59	2.5%	28.4%
F0684	Quality of Care	36	1.5%	17.3%
F0880	Infection Prevention & Control	32	0.9%	15.4%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	24	1.0%	11.5%
F0600	Free from Abuse and Neglect	22	0.8%	10.6%
F0697	Pain Management	16	0.6%	7.7%
F0678	Cardio-Pulmonary Resuscitation (CPR)	9	0.3%	4.3%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	9	0.4%	4.3%
F0692	Nutrition/Hydration Status Maintenance	5	0.2%	2.4%
F0835	Administration	4	0.1%	1.9%

As always, if I can help you in any way, please feel free to contact me.

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