



### **August Reflections**

[www.LTCinfectioncontrol.com](http://www.LTCinfectioncontrol.com) was created by the Arkansas Health Care Association and the American Health Care Association under a grant from the Arkansas Department of Health.

This site has free resources including toolkits, supplemental materials and engaging videos, that you can watch and/or download for facility training, that highlight 6 areas of infection prevention and control:

- Managing Outbreaks including information on Fit Testing and various Transmission Based Precautions.
- Antibiotic Stewardship
- Enhanced Barrier Precautions
- Environmental Cleaning
- Hand Hygiene
- Indoor Air Quality

### **SNF VBP Essentials Has Been Updated With the Four Additional Measures Taking Effect October 1, 2024**

Four additional CMS skilled nursing facility value-based purchasing (SNF VBP) measures **take effect October 1, 2024** that will determine Medicare Part A rates beginning October 1, 2026. These measures are in addition to the four measures already in place that impact rates starting on October 1, 2025.

Administrators, DONs, finance, QAPI, and operations leaders should be familiar with the eight measures and understand how they impact future reimbursement rates. [SNF VBP Essentials](#) is a one-hour course that details the new CMS measures and discusses how CMS calculates VBP measures, risk adjustment, facility score and payment adjustments. The course provides instructions on using a SNF VBP prediction calculator tool (included with the course) that helps estimate the financial impact the measures will have on a nursing facility's Medicare Part A revenue.

[Registration for SNF VBP Essentials](#) is \$40 for members and \$80 for non-members. The course is approved for 1.25 NAB CEs and 1.00 contact hour through the Iowa Board of Nursing upon course completion.

Let's take a moment to talk about a concerning deficiency trend...education & training of staff...and note the majority of these deficiencies specify training of agency staff:

#### **F941 Communication Training**

NE: SS=F: Failed to ensure agency direct care staff had received required communication training placing residents at risk for impaired care & decreased quality of life

- Review of training provided by facility for 3 agency CNAs lacked documented training completed for communication; failed to ensure completion of required communication training for all staff who provided care in facility placing residents at risk for impaired care & decreased quality of life

#### **F942 Resident Rights Training**

NE: SS=F: Failed to ensure agency direct care staff had received required resident rights training placing residents at risk for impaired care & decreased quality of life

- Failed to ensure completion of required resident rights training for staff who provided care in facility placing residents at risk for impaired care & decreased quality of life

#### **F943 Abuse, Neglect & Exploitation Training**

NE: SS=F: Failed to ensure all direct care staff had received required ANE training placing residents at risk for abuse, neglect & exploitation

- Failed to ensure completion of required ANE training for staff who provided care in facility placing residents at risk for ANE

#### **F945 Infection Control Training**

NE: SS=F: Failed to ensure agency direct care staff had received required infection control training placing residents at risk for impaired care & decreased quality of life

- Failed to ensure completion of required infection control training for staff who provided care in facility placing residents at risk for impaired care & decreased quality of life

#### **F941 Communication Training**

NE: SS=F: Failed to ensure agency direct care staff had received required communication training placing residents at risk for impaired care & decreased quality of life

- CNA facility-provided credentialing file lacked evidence training was completed for communication training for multiple agency CNAs; failed to ensure agency direct care staff had received communication training placing residents at risk for impaired care & decreased quality of life

#### **F942 Resident Rights Training**

NE: SS=F: Failed to ensure agency direct care staff had received required resident rights training placing residents at risk for impaired care & decreased quality of life

- Failed to ensure agency direct care staff had received resident rights training placing residents at risk for impaired care & decreased quality of life

#### **F947 Required In-Service Training for Nurse Aides**

NE: SS=F: Failed to ensure agency direct care staff had received required dementia training for nurse aides placing residents at risk for impaired care & decreased quality of life

- Failed to ensure agency direct care staff had received required in-service for nurse aide training placing residents at risk for impaired care & decreased quality of life

So, be aware, ALL staff working in your center have to have training and competencies for the cares being provided.

### **All QCOR data below is for FY2024 (October 2023-current)**

#### **Average Number of Deficiencies in Standard Health Surveys National FY2024**

##### **Average Number of Deficiencies Report**

| Region             | Average # Deficiencies per Survey by Scope & Severity |      |     |     |     |      |      |      |      |      |      |      | Total | # of Surveys |
|--------------------|-------------------------------------------------------|------|-----|-----|-----|------|------|------|------|------|------|------|-------|--------------|
|                    | B                                                     | C    | D   | E   | F   | G    | H    | I    | J    | K    | L    |      |       |              |
| (I) Boston         | 0.5                                                   | 0.1  | 5.4 | 2.2 | 0.6 | 0.2  | 0.1  | 0.0  | 0.1  | 0.02 | 0.0  | 9.1  | 414   |              |
| (II) New York      | 0.1                                                   | 0.1  | 4.4 | 1.6 | 0.5 | 0.1  | 0.02 | 0.0  | 0.04 | 0.01 | 0.02 | 6.9  | 333   |              |
| (III) Philadelphia | 0.1                                                   | 0.1  | 6.0 | 2.4 | 0.5 | 0.1  | 0.0  | 0.0  | 0.04 | 0.02 | 0.01 | 9.3  | 663   |              |
| (IV) Atlanta       | 0.1                                                   | 0.1  | 3.8 | 1.1 | 0.5 | 0.1  | 0.0  | 0.0  | 0.1  | 0.05 | 0.02 | 5.9  | 1,055 |              |
| (V) Chicago        | 0.04                                                  | 0.2  | 4.5 | 1.2 | 0.9 | 0.2  | 0.0  | 0.0  | 0.03 | 0.0  | 0.0  | 7.1  | 1,896 |              |
| (VI) Dallas        | 0.05                                                  | 0.1  | 3.3 | 2.8 | 0.5 | 0.04 | 0.01 | 0.0  | 0.1  | 0.1  | 0.02 | 6.9  | 1,217 |              |
| (VII) Kansas City  | 0.1                                                   | 0.2  | 4.4 | 2.3 | 1.1 | 0.1  | 0.0  | 0.0  | 0.04 | 0.01 | 0.01 | 8.2  | 750   |              |
| Iowa               | 0.1                                                   | 0.05 | 3.9 | 1.2 | 0.2 | 0.1  | 0.0  | 0.0  | 0.04 | 0.02 | 0.0  | 5.7  | 250   |              |
| Kansas             | 0.0                                                   | 0.2  | 6.7 | 1.9 | 2.2 | 0.2  | 0.0  | 0.02 | 0.1  | 0.01 | 0.1  | 11.3 | 120   |              |
| Missouri           | 0.1                                                   | 0.3  | 4.7 | 4.2 | 1.3 | 0.1  | 0.0  | 0.0  | 0.1  | 0.01 | 0.01 | 10.8 | 251   |              |
| Nebraska           | 0.0                                                   | 0.1  | 3.0 | 0.9 | 1.1 | 0.1  | 0.01 | 0.0  | 0.02 | 0.0  | 0.0  | 5.2  | 129   |              |
| (VIII) Denver      | 0.04                                                  | 0.1  | 3.6 | 1.6 | 0.8 | 0.3  | 0.01 | 0.0  | 0.04 | 0.02 | 0.01 | 6.6  | 338   |              |
| (IX) San Francisco | 0.4                                                   | 0.04 | 7.0 | 3.3 | 0.6 | 0.1  | 0.0  | 0.0  | 0.03 | 0.01 | 0.01 | 11.5 | 799   |              |
| (X) Seattle        | 0.1                                                   | 0.1  | 7.9 | 3.3 | 0.6 | 0.3  | 0.0  | 0.0  | 0.04 | 0.0  | 0.0  | 12.3 | 228   |              |
| National Total     | 0.1                                                   | 0.1  | 4.7 | 2.0 | 0.7 | 0.1  | 0.01 | 0.0  | 0.05 | 0.02 | 0.01 | 7.9  | 7,693 |              |

## National Citation Frequency Overall Surveys FY2024

### Citation Frequency Report

| National<br>Tag #                                                                                        | Tag Description                                | # Citations            | % Providers Cited | % Surveys Cited               |
|----------------------------------------------------------------------------------------------------------|------------------------------------------------|------------------------|-------------------|-------------------------------|
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                                                | Active Providers=14932 |                   | Total Number of Surveys=60120 |
| <a href="#">F0884</a>                                                                                    | Reporting - National Health Safety Network     | 8,847                  | 23.6%             | 14.7%                         |
| <a href="#">F0689</a>                                                                                    | Free of Accident Hazards/Supervision/Devices   | 4,578                  | 25.3%             | 7.6%                          |
| <a href="#">F0880</a>                                                                                    | Infection Prevention & Control                 | 4,479                  | 27.3%             | 7.5%                          |
| <a href="#">F0812</a>                                                                                    | Food Procurement, Store/Prepare/Serve Sanitary | 3,852                  | 24.9%             | 6.4%                          |
| <a href="#">F0684</a>                                                                                    | Quality of Care                                | 3,255                  | 18.9%             | 5.4%                          |
| <a href="#">F0656</a>                                                                                    | Develop/Implement Comprehensive Care Plan      | 2,907                  | 17.6%             | 4.8%                          |
| <a href="#">F0761</a>                                                                                    | Label/Store Drugs and Biologicals              | 2,641                  | 17.1%             | 4.4%                          |
| <a href="#">F0677</a>                                                                                    | ADL Care Provided for Dependent Residents      | 2,197                  | 13.3%             | 3.7%                          |
| <a href="#">F0609</a>                                                                                    | Reporting of Alleged Violations                | 1,950                  | 11.7%             | 3.2%                          |
| <a href="#">F0695</a>                                                                                    | Respiratory/Tracheostomy Care and Suctioning   | 1,904                  | 12.4%             | 3.2%                          |

## National Citation Frequency Report Standard Surveys FY2024

### Citation Frequency Report

| National<br>Tag #                                                                                        | Tag Description                                | # Citations            | % Providers Cited | % Surveys Cited              |
|----------------------------------------------------------------------------------------------------------|------------------------------------------------|------------------------|-------------------|------------------------------|
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                                                | Active Providers=14932 |                   | Total Number of Surveys=7693 |
| <a href="#">F0812</a>                                                                                    | Food Procurement, Store/Prepare/Serve Sanitary | 3,502                  | 23.4%             | 45.5%                        |
| <a href="#">F0880</a>                                                                                    | Infection Prevention & Control                 | 3,419                  | 22.8%             | 44.4%                        |
| <a href="#">F0761</a>                                                                                    | Label/Store Drugs and Biologicals              | 2,323                  | 15.5%             | 30.2%                        |
| <a href="#">F0689</a>                                                                                    | Free of Accident Hazards/Supervision/Devices   | 2,127                  | 14.2%             | 27.6%                        |
| <a href="#">F0656</a>                                                                                    | Develop/Implement Comprehensive Care Plan      | 2,050                  | 13.7%             | 26.6%                        |
| <a href="#">F0684</a>                                                                                    | Quality of Care                                | 1,768                  | 11.8%             | 23.0%                        |
| <a href="#">F0695</a>                                                                                    | Respiratory/Tracheostomy Care and Suctioning   | 1,650                  | 11.0%             | 21.4%                        |
| <a href="#">F0677</a>                                                                                    | ADL Care Provided for Dependent Residents      | 1,492                  | 10.0%             | 19.4%                        |
| <a href="#">F0657</a>                                                                                    | Care Plan Timing and Revision                  | 1,308                  | 8.7%              | 17.0%                        |
| <a href="#">F0584</a>                                                                                    | Safe/Clean/Comfortable/Homelike Environment    | 1,307                  | 8.7%              | 17.0%                        |
| <a href="#">F0550</a>                                                                                    | Resident Rights/Exercise of Rights             | 1,305                  | 8.7%              | 17.0%                        |

## Iowa FY 2024-Standard

### Citation Frequency Report

| State<br>Tag #                                                                                           | Tag Description                                | # Citations               | % Providers Cited | % Surveys Cited             |
|----------------------------------------------------------------------------------------------------------|------------------------------------------------|---------------------------|-------------------|-----------------------------|
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                                                | Iowa Active Providers=409 |                   | Total Number of Surveys=250 |
| <a href="#">F0812</a>                                                                                    | Food Procurement, Store/Prepare/Serve Sanitary | 94                        | 23.0%             | 37.6%                       |
| <a href="#">F0880</a>                                                                                    | Infection Prevention & Control                 | 88                        | 21.5%             | 35.2%                       |
| <a href="#">F0658</a>                                                                                    | Services Provided Meet Professional Standards  | 73                        | 17.8%             | 29.2%                       |
| <a href="#">F0657</a>                                                                                    | Care Plan Timing and Revision                  | 64                        | 15.6%             | 25.6%                       |
| <a href="#">F0689</a>                                                                                    | Free of Accident Hazards/Supervision/Devices   | 55                        | 13.4%             | 22.0%                       |
| <a href="#">F0656</a>                                                                                    | Develop/Implement Comprehensive Care Plan      | 47                        | 11.5%             | 18.8%                       |
| <a href="#">F0641</a>                                                                                    | Accuracy of Assessments                        | 42                        | 10.3%             | 16.8%                       |
| <a href="#">F0684</a>                                                                                    | Quality of Care                                | 41                        | 10.0%             | 16.4%                       |
| <a href="#">F0550</a>                                                                                    | Resident Rights/Exercise of Rights             | 40                        | 9.8%              | 16.0%                       |
| <a href="#">F0644</a>                                                                                    | Coordination of PASARR and Assessments         | 36                        | 8.8%              | 14.4%                       |

## Iowa FY2024-Complaint Citation Frequency Report

| State                                                                                                    | Tag Description                                | # Citations               | % Providers Cited | % Surveys Cited             |
|----------------------------------------------------------------------------------------------------------|------------------------------------------------|---------------------------|-------------------|-----------------------------|
| Tag #                                                                                                    |                                                |                           |                   |                             |
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                                                | Iowa Active Providers=409 |                   | Total Number of Surveys=652 |
| <a href="#">F0689</a>                                                                                    | Free of Accident Hazards/Supervision/Devices   | 112                       | 22.0%             | 17.2%                       |
| <a href="#">F0684</a>                                                                                    | Quality of Care                                | 89                        | 17.8%             | 13.7%                       |
| <a href="#">F0550</a>                                                                                    | Resident Rights/Exercise of Rights             | 83                        | 17.6%             | 12.7%                       |
| <a href="#">F0658</a>                                                                                    | Services Provided Meet Professional Standards  | 72                        | 13.2%             | 11.0%                       |
| <a href="#">F0725</a>                                                                                    | Sufficient Nursing Staff                       | 60                        | 11.7%             | 9.2%                        |
| <a href="#">F0677</a>                                                                                    | ADL Care Provided for Dependent Residents      | 57                        | 11.7%             | 8.7%                        |
| <a href="#">F0880</a>                                                                                    | Infection Prevention & Control                 | 48                        | 10.8%             | 7.4%                        |
| <a href="#">F0609</a>                                                                                    | Reporting of Alleged Violations                | 38                        | 8.6%              | 5.8%                        |
| <a href="#">F0580</a>                                                                                    | Notify of Changes (Injury/Delirium/Room, etc.) | 34                        | 8.1%              | 5.2%                        |
| <a href="#">F0584</a>                                                                                    | Safe/Clean/Comfortable/Homelike Environment    | 33                        | 6.6%              | 5.1%                        |

## Kansas FY2024-Standard Citation Frequency Report

| State                                                                                                    | Tag Description                                | # Citations                 | % Providers Cited | % Surveys Cited             |
|----------------------------------------------------------------------------------------------------------|------------------------------------------------|-----------------------------|-------------------|-----------------------------|
| Tag #                                                                                                    |                                                |                             |                   |                             |
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                                                | Kansas Active Providers=308 |                   | Total Number of Surveys=120 |
| <a href="#">F0880</a>                                                                                    | Infection Prevention & Control                 | 73                          | 23.1%             | 60.8%                       |
| <a href="#">F0812</a>                                                                                    | Food Procurement, Store/Prepare/Serve Sanitary | 69                          | 21.8%             | 57.5%                       |
| <a href="#">F0689</a>                                                                                    | Free of Accident Hazards/Supervision/Devices   | 69                          | 21.8%             | 57.5%                       |
| <a href="#">F0657</a>                                                                                    | Care Plan Timing and Revision                  | 56                          | 17.5%             | 46.7%                       |
| <a href="#">F0758</a>                                                                                    | Free from Unnec Psychotropic Meds/PRN Use      | 48                          | 15.6%             | 40.0%                       |
| <a href="#">F0550</a>                                                                                    | Resident Rights/Exercise of Rights             | 43                          | 13.6%             | 35.8%                       |
| <a href="#">F0761</a>                                                                                    | Label/Store Drugs and Biologicals              | 42                          | 13.3%             | 35.0%                       |
| <a href="#">F0756</a>                                                                                    | Drug Regimen Review, Report Irregular, Act On  | 40                          | 13.0%             | 33.3%                       |
| <a href="#">F0677</a>                                                                                    | ADL Care Provided for Dependent Residents      | 39                          | 12.3%             | 32.5%                       |
| <a href="#">F0686</a>                                                                                    | Treatment/Svcs to Prevent/Heal Pressure Ulcer  | 35                          | 11.0%             | 29.2%                       |

## Kansas FY2024-Complaint Citation Frequency Report

| State                                                                                                    | Tag Description                                | # Citations                 | % Providers Cited | % Surveys Cited             |
|----------------------------------------------------------------------------------------------------------|------------------------------------------------|-----------------------------|-------------------|-----------------------------|
| Tag #                                                                                                    |                                                |                             |                   |                             |
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                                                | Kansas Active Providers=308 |                   | Total Number of Surveys=812 |
| <a href="#">F0689</a>                                                                                    | Free of Accident Hazards/Supervision/Devices   | 85                          | 22.7%             | 10.5%                       |
| <a href="#">F0880</a>                                                                                    | Infection Prevention & Control                 | 29                          | 9.4%              | 3.6%                        |
| <a href="#">F0812</a>                                                                                    | Food Procurement, Store/Prepare/Serve Sanitary | 28                          | 9.1%              | 3.4%                        |
| <a href="#">F0684</a>                                                                                    | Quality of Care                                | 23                          | 6.8%              | 2.8%                        |
| <a href="#">F0600</a>                                                                                    | Free from Abuse and Neglect                    | 21                          | 6.2%              | 2.6%                        |
| <a href="#">F0550</a>                                                                                    | Resident Rights/Exercise of Rights             | 19                          | 6.2%              | 2.3%                        |
| <a href="#">F0686</a>                                                                                    | Treatment/Svcs to Prevent/Heal Pressure Ulcer  | 19                          | 5.8%              | 2.3%                        |
| <a href="#">F0677</a>                                                                                    | ADL Care Provided for Dependent Residents      | 17                          | 5.5%              | 2.1%                        |
| <a href="#">F0690</a>                                                                                    | Bowel/Bladder Incontinence, Catheter, UTI      | 16                          | 5.2%              | 2.0%                        |
| <a href="#">F0609</a>                                                                                    | Reporting of Alleged Violations                | 16                          | 4.5%              | 2.0%                        |

## Missouri FY2024-Standard Citation Frequency Report

| State                                                                                                    | Tag #                 | Tag Description                                | # Citations                   | % Providers Cited | % Surveys Cited             |
|----------------------------------------------------------------------------------------------------------|-----------------------|------------------------------------------------|-------------------------------|-------------------|-----------------------------|
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                       |                                                | Missouri Active Providers=509 |                   | Total Number of Surveys=251 |
|                                                                                                          | <a href="#">F0812</a> | Food Procurement, Store/Prepare/Serve Sanitary | 153                           | 30.1%             | 61.0%                       |
|                                                                                                          | <a href="#">F0880</a> | Infection Prevention & Control                 | 151                           | 29.7%             | 60.2%                       |
|                                                                                                          | <a href="#">F0689</a> | Free of Accident Hazards/Supervision/Devices   | 94                            | 18.5%             | 37.5%                       |
|                                                                                                          | <a href="#">F0761</a> | Label/Store Drugs and Biologicals              | 94                            | 18.5%             | 37.5%                       |
|                                                                                                          | <a href="#">F0658</a> | Services Provided Meet Professional Standards  | 86                            | 16.9%             | 34.3%                       |
|                                                                                                          | <a href="#">F0584</a> | Safe/Clean/Comfortable/Homelike Environment    | 85                            | 16.7%             | 33.9%                       |
|                                                                                                          | <a href="#">F0656</a> | Develop/Implement Comprehensive Care Plan      | 80                            | 15.5%             | 31.9%                       |
|                                                                                                          | <a href="#">F0677</a> | ADL Care Provided for Dependent Residents      | 78                            | 15.3%             | 31.1%                       |
|                                                                                                          | <a href="#">F0623</a> | Notice Requirements Before Transfer/Discharge  | 52                            | 10.2%             | 20.7%                       |
|                                                                                                          | <a href="#">F0758</a> | Free from Unnec Psychotropic Meds/PRN Use      | 51                            | 10.0%             | 20.3%                       |
|                                                                                                          | <a href="#">F0550</a> | Resident Rights/Exercise of Rights             | 51                            | 10.0%             | 20.3%                       |
|                                                                                                          | <a href="#">F0695</a> | Respiratory/Tracheostomy Care and Suctioning   | 51                            | 10.0%             | 20.3%                       |

## Missouri FY2024-Complaint Citation Frequency Report

| State                                                                                                    | Tag #                 | Tag Description                               | # Citations                   | % Providers Cited | % Surveys Cited              |
|----------------------------------------------------------------------------------------------------------|-----------------------|-----------------------------------------------|-------------------------------|-------------------|------------------------------|
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                       |                                               | Missouri Active Providers=509 |                   | Total Number of Surveys=2223 |
|                                                                                                          | <a href="#">F0689</a> | Free of Accident Hazards/Supervision/Devices  | 58                            | 10.8%             | 2.6%                         |
|                                                                                                          | <a href="#">F0600</a> | Free from Abuse and Neglect                   | 48                            | 7.3%              | 2.2%                         |
|                                                                                                          | <a href="#">F0677</a> | ADL Care Provided for Dependent Residents     | 41                            | 7.5%              | 1.8%                         |
|                                                                                                          | <a href="#">F0609</a> | Reporting of Alleged Violations               | 40                            | 7.1%              | 1.8%                         |
|                                                                                                          | <a href="#">F0658</a> | Services Provided Meet Professional Standards | 39                            | 7.3%              | 1.8%                         |
|                                                                                                          | <a href="#">F0610</a> | Investigate/Prevent/Correct Alleged Violation | 38                            | 6.7%              | 1.7%                         |
|                                                                                                          | <a href="#">F0684</a> | Quality of Care                               | 35                            | 6.1%              | 1.6%                         |
|                                                                                                          | <a href="#">F0686</a> | Treatment/Svcs to Prevent/Heal Pressure Ulcer | 28                            | 4.7%              | 1.3%                         |
|                                                                                                          | <a href="#">F0584</a> | Safe/Clean/Comfortable/Homelike Environment   | 27                            | 4.5%              | 1.2%                         |
|                                                                                                          | <a href="#">F0760</a> | Residents are Free of Significant Med Errors  | 25                            | 4.5%              | 1.1%                         |
|                                                                                                          | <a href="#">F0550</a> | Resident Rights/Exercise of Rights            | 24                            | 4.3%              | 1.1%                         |

## Nebraska FY2024-Standard Citation Frequency Report

| State                                                                                                    | Tag #                 | Tag Description                                | # Citations                   | % Providers Cited | % Surveys Cited             |
|----------------------------------------------------------------------------------------------------------|-----------------------|------------------------------------------------|-------------------------------|-------------------|-----------------------------|
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                       |                                                | Nebraska Active Providers=186 |                   | Total Number of Surveys=129 |
|                                                                                                          | <a href="#">F0880</a> | Infection Prevention & Control                 | 81                            | 43.5%             | 62.8%                       |
|                                                                                                          | <a href="#">F0812</a> | Food Procurement, Store/Prepare/Serve Sanitary | 58                            | 31.2%             | 45.0%                       |
|                                                                                                          | <a href="#">F0684</a> | Quality of Care                                | 31                            | 16.7%             | 24.0%                       |
|                                                                                                          | <a href="#">F0689</a> | Free of Accident Hazards/Supervision/Devices   | 25                            | 13.4%             | 19.4%                       |
|                                                                                                          | <a href="#">F0758</a> | Free from Unnec Psychotropic Meds/PRN Use      | 24                            | 12.9%             | 18.6%                       |
|                                                                                                          | <a href="#">F0641</a> | Accuracy of Assessments                        | 22                            | 11.8%             | 17.1%                       |
|                                                                                                          | <a href="#">F0584</a> | Safe/Clean/Comfortable/Homelike Environment    | 19                            | 10.2%             | 14.7%                       |
|                                                                                                          | <a href="#">F0759</a> | Free of Medication Error Rts 5 Prcnt or More   | 17                            | 9.1%              | 13.2%                       |
|                                                                                                          | <a href="#">F0609</a> | Reporting of Alleged Violations                | 17                            | 9.1%              | 13.2%                       |
|                                                                                                          | <a href="#">F0656</a> | Develop/Implement Comprehensive Care Plan      | 15                            | 8.1%              | 11.6%                       |

## Nebraska FY2024-Complaint

### Citation Frequency Report

| State                                                                                                    | Tag Description                                | # Citations                   | % Providers Cited | % Surveys Cited             |
|----------------------------------------------------------------------------------------------------------|------------------------------------------------|-------------------------------|-------------------|-----------------------------|
| Tag #                                                                                                    |                                                |                               |                   |                             |
| <b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b> |                                                | Nebraska Active Providers=186 |                   | Total Number of Surveys=286 |
| <a href="#">F0689</a>                                                                                    | Free of Accident Hazards/Supervision/Devices   | 27                            | 12.9%             | 9.4%                        |
| <a href="#">F0609</a>                                                                                    | Reporting of Alleged Violations                | 20                            | 10.8%             | 7.0%                        |
| <a href="#">F0880</a>                                                                                    | Infection Prevention & Control                 | 17                            | 7.5%              | 5.9%                        |
| <a href="#">F0580</a>                                                                                    | Notify of Changes (Injury/Delirium/Room, etc.) | 17                            | 8.6%              | 5.9%                        |
| <a href="#">F0684</a>                                                                                    | Quality of Care                                | 9                             | 4.3%              | 3.1%                        |
| <a href="#">F0760</a>                                                                                    | Residents are Free of Significant Med Errors   | 9                             | 4.3%              | 3.1%                        |
| <a href="#">F0677</a>                                                                                    | ADL Care Provided for Dependent Residents      | 7                             | 3.8%              | 2.4%                        |
| <a href="#">F0812</a>                                                                                    | Food Procurement, Store/Prepare/Serve Sanitary | 7                             | 3.8%              | 2.4%                        |
| <a href="#">F0759</a>                                                                                    | Free of Medication Error Rts 5 Prcnt or More   | 7                             | 3.8%              | 2.4%                        |
| <a href="#">F0584</a>                                                                                    | Safe/Clean/Comfortable/Homelike Environment    | 7                             | 3.8%              | 2.4%                        |
| <a href="#">F0686</a>                                                                                    | Treatment/Svcs to Prevent/Heal Pressure Ulcer  | 7                             | 3.8%              | 2.4%                        |

## Overdue Recertification Surveys Report (16 months) FY2024

### Overdue Recertification Surveys Report

| Region                             | Number of Late Surveys | % of Active Providers |
|------------------------------------|------------------------|-----------------------|
| <a href="#">(I) Boston</a>         | 162                    | 20.1%                 |
| <a href="#">(II) New York</a>      | 413                    | 43.3%                 |
| <a href="#">(III) Philadelphia</a> | 429                    | 31.5%                 |
| <a href="#">(IV) Atlanta</a>       | 997                    | 37.5%                 |
| <a href="#">(V) Chicago</a>        | 540                    | 16.8%                 |
| <a href="#">(VI) Dallas</a>        | 106                    | 5.2%                  |
| <a href="#">(VII) Kansas City</a>  | 213                    | 15.4%                 |
| <a href="#">Iowa</a>               | 17                     | 4.2%                  |
| <a href="#">Kansas</a>             | 97                     | 31.8%                 |
| <a href="#">Missouri</a>           | 99                     | 20.0%                 |
| <a href="#">(VIII) Denver</a>      | 55                     | 9.6%                  |
| <a href="#">(IX) San Francisco</a> | 417                    | 29.5%                 |
| <a href="#">(X) Seattle</a>        | 67                     | 15.9%                 |
| <b>National Total</b>              | <b>3,399</b>           | <b>22.9%</b>          |
| <a href="#">New York</a>           | 290                    | 48.1%                 |
| <a href="#">(III) Philadelphia</a> | 429                    | 31.5%                 |

**NOTE: The states of Nebraska and Pennsylvania have no overdue surveys reported**

## Number of G+ Deficiencies FY2024

### Deficiency Count Report

| Region                             | Deficiencies by Scope & Severity |   |   |   |   |       |     |   |       |     |     |       |
|------------------------------------|----------------------------------|---|---|---|---|-------|-----|---|-------|-----|-----|-------|
|                                    | B                                | C | D | E | F | G     | H   | I | J     | K   | L   | Total |
| <a href="#">(I) Boston</a>         | 0                                | 0 | 0 | 0 | 0 | 171   | 23  | 2 | 51    | 14  | 1   | 262   |
| <a href="#">(II) New York</a>      | 0                                | 0 | 0 | 0 | 0 | 43    | 6   | 0 | 24    | 5   | 16  | 94    |
| <a href="#">(III) Philadelphia</a> | 0                                | 0 | 0 | 0 | 0 | 139   | 2   | 0 | 66    | 34  | 21  | 262   |
| <a href="#">(IV) Atlanta</a>       | 0                                | 0 | 0 | 0 | 0 | 293   | 9   | 0 | 373   | 115 | 46  | 836   |
| <a href="#">(V) Chicago</a>        | 0                                | 0 | 0 | 0 | 0 | 1,250 | 16  | 1 | 351   | 33  | 38  | 1,689 |
| <a href="#">(VI) Dallas</a>        | 0                                | 0 | 0 | 0 | 0 | 197   | 44  | 0 | 435   | 276 | 34  | 986   |
| <a href="#">(VII) Kansas City</a>  | 0                                | 0 | 0 | 0 | 0 | 250   | 5   | 2 | 167   | 35  | 19  | 478   |
| <a href="#">Iowa</a>               | 0                                | 0 | 0 | 0 | 0 | 91    | 2   | 0 | 38    | 18  | 2   | 151   |
| <a href="#">Kansas</a>             | 0                                | 0 | 0 | 0 | 0 | 59    | 0   | 2 | 65    | 6   | 11  | 143   |
| <a href="#">Missouri</a>           | 0                                | 0 | 0 | 0 | 0 | 89    | 2   | 0 | 54    | 10  | 6   | 161   |
| <a href="#">Nebraska</a>           | 0                                | 0 | 0 | 0 | 0 | 11    | 1   | 0 | 10    | 1   | 0   | 23    |
| <a href="#">(VIII) Denver</a>      | 0                                | 0 | 0 | 0 | 0 | 181   | 4   | 0 | 29    | 9   | 4   | 227   |
| <a href="#">(IX) San Francisco</a> | 0                                | 0 | 0 | 0 | 0 | 295   | 6   | 0 | 76    | 23  | 13  | 413   |
| <a href="#">(X) Seattle</a>        | 0                                | 0 | 0 | 0 | 0 | 182   | 1   | 0 | 33    | 3   | 1   | 220   |
| <a href="#">National Total</a>     | 0                                | 0 | 0 | 0 | 0 | 3,001 | 116 | 5 | 1,605 | 547 | 193 | 5,467 |
| <a href="#">New York</a>           | 0                                | 0 | 0 | 0 | 0 | 20    | 3   | 0 | 11    | 2   | 4   | 40    |
| <a href="#">Pennsylvania</a>       | 0                                | 0 | 0 | 0 | 0 | 101   | 2   | 0 | 38    | 21  | 9   | 171   |

## National G+ Citation Frequency FY2024

### Citation Frequency Report

| National Tag #                                                                                    | Tag Description                                | # Citations            | % Providers Cited | % Surveys Cited              |
|---------------------------------------------------------------------------------------------------|------------------------------------------------|------------------------|-------------------|------------------------------|
| Totals represent the # of providers and surveys that meet the selection criteria specified above. |                                                | Active Providers=14932 |                   | Total Number of Surveys=3842 |
| <a href="#">F0689</a>                                                                             | Free of Accident Hazards/Supervision/Devices   | 1,591                  | 9.5%              | 41.4%                        |
| <a href="#">F0600</a>                                                                             | Free from Abuse and Neglect                    | 782                    | 4.7%              | 20.4%                        |
| <a href="#">F0684</a>                                                                             | Quality of Care                                | 488                    | 3.1%              | 12.7%                        |
| <a href="#">F0686</a>                                                                             | Treatment/Svcs to Prevent/Heal Pressure Ulcer  | 471                    | 3.0%              | 12.3%                        |
| <a href="#">F0760</a>                                                                             | Residents are Free of Significant Med Errors   | 181                    | 1.2%              | 4.7%                         |
| <a href="#">F0697</a>                                                                             | Pain Management                                | 162                    | 1.1%              | 4.2%                         |
| <a href="#">F0580</a>                                                                             | Notify of Changes (Injury/Delirium/Room, etc.) | 143                    | 0.9%              | 3.7%                         |
| <a href="#">F0692</a>                                                                             | Nutrition/Hydration Status Maintenance         | 138                    | 0.9%              | 3.6%                         |
| <a href="#">F0656</a>                                                                             | Develop/Implement Comprehensive Care Plan      | 115                    | 0.7%              | 3.0%                         |
| <a href="#">F0678</a>                                                                             | Cardio-Pulmonary Resuscitation (CPR)           | 97                     | 0.6%              | 2.5%                         |

## National J+ Citation Frequency FY2024

### Citation Frequency Report

| National<br>Tag #                                                                                 | Tag Description                               | # Citations            | % Providers Cited | % Surveys Cited              |
|---------------------------------------------------------------------------------------------------|-----------------------------------------------|------------------------|-------------------|------------------------------|
| Totals represent the # of providers and surveys that meet the selection criteria specified above. |                                               | Active Providers=14932 |                   | Total Number of Surveys=1537 |
| <a href="#">F0689</a>                                                                             | Free of Accident Hazards/Supervision/Devices  | 606                    | 3.8%              | 39.4%                        |
| <a href="#">F0600</a>                                                                             | Free from Abuse and Neglect                   | 372                    | 2.4%              | 24.2%                        |
| <a href="#">F0684</a>                                                                             | Quality of Care                               | 176                    | 1.2%              | 11.5%                        |
| <a href="#">F0678</a>                                                                             | Cardio-Pulmonary Resuscitation (CPR)          | 91                     | 0.6%              | 5.9%                         |
| <a href="#">F0760</a>                                                                             | Residents are Free of Significant Med Errors  | 88                     | 0.6%              | 5.7%                         |
| <a href="#">F0580</a>                                                                             | Notify of Changes (Injury/Degrade/Room, etc.) | 86                     | 0.6%              | 5.6%                         |
| <a href="#">F0835</a>                                                                             | Administration                                | 76                     | 0.5%              | 4.9%                         |
| <a href="#">F0880</a>                                                                             | Infection Prevention & Control                | 74                     | 0.5%              | 4.8%                         |
| <a href="#">F0607</a>                                                                             | Develop/Implement Abuse/Neglect Policies      | 67                     | 0.4%              | 4.4%                         |
| <a href="#">F0686</a>                                                                             | Treatment/Svcs to Prevent/Heal Pressure Ulcer | 65                     | 0.4%              | 4.2%                         |

## Civil Money Penalty (CMP) Report, FY2024

### Civil Money Penalty (CMP) Report

| Region                             | Total Number of CMPs |              | Total Dollar Amount      |                         | Average Dollar Amount |                     | Average Days in Effect |
|------------------------------------|----------------------|--------------|--------------------------|-------------------------|-----------------------|---------------------|------------------------|
|                                    | Per Diem             | Per Instance | Per Diem                 | Per Instance            | Per Diem              | Per Instance        | Per Diem               |
| <a href="#">(I) Boston</a>         | 179                  | 114          | \$ 8,299,812.56          | \$ 1,619,245.76         | \$ 46,367.67          | \$ 14,203.91        | 23                     |
| <a href="#">(II) New York</a>      | 221                  | 24           | \$ 6,938,764.14          | \$ 312,015.60           | \$ 31,397.12          | \$ 13,000.65        | 17                     |
| <a href="#">(III) Philadelphia</a> | 183                  | 78           | \$ 8,247,576.80          | \$ 939,653.23           | \$ 45,068.73          | \$ 12,046.84        | 34                     |
| <a href="#">(IV) Atlanta</a>       | 525                  | 315          | \$ 19,268,307.57         | \$ 2,955,690.98         | \$ 36,701.54          | \$ 9,383.15         | 15                     |
| <a href="#">(V) Chicago</a>        | 619                  | 228          | \$ 28,921,994.79         | \$ 3,650,891.67         | \$ 46,723.74          | \$ 16,012.68        | 26                     |
| <a href="#">(VI) Dallas</a>        | 598                  | 334          | \$ 26,504,158.79         | \$ 4,638,482.18         | \$ 44,321.34          | \$ 13,887.67        | 21                     |
| <a href="#">(VII) Kansas City</a>  | 209                  | 40           | \$ 3,261,636.77          | \$ 630,220.57           | \$ 15,605.92          | \$ 15,755.51        | 9                      |
| <a href="#">Iowa</a>               | 63                   | 24           | \$ 1,063,607.51          | \$ 341,115.82           | \$ 16,882.66          | \$ 14,213.16        | 14                     |
| <a href="#">Kansas</a>             | 49                   | 5            | \$ 709,433.44            | \$ 94,123.50            | \$ 14,478.23          | \$ 18,824.70        | 4                      |
| <a href="#">Missouri</a>           | 80                   | 4            | \$ 1,184,785.25          | \$ 73,044.75            | \$ 14,809.82          | \$ 18,261.19        | 8                      |
| <a href="#">Nebraska</a>           | 17                   | 7            | \$ 303,810.57            | \$ 121,936.50           | \$ 17,871.21          | \$ 17,419.50        | 11                     |
| <a href="#">(VIII) Denver</a>      | 157                  | 25           | \$ 2,612,524.27          | \$ 272,809.40           | \$ 16,640.28          | \$ 10,912.38        | 18                     |
| <a href="#">(IX) San Francisco</a> | 376                  | 57           | \$ 9,113,917.25          | \$ 721,226.95           | \$ 24,239.14          | \$ 12,653.10        | 18                     |
| <a href="#">(X) Seattle</a>        | 84                   | 24           | \$ 4,510,069.35          | \$ 323,002.01           | \$ 53,691.30          | \$ 13,458.42        | 48                     |
| <b>National Total</b>              | <b>3,151</b>         | <b>1,239</b> | <b>\$ 117,678,762.29</b> | <b>\$ 16,063,238.35</b> | <b>\$ 37,346.48</b>   | <b>\$ 12,964.68</b> | <b>21</b>              |
| <a href="#">New York</a>           | 126                  | 12           | \$ 3,074,743.06          | \$ 145,589.50           | \$ 24,402.72          | \$ 12,132.46        | 16                     |
| <a href="#">Pennsylvania</a>       | 107                  | 39           | \$ 4,981,373.76          | \$ 402,134.33           | \$ 46,554.89          | \$ 10,311.14        | 33                     |

We have access to new information from AHCA and since the “climate” around CMPs is changing, we will be monitoring the changes in actual CMPs...both per instance and per diem. Hopefully this will give you valuable information.

If I can help you in any way, please feel free to contact me.

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