August Reflections

FROM CMS

SNF Provider Preview Reports – Now Available

REMINDER: The SNF Provider Preview Reports have been updated and are now available. These reports contain provider performance scores for quality measures, which will be published on the compare tool on Medicare.gov and the Provider Data Catalog (PDC) during the October 2025 release.

The October 2025 release includes the initial public reporting of three new assessment-based measures: Transfer of Health (TOH) Information to the Provider – Post-Acute Care (PAC), Transfer of Health (TOH) Information to the Patient – Post-Acute Care (PAC), and COVID-19 Vaccine: Percent of Patients/Residents Who Are Up to Date.

Data contained within the Provider Preview Reports (including the new TOH measures) are based on quality assessment data submitted by SNFs from Quarter 1, 2024 through Quarter 4, 2024.

- The new COVID-19 Vaccine: Percent of Patients/Residents Who Are Up to Date measure is based on data only from Quarter 4, 2024.
- The Influenza Vaccination Coverage Among Healthcare Personnel measure from the Centers for Disease Control and Prevention (CDC) reflects data from Quarter 4, 2024 through Quarter 1, 2025.
- The CDC COVID-19 Vaccination Coverage among Healthcare Personnel (HCP) measure reflects data from Quarter 4, 2024.
- The Potentially Preventable 30-Day Post-Discharge Readmission and Discharge to Community claims-based measures reflect data from Quarter 4, 2022 through Quarter 3, 2024. The Medicare Spending Per Beneficiary claims-based measure reflects data from Quarter 4, 2021 through Quarter 3, 2023 and will be refreshed in January 2026.
- The SNF Healthcare-Associated Infections (HAI) measure reflects data from Quarter 4, 2023 through Quarter 3, 2024.

Providers have until August 14, 2025, to review their performance data. Only updates/corrections to the underlying assessment data before the final data submission deadline will be reflected in the publicly reported data on Medicare.gov and PDC. If a provider updates assessment data after the final data submission deadline, the updated data will only be reflected in the Facility-Level Quality Measure (QM) report and Patient-Level QM report. Updates submitted after the final data submission deadline will not be reflected in the Provider Preview Reports or on Medicare.gov. However, providers can request a CMS review of their data during the preview period if they believe the displayed quality measure scores within their Provider Preview Reports are inaccurate.

For questions related to accessing your facility's Provider Preview Report, please contact the iQIES Service Center by email at iqies@cms.hhs.gov or call 1-800-339-9313. For questions about SNF Quality Reporting Program (QRP) Public Reporting, please email SNFQRPPRQuestions@cms.hhs.gov.

FROM AHCA/OSHA:

1. Federal Register: Occupational Exposure to COVID-19 in Healthcare Settings
    - OSHA is proposing to remove OSHA's COVID-19 Emergency Temporary Standard and its associated recordkeeping and reporting provisions from the Code of Federal Regulations.
2. Federal Register: Occupational Safety and Health Standards; Interpretation of the General Duty Clause: Limitation for Inherently Risky Professional Activities
    - OSHA proposes to clarify its interpretation of the General Duty Clause, 29 U.S.C. 654(a)(1), to exclude from enforcement known hazards that are inherent and inseparable from the core nature of a professional activity or performance.

3. Federal Register: Amending the Medical Evaluation Requirements in the Respiratory Protection Standard for Certain Types of Respirators
    - OSHA is proposing to remove some medical evaluation requirements in the Respiratory Protection Rule for certain types of respirators. This proposed change would only impact filtering facepiece respirators and loose-fitting powered air-purifying respirators.

An additional proposed rule was withdrawn:

1. Federal Register: Occupational Injury and Illness Recording and Reporting Requirements; Withdrawal - Effective July 1, 2025
    - OSHA is withdrawing the proposal to amend the OSHA 300 Log by adding a column that employers would use to record work-related musculoskeletal disorders. Withdrawal of the proposal does not change any employer's obligation to complete and retain occupational injury and illness records under OSHA's regulations. Withdrawal of the proposal also does not change the recording criteria or definitions used for these records.

FROM AHCA/MCKNIGHT'S

"A new skilled nursing facility validation program could be the 'tip of the iceberg' in verifying provider quality measurements and could lead to reduced incentives, reimbursement experts warned this week." This month, CMS "quietly posted new details about the program," which, the article adds, is "essentially...an audit of MDS-based measures that feed the skilled nursing Quality Reporting and Value-Based Purchasing programs." The agency "said data collection will begin this fall to 'ensure accurate quality data' for the fiscal year 2025 performance period – affecting 10% of nursing homes per year."

FROM AHCA

UPDATE: CMS Extends Mandatory SNF Provider Enrollment Revalidation Deadline to January 1, 2026

FROM CMS

Post-Acute Care Quality Programs

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- The Influenza Vaccination Coverage Among Healthcare Personnel measure from the Centers for Disease Control and Prevention (CDC) reflects data from **Quarter 4, 2024 through Quarter 1, 2025.**
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FROM FDA:

TOPIC: FDA is Requiring Opioid Pain Medicine Manufacturers to Update Prescribing Information Regarding Long-Term Use. Class-Wide Action Will Further Emphasize and Characterize Risks of Long-Term Use to Help Patients, Health Care Professionals Make Informed Treatment Decisions: Drug Safety Communication
AUDIENCE: Patient, Health Care Professional, Pain Management
ISSUE: In May 2025, the FDA convened a joint meeting of the Drug Safety and Risk Management Advisory Committee and the Anesthetic and Analgesic Drug Products Advisory Committee to discuss two recently completed observational studies examining the risks of misuse, abuse, addiction, and fatal and non-fatal overdose in patients on long-term opioid analgesic (also referred to as opioid pain medicine) therapy. These studies (postmarketing requirements [PMR] 3033-1 and 3033-2) provided new, quantitative data on risks of these serious adverse outcomes in patients prescribed opioid pain medicines long term. After reviewing the study findings and the medical literature, as well as considering the committees' and public input, FDA has determined that this new information should be included in drug labeling to help health care professionals and patients better understand the benefit-risk profile of opioid pain medicines when prescribed long term and to make more informed decisions. Separately, a prospective, randomized, controlled clinical trial will address a different PMR to examine the risks relative to the efficacy of long-term opioid use.
For more information about this alert, click on the red button "Read Alert" below.

BACKGROUND: Opioid pain medicines are powerful prescription medicines that can help manage pain when other treatments and medicines are not able to provide enough relief. However, opioid pain medicines also carry serious risks, including misuse and abuse, addiction, overdose, and death.

RECOMMENDATIONS:

Health Care Professionals

- In assessing the severity of pain, discuss with the patient the source of the pain and the impact of the pain on their ability to function and their quality of life.
- If the patient's pain is severe enough to require an opioid pain medicine and alternative treatment options are insufficient, prescribe the lowest effective dose of an immediate-release (IR) opioid pain medicine for the shortest duration of time needed to reduce the risks associated with these products.
- Reserve extended-release/long-acting opioid pain medicines only for severe and persistent pain that cannot be adequately treated with alternative options, including IR opioid pain medicines.
- For all patients prescribed opioid pain medicines, discuss opioid overdose reversal agents, such as naloxone and nalmefene.
- Regularly re-evaluate the benefit-risk profile for any individual taking opioid pain medicines for more than a few days. If you determine opioid pain medicines are indicated, consider an IR opioid pain medicine as an as-needed, first-line treatment.
- Avoid rapidly reducing or abruptly discontinuing opioid pain medicines in patients who may be physically dependent on the medication because such changes have resulted in serious withdrawal symptoms, uncontrolled pain, and suicide.

Patient or Parent/Caregiver

- Always take your opioid pain medicine exactly as prescribed. Do not take more of the medicine or take it more often than prescribed without first talking to your health care professional. Talk with them if your pain increases, you feel more sensitive to pain, or if you have new pain, especially from touch or other things that are not usually painful such as combing your hair.
- Store your opioid pain medicines securely, out of sight and reach of children and pets, and in a location not accessible by others, including home visitors. Do not share these medicines with anyone else, and immediately dispose of unused or expired opioid pain medicines or take them to a drug take-back site, location, or program. If provided, use the prepaid mail-back envelopes included with the prescription.
- Seek emergency medical help or call 911 immediately if you or someone you are caring for experiences symptoms of respiratory problems, which can be life-threatening. Signs and symptoms include slowed, shallow, or difficult breathing, severe sleepiness, or not being able to respond or wake up.
- Talk to your health care professionals about the benefits of naloxone and nalmefene, which can reverse an opioid overdose, and how to obtain these drugs.

- Be aware that overdose risks are increased with higher opioid pain medicine doses and that the risks of serious harms persist over the course of therapy. Avoid rapidly reducing or abruptly discontinuing opioid pain medicine treatment without consulting a health care professional.

[07/31/2025 - Drug Safety Communication - FDA]
[07/31/2025 - Press Release - FDA]

Health care professionals and patients are encouraged to report adverse events or side effects related to the use of these products to the FDA's MedWatch Safety Information and Adverse Event Reporting Program:

- Complete and submit the report online.
- Download form or call 1-800-332-1088 to request a reporting form, then complete and return to the address on form, or submit by fax to 1-800-FDA-0178.

FROM McKnights: CMS pushes back iQIES turnover for nursing home surveys - McKnight's Long-Term Care News

KDADS (Kansas Department for Aging and Disability Services) is in the process of transitioning survey documentation from ASPEN (Automated Survey Process Environment) to the newer cloud-based platform iQIES (Internet Quality Improvement and Evaluation System). However, this transition has been delayed.

🖥️ Transition Overview

- ASPEN has long been used by state agencies to manage healthcare provider data and survey documentation.
- iQIES is designed to modernize and consolidate multiple CMS systems, including ASPEN and jRAVEN, into a single platform for survey and certification, patient assessments, and more.
- CMS originally planned to move nursing homes to iQIES in early 2025, but the transition was pushed back to July 14, 2025, due to the need for system upgrades and security improvements.

Reasons for Survey Result Delays

Several factors are contributing to delays in survey results:

- System Transition Disruptions: As with any major software migration, there are bound to be hiccups. Previous transitions (e.g., home health agencies in 2021) experienced data loss and inconsistencies.
- Training and Onboarding: CMS is conducting training sessions for state agencies through April to June 2025 to ensure readiness, which may slow down current survey processing.
- Legacy System Limitations: The outdated QIES environment has security vulnerabilities and high maintenance costs, prompting CMS to prioritize modernization over maintaining full speed in current operations.
- Surveyor Workload and Staffing: Surveyors are adapting to new tools and workflows, which can temporarily reduce efficiency.

All QCOR data below is for FY2025 (October 2024-current)

Average Number of Deficiencies in Standard Health Surveys
National FY2025

Average Number of Deficiencies Report

Region	Average # Deficiencies per Survey by Scope & Severity												
	B	C	D	E	F	G	H	I	J	K	L	Total	# of Surveys
(I) Boston	0.4	0.1	5.2	2.3	0.3	0.1	0.04	0.0	0.04	0.04	0.0	8.6	449
(II) New York	0.1	0.1	4.6	1.7	0.9	0.1	0.01	0.0	0.05	0.03	0.05	7.6	420
(III) Philadelphia	0.1	0.1	6.4	2.5	0.4	0.1	0.0	0.0	0.04	0.03	0.0	9.7	689
(IV) Atlanta	0.1	0.04	3.5	0.8	0.4	0.1	0.0	0.0	0.1	0.01	0.02	5.0	1,212
(V) Chicago	0.03	0.1	4.6	1.1	0.9	0.2	0.0	0.0	0.02	0.01	0.0	7.0	1,901
(VI) Dallas	0.03	0.1	3.3	2.3	0.3	0.02	0.01	0.0	0.1	0.1	0.02	6.1	1,135
(VII) Kansas City	0.1	0.1	3.8	1.9	0.9	0.1	0.0	0.0	0.03	0.01	0.0	6.9	755
Iowa	0.1	0.02	3.2	1.1	0.2	0.1	0.0	0.0	0.03	0.02	0.0	4.7	285
Kansas	0.0	0.2	5.1	1.7	1.6	0.2	0.0	0.0	0.03	0.02	0.0	8.9	115
Missouri	0.04	0.2	4.4	3.4	1.1	0.1	0.0	0.0	0.05	0.01	0.0	9.4	240
Nebraska	0.01	0.1	2.9	0.9	1.3	0.03	0.0	0.0	0.02	0.0	0.0	5.2	115
(VIII) Denver	0.02	0.1	3.5	2.0	0.7	0.3	0.03	0.0	0.1	0.02	0.0	6.7	248
(IX) San Francisco	0.4	0.02	6.9	3.1	0.5	0.1	0.0	0.0	0.02	0.01	0.0	11.0	923
(X) Seattle	0.03	0.1	7.6	3.0	0.8	0.2	0.02	0.0	0.02	0.02	0.02	11.7	263
National Total	**0.1**	**0.1**	**4.7**	**1.8**	**0.6**	**0.1**	**0.01**	**0.0**	**0.05**	**0.02**	**0.01**	**7.5**	**7,995**
Pennsylvania	0.1	0.1	5.2	2.0	0.3	0.1	0.0	0.0	0.02	0.02	0.0	7.9	500

National Citation Frequency Overall Surveys FY2025 Top 10

Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=14816		Total Number of Surveys=46838
F0880	Infection Prevention & Control	5,222	32.1%	11.1%
F0689	Free of Accident Hazards/Supervision/Devices	4,334	24.6%	9.3%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	3,806	25.0%	8.1%
F0684	Quality of Care	3,437	19.9%	7.3%
F0656	Develop/Implement Comprehensive Care Plan	2,850	17.4%	6.1%
F0761	Label/Store Drugs and Biologicals	2,698	17.7%	5.8%
F0600	Free from Abuse and Neglect	2,041	11.4%	4.4%
F0755	Pharmacy Srvcs/Procedures/Pharmacist/Records	1,922	11.8%	4.1%
F0695	Respiratory/Tracheostomy Care and Suctioning	1,909	12.5%	4.1%
F0677	ADL Care Provided for Dependent Residents	1,908	11.9%	4.1%

National Citation Frequency Report Standard Surveys FY2025 Top 10

Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=14816		Total Number of Surveys=7995
F0880	Infection Prevention & Control	4,185	28.2%	52.3%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	3,543	23.9%	44.3%
F0761	Label/Store Drugs and Biologicals	2,397	16.1%	30.0%
F0689	Free of Accident Hazards/Supervision/Devices	2,109	14.2%	26.4%
F0656	Develop/Implement Comprehensive Care Plan	2,066	13.9%	25.8%
F0684	Quality of Care	1,903	12.8%	23.8%
F0695	Respiratory/Tracheostomy Care and Suctioning	1,672	11.3%	20.9%
F0641	Accuracy of Assessments	1,374	9.2%	17.2%
F0550	Resident Rights/Exercise of Rights	1,368	9.2%	17.1%
F0677	ADL Care Provided for Dependent Residents	1,355	9.1%	16.9%

Iowa FY 2025-Standard Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Iowa Active Providers=400		Total Number of Surveys=285
F0880	Infection Prevention & Control	110	27.5%	38.6%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	100	24.8%	35.1%
F0689	Free of Accident Hazards/Supervision/Devices	70	17.5%	24.6%
F0658	Services Provided Meet Professional Standards	59	14.8%	20.7%
F0656	Develop/Implement Comprehensive Care Plan	53	13.3%	18.6%
F0684	Quality of Care	47	11.8%	16.5%
F0641	Accuracy of Assessments	46	11.3%	16.1%
F0657	Care Plan Timing and Revision	44	11.0%	15.4%
F0550	Resident Rights/Exercise of Rights	34	8.5%	11.9%
F0803	Menus Meet Resident Nds/Prep in Adv/Followed	29	7.3%	10.2%
F0804	Nutritive Value/Appear, Palatable/Prefer Temp	29	7.3%	10.2%

Iowa FY2025-Complaint Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Iowa Active Providers=400		Total Number of Surveys=702
F0689	Free of Accident Hazards/Supervision/Devices	90	19.0%	12.8%
F0550	Resident Rights/Exercise of Rights	70	15.3%	10.0%
F0684	Quality of Care	68	13.8%	9.7%
F0658	Services Provided Meet Professional Standards	47	10.5%	6.7%
F0725	Sufficient Nursing Staff	43	10.0%	6.1%
F0609	Reporting of Alleged Violations	38	8.8%	5.4%
F0677	ADL Care Provided for Dependent Residents	33	7.8%	4.7%
F0880	Infection Prevention & Control	29	7.0%	4.1%
F0610	Investigate/Prevent/Correct Alleged Violation	25	5.5%	3.6%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	19	4.5%	2.7%

Kansas FY2025-Standard Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Kansas Active Providers=305		Total Number of Surveys=115
F0880	Infection Prevention & Control	73	23.9%	63.5%
F0689	Free of Accident Hazards/Supervision/Devices	62	20.3%	53.9%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	50	16.4%	43.5%
F0756	Drug Regimen Review, Report Irregular, Act On	39	12.8%	33.9%
F0657	Care Plan Timing and Revision	34	11.1%	29.6%
F0757	Drug Regimen is Free from Unnecessary Drugs	34	11.1%	29.6%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	34	11.1%	29.6%
F0761	Label/Store Drugs and Biologicals	32	10.5%	27.8%
F0849	Hospice Services	29	9.5%	25.2%
F0550	Resident Rights/Exercise of Rights	28	9.2%	24.3%

Kansas FY2025-Complaint Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Kansas Active Providers=305		Total Number of Surveys=703
F0689	Free of Accident Hazards/Supervision/Devices	61	19.7%	8.7%
F0880	Infection Prevention & Control	39	11.8%	5.5%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	24	7.9%	3.4%
F0756	Drug Regimen Review, Report Irregular, Act On	23	7.5%	3.3%
F0761	Label/Store Drugs and Biologicals	21	6.9%	3.0%
F0757	Drug Regimen is Free from Unnecessary Drugs	20	6.6%	2.8%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	20	6.6%	2.8%
F0550	Resident Rights/Exercise of Rights	19	5.9%	2.7%
F0600	Free from Abuse and Neglect	18	5.9%	2.6%
F0657	Care Plan Timing and Revision	16	5.2%	2.3%

Missouri FY2025-Standard Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Missouri Active Providers=492		Total Number of Surveys=240
F0880	Infection Prevention & Control	156	31.7%	65.0%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	125	25.4%	52.1%
F0689	Free of Accident Hazards/Supervision/Devices	77	15.7%	32.1%
F0761	Label/Store Drugs and Biologicals	74	15.0%	30.8%
F0658	Services Provided Meet Professional Standards	71	14.4%	29.6%
F0584	Safe/Clean/Comfortable/Homelike Environment	67	13.4%	27.9%
F0759	Free of Medication Error Rts 5 Prcnt or More	64	12.8%	26.7%
F0695	Respiratory/Tracheostomy Care and Suctioning	57	11.6%	23.8%
F0677	ADL Care Provided for Dependent Residents	50	10.0%	20.8%
F0656	Develop/Implement Comprehensive Care Plan	49	10.0%	20.4%
F0684	Quality of Care	49	10.0%	20.4%

Missouri FY2025-Complaint Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Missouri Active Providers=492		Total Number of Surveys=2021
F0689	Free of Accident Hazards/Supervision/Devices	75	12.8%	3.7%
F0600	Free from Abuse and Neglect	71	10.0%	3.5%
F0684	Quality of Care	51	8.9%	2.5%
F0658	Services Provided Meet Professional Standards	49	9.8%	2.4%
F0609	Reporting of Alleged Violations	44	7.5%	2.2%
F0880	Infection Prevention & Control	35	6.7%	1.7%
F0610	Investigate/Prevent/Correct Alleged Violation	32	5.5%	1.6%
F0677	ADL Care Provided for Dependent Residents	30	5.5%	1.5%
F0550	Resident Rights/Exercise of Rights	30	5.9%	1.5%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	30	5.7%	1.5%

Nebraska FY2025-Standard Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Nebraska Active Providers=184		Total Number of Surveys=115
F0880	Infection Prevention & Control	78	42.4%	67.8%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	49	26.6%	42.6%
F0684	Quality of Care	32	17.4%	27.8%
F0689	Free of Accident Hazards/Supervision/Devices	28	15.2%	24.3%
F0584	Safe/Clean/Comfortable/Homelike Environment	20	10.9%	17.4%
F0759	Free of Medication Error Rts 5 Prcnt or More	19	10.3%	16.5%
F0641	Accuracy of Assessments	16	8.7%	13.9%
F0656	Develop/Implement Comprehensive Care Plan	15	8.2%	13.0%
F0757	Drug Regimen is Free from Unnecessary Drugs	15	8.2%	13.0%
F0609	Reporting of Alleged Violations	15	8.2%	13.0%

Nebraska FY2025-Complaint Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Nebraska Active Providers=184		Total Number of Surveys=305
F0689	Free of Accident Hazards/Supervision/Devices	28	14.7%	9.2%
F0684	Quality of Care	26	13.0%	8.5%
F0880	Infection Prevention & Control	23	10.3%	7.5%
F0609	Reporting of Alleged Violations	16	8.2%	5.2%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	13	6.5%	4.3%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	11	5.4%	3.6%
F0759	Free of Medication Error Rts 5 Prcnt or More	9	4.3%	3.0%
F0584	Safe/Clean/Comfortable/Homelike Environment	9	4.3%	3.0%
F0677	ADL Care Provided for Dependent Residents	8	4.3%	2.6%
F0657	Care Plan Timing and Revision	7	3.8%	2.3%

Pennsylvania FY2025-Standard Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Pennsylvania Active Providers=667		Total Number of Surveys=500
F0684	Quality of Care	216	32.2%	43.2%
F0880	Infection Prevention & Control	189	28.3%	37.8%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	170	25.5%	34.0%
F0761	Label/Store Drugs and Biologicals	150	22.3%	30.0%
F0641	Accuracy of Assessments	129	19.2%	25.8%
F0656	Develop/Implement Comprehensive Care Plan	127	18.9%	25.4%
F0695	Respiratory/Tracheostomy Care and Suctioning	124	18.6%	24.8%
F0689	Free of Accident Hazards/Supervision/Devices	118	17.5%	23.6%
F0657	Care Plan Timing and Revision	98	14.5%	19.6%
F0755	Pharmacy Srvcs/Procedures/Pharmacist/Records	88	13.2%	17.6%

Pennsylvania FY2025-Complaint Top 10

Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Pennsylvania Active Providers=667		Total Number of Surveys=2111
F0684	Quality of Care	106	14.2%	5.0%
F0689	Free of Accident Hazards/Supervision/Devices	97	12.7%	4.6%
F0584	Safe/Clean/Comfortable/Homelike Environment	72	9.3%	3.4%
F0600	Free from Abuse and Neglect	67	9.6%	3.2%
F0880	Infection Prevention & Control	42	5.7%	2.0%
F0677	ADL Care Provided for Dependent Residents	40	5.7%	1.9%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	37	5.2%	1.8%
F0842	Resident Records - Identifiable Information	35	5.2%	1.7%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	33	4.6%	1.6%
F0725	Sufficient Nursing Staff	32	4.5%	1.5%
F0656	Develop/Implement Comprehensive Care Plan	31	4.5%	1.5%

Overdue Recertification Surveys Report (16 months) FY2025

Overdue Recertification Surveys Report

Region	Number of Late Surveys	% of Active Providers
(I) Boston	99	12.4%
(II) New York	277	28.9%
(III) Philadelphia	363	26.8%
(IV) Atlanta	762	28.7%
(V) Chicago	398	12.5%
(VI) Dallas	81	4.0%
(VII) Kansas City	201	14.7%
Iowa	1	0.3%
Kansas	108	35.6%
Missouri	92	18.9%
(VIII) Denver	148	25.7%
(IX) San Francisco	148	10.5%
(X) Seattle	24	5.7%
National Total	**2,501**	**17.0%**
Pennsylvania	3	0.4%

Number of G+ Deficiencies FY2025

Deficiency Count Report

Region	Deficiencies by Scope & Severity											
	B	C	D	E	F	G	H	I	J	K	L	Total
(I) Boston	0	0	0	0	0	125	21	0	61	25	7	239
(II) New York	0	0	0	0	0	66	6	1	57	21	26	177
(III) Philadelphia	0	0	0	0	0	188	0	0	63	34	6	291
(IV) Atlanta	0	0	0	0	0	274	0	0	353	40	35	702
(V) Chicago	0	0	0	0	0	1,108	15	0	270	31	30	1,454
(VI) Dallas	0	0	0	0	0	138	30	0	422	216	28	834
(VII) Kansas City	0	0	0	0	0	228	5	0	132	17	3	385
Iowa	0	0	0	0	0	64	1	0	23	7	0	95
Kansas	0	0	0	0	0	53	0	0	36	5	2	96
Missouri	0	0	0	0	0	94	3	0	63	4	0	164
Nebraska	0	0	0	0	0	17	1	0	10	1	1	30
(VIII) Denver	0	0	0	0	0	165	7	0	44	10	3	229
(IX) San Francisco	0	0	0	0	0	248	3	0	65	21	5	342
(X) Seattle	0	0	0	0	0	110	4	0	13	6	5	138
National Total	**0**	**0**	**0**	**0**	**0**	**2,650**	**91**	**1**	**1,480**	**421**	**148**	**4,791**
Pennsylvania	0	0	0	0	0	119	0	0	30	18	4	171

National G+ Citation Frequency FY2025 Top 10

Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=14816		Total Number of Surveys=3503
F0689	Free of Accident Hazards/Supervision/Devices	1,460	9.1%	41.7%
F0600	Free from Abuse and Neglect	753	4.7%	21.5%
F0684	Quality of Care	462	2.9%	13.2%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	374	2.4%	10.7%
F0760	Residents are Free of Significant Med Errors	183	1.2%	5.2%
F0697	Pain Management	146	1.0%	4.2%
F0692	Nutrition/Hydration Status Maintenance	122	0.8%	3.5%
F0656	Develop/Implement Comprehensive Care Plan	102	0.7%	2.9%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	99	0.7%	2.8%
F0835	Administration	75	0.5%	2.1%

National J+ Citation Frequency FY2025 Top 10

Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=14816		Total Number of Surveys=1417
F0689	Free of Accident Hazards/Supervision/Devices	608	4.0%	42.9%
F0600	Free from Abuse and Neglect	326	2.1%	23.0%
F0684	Quality of Care	171	1.1%	12.1%
F0835	Administration	71	0.5%	5.0%
F0760	Residents are Free of Significant Med Errors	64	0.4%	4.5%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	62	0.4%	4.4%
F0678	Cardio-Pulmonary Resuscitation (CPR)	57	0.4%	4.0%
F0880	Infection Prevention & Control	54	0.4%	3.8%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	54	0.4%	3.8%
F0610	Investigate/Prevent/Correct Alleged Violation	50	0.3%	3.5%
F0609	Reporting of Alleged Violations	50	0.3%	3.5%

Civil Money Penalty (CMP) Report, FY2025

Civil Money Penalty (CMP) Report

Region	Total Number of CMPs		Total Dollar Amount		Average Dollar Amount		Average Days in Effect
	Per Diem	Per Instance	Per Diem	Per Instance	Per Diem	Per Instance	Per Diem
(I) Boston	61	85	$ 5,677,427.87	$ 1,195,533.73	$ 93,072.59	$ 14,065.10	47
(II) New York	71	35	$ 7,017,506.22	$ 528,993.40	$ 98,838.12	$ 15,114.10	63
(III) Philadelphia	96	75	$ 6,487,688.84	$ 1,142,672.81	$ 67,580.09	$ 15,235.64	54
(IV) Atlanta	133	312	$ 13,160,182.07	$ 3,189,842.35	$ 98,948.74	$ 10,223.85	40
(V) Chicago	332	171	$ 28,309,814.73	$ 3,130,910.06	$ 85,270.53	$ 18,309.42	39
(VI) Dallas	285	340	$ 24,632,201.02	$ 5,242,609.83	$ 86,428.78	$ 15,419.44	43
(VII) Kansas City	103	57	$ 6,578,019.61	$ 751,528.00	$ 63,864.27	$ 13,184.70	40
Iowa	23	7	$ 1,189,944.61	$ 67,778.75	$ 51,736.72	$ 9,682.68	35
Kansas	16	26	$ 751,391.25	$ 359,070.56	$ 46,961.95	$ 13,810.41	34
Missouri	57	24	$ 4,326,478.70	$ 324,678.69	$ 75,903.14	$ 13,528.28	45
Nebraska	7	0	$ 310,205.05	$ 0.00	$ 44,315.01	$ 0.00	32
(VIII) Denver	83	50	$ 3,006,635.34	$ 674,109.80	$ 36,224.52	$ 13,482.20	32
(IX) San Francisco	142	84	$ 8,745,209.74	$ 1,213,308.78	$ 61,585.98	$ 14,444.15	42
(X) Seattle	48	13	$ 2,706,970.55	$ 170,494.50	$ 56,395.22	$ 13,114.96	48
National Total	**1,354**	**1,222**	**$ 106,321,655.99**	**$ 17,240,003.26**	**$ 78,524.12**	**$ 14,108.02**	**43**
Pennsylvania	46	27	$ 2,740,883.69	$ 380,908.66	$ 59,584.43	$ 14,107.73	48

If I can help you in any way, please feel free to contact me.

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