



## **November Reflections**

November 2024 Reflections

### **FROM CMS**

#### **SNF Provider Preview Reports – Now Available**

The Skilled Nursing Facility (SNF) Provider Preview Reports have been updated and are now available. These reports contain provider performance scores for quality measures, which will be published on [Care Compare](#) and [Provider Data Catalog \(PDC\)](#) during the **January 2025 refresh**.

Data contained within the Provider Preview Reports are based on quality assessment data submitted by SNFs from **Quarter 2, 2023 through Quarter 1, 2024**. The Centers for Disease Control and Prevention (CDC) measures reflect Influenza Vaccination Coverage Among Healthcare Personnel measure data from **Quarter 4, 2023 through Quarter 1, 2024**, and COVID-19 Vaccination Coverage among Healthcare Personnel (HCP) measure data from **Quarter 1, 2024**. The claims-based measures data was updated for the October 2024 refresh. This data from **Quarter 4, 2021 through Quarter 3, 2023** will continue to display, as well as the SNF Healthcare-Associated Infections (HAI) measure data from **Quarter 4, 2022 through Quarter 3, 2023**.

Providers have until **November 14, 2024** to review their performance data. Only updates/corrections to the underlying assessment data before the final data submission deadline will be reflected in the publicly reported data on [Care Compare](#). If a provider updates assessment data after the final data submission deadline, the updated data will only be reflected in the Facility-Level Quality Measure (QM) report and Patient-Level QM report. Updates submitted after the final data submission deadline will not be reflected in the Provider Preview Reports or on [Care Compare](#). However, providers can request a CMS review of their data during the preview period if they believe the displayed quality measure scores within their Provider Preview Reports are inaccurate.

For those users experiencing issues locating their agency's SNF Provider Preview Report, follow the steps outlined below:

1. Log into [iQIES](#) using your Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) user ID and password. (If you do not have a HARP account, you may register for a [HARP ID](#).)
2. From the Reports menu, select My Reports.
3. From the My Reports page, locate the SNF Provider Preview Reports folder. Select the SNF Provider Preview Reports link to open the folder.
4. Displayed for you is a list of reports available for download. The reports or files are listed in descending order with the newest displaying at the top of the list.
5. Select the desired SNF Provider Preview Report name link and the report will display.

### **New Users**

New users will automatically receive the latest Provider Preview Report in their SNF Provider Preview Report folder once their new IQIES user role is approved. Follow the steps above to locate your agency's report in the SNF Provider Preview Report folder.

For questions related to accessing your facility's Provider Preview Report, please contact the iQIES Service Center **by email at [iqies@cms.hhs.gov](mailto:iqies@cms.hhs.gov) or call 1-800-339-9313. For questions about SNF Quality Reporting Program (QRP) Public Reporting, please email [SNFQRPPRQuestions@cms.hhs.gov](mailto:SNFQRPPRQuestions@cms.hhs.gov).**

### **FROM CMS**

#### **SNF QRP Listening Session: Possible Expansion of SNF Data Collection and Submission to All SNF Residents Regardless of Payer - Feedback Accepted Through 11/1/2024**

RTI International, on behalf of the Centers for Medicare & Medicaid Services (CMS), hosted a public, virtual listening session on October 1, 2024. The session sought feedback from clinical staff, MDS coordinators, administration and management staff, and software vendors on the possible expansion of collection and submission of Minimum Data Set (MDS) assessment data used for the Skilled Nursing Facility (SNF) Quality Reporting Program (QRP) to include all

residents receiving short-term skilled care in a SNF regardless of payer. On behalf of CMS, we will continue to receive comments and feedback via a dedicated email inbox until 5pm EST on November 1, 2024.

For the list of questions and to submit your feedback, please visit the [CMS SNF QRP Spotlight & Announcements](#) webpage.

#### **FROM CDC**

**CDC Updates Vaccine Recommendations** [https://www.cdc.gov/ncird/whats-new/cdc-updates-vaccine-recommendations.html?ACSTrackingID=USCDC\\_2067-DM139354&ACSTrackingLabel=Updated%20Recommendations%20for%20COVID-19%20and%20Pneumococcal%20Vaccinations%20-%2010%2F30%2F2024&deliveryName=USCDC\\_2067-DM139354](https://www.cdc.gov/ncird/whats-new/cdc-updates-vaccine-recommendations.html?ACSTrackingID=USCDC_2067-DM139354&ACSTrackingLabel=Updated%20Recommendations%20for%20COVID-19%20and%20Pneumococcal%20Vaccinations%20-%2010%2F30%2F2024&deliveryName=USCDC_2067-DM139354)

- At its meeting on October 23-24, the Advisory Committee on Immunization Practices (ACIP) reviewed vaccine, disease, and cost-effectiveness data and voted to update vaccine recommendations for COVID-19 and pneumococcal disease.
- CDC now recommends a second dose of the 2024-2025 COVID-19 vaccine for people 65 years and older and for people who are moderately or severely immunocompromised 6 months after their last 2024-2025 COVID-19 vaccine dose.
- CDC also recommended lowering the age for routine adult pneumococcal vaccination from 65 to 50 years old.

#### **FROM CMS**

##### **CMS Extends Deadline for All Mandatory Off-Cycle SNF Provider Enrollment Revalidations**

We are pleased to report that yesterday, the Centers for Medicare and Medicaid Services (CMS) [extended](#) the due date to **May 1, 2025**, to submit the new Form CMS-855A SNF Disclosures Attachment 1 nationwide **for all SNF revalidations and for all “pending as of October 1” applications**. This replaces the original 90-day period that was required to submit information (with exception of states impacted by the recent hurricanes) within receiving notice from a respective Medicare Administrative Contractor between October and December 2024.

This positive development comes after AHCA/NCAL expressed strong concerns with the 90-day deadline to HHS and CMS in a [letter](#) last month.

Specifically, the new CMS disclosable parties reporting submission timeline guidance states:

- *Due Dates for All SNFs: Regardless of when the SNF received its notice of revalidation letter from its MAC (i.e., October, November, or December), the revalidation application due date for ALL SNFs – irrespective of the state in which they are located -- is May 1, 2025. This May 1, 2025, due date also applies to ALL SNFs that – as explained in Section (I)(B) above – had a pending initial, revalidation, reactivation, or CHOW application as of October 1, 2024, and were requested to submit the SNF Attachment. The Attachment will not be due until May 1, 2025. The previous restriction of the May 1, 2025, date to SNFs in Florida, Georgia, South Carolina, North Carolina, and Tennessee no longer applies.*

This is one of two updates posted by CMS over the past week to its [sub regulatory guidance](#) related to this revalidation process. It also contains new technical guidance, clarifications, and answers to FAQs to assist providers in submitting the required information, including clarification on:

- The number of organizational charts that must be submitted (see Section (VI)(C))
- Clinical consulting services and policies/procedures (see new Section VI(G))
- Sections (III)(E)(i) and (ii) that both categories of bulleted parties must be reported.

AHCA/NCAL will continue to provide and update resources for members during this timeframe, including on our [website](#), as well as assisting members through our [Member Provider Enrollment Revalidation Helpdesk](#).

AHCA/NCAL will also host four [Office Hours webinars](#) on November 15, December 6, January 10, and January 31.

#### **FROM SURVEY FINDINGS**

Every facility MUST have documentation of all required training for all staff AND ALL CONTRACTED STAFF (INCLUDING AGENCY STAFF AND CONTRACTED THERAPY STAFF) including but not limited to: (This list does not include all required training but these are being cited in surveys for required training of all staff including agency & contracted staff)

- ANE
- Infection Prevention & Control
- Resident Rights
- Communication
- Dementia
- Behavioral Health
- Elopement
- Advance Directives
- Emergency Preparedness and Life Safety Procedures

**All QCOR data below is for FY2024 (October 2023-current)**

**Average Number of Deficiencies in Standard Health Surveys  
National FY2024**

**Average Number of Deficiencies Report**

Region	Average # Deficiencies per Survey by Scope & Severity												Total	# of Surveys
	B	C	D	E	F	G	H	I	J	K	L			
<a href="#">(I) Boston</a>	0.4	0.1	5.1	2.2	0.5	0.2	0.05	0.0	0.05	0.02	0.0	8.7	564	
<a href="#">(II) New York</a>	0.1	0.1	4.5	1.5	0.5	0.1	0.03	0.01	0.1	0.03	0.03	7.0	507	
<a href="#">(III) Philadelphia</a>	0.1	0.1	6.1	2.5	0.5	0.1	0.0	0.0	0.04	0.02	0.01	9.5	919	
<a href="#">(IV) Atlanta</a>	0.1	0.1	3.8	1.1	0.5	0.1	0.0	0.0	0.1	0.1	0.02	5.9	1,440	
<a href="#">(V) Chicago</a>	0.04	0.2	4.6	1.2	0.9	0.2	0.0	0.0	0.03	0.0	0.0	7.1	2,536	
<a href="#">(VI) Dallas</a>	0.05	0.1	3.3	2.7	0.5	0.04	0.01	0.0	0.1	0.1	0.01	6.8	1,715	
<a href="#">(VII) Kansas City</a>	0.1	0.2	4.1	2.1	1.0	0.1	0.0	0.0	0.05	0.01	0.01	7.7	1,085	
<a href="#">Iowa</a>	0.1	0.1	3.4	1.2	0.2	0.1	0.0	0.0	0.04	0.02	0.0	5.2	401	
<a href="#">Kansas</a>	0.0	0.2	6.3	1.8	2.1	0.2	0.0	0.01	0.1	0.02	0.04	10.7	160	
<a href="#">Missouri</a>	0.1	0.3	4.5	4.0	1.3	0.1	0.0	0.0	0.1	0.01	0.01	10.4	345	
<a href="#">Nebraska</a>	0.0	0.1	3.1	1.0	1.1	0.1	0.01	0.0	0.02	0.0	0.0	5.4	179	
<a href="#">(VIII) Denver</a>	0.03	0.1	3.6	1.6	0.8	0.3	0.0	0.0	0.04	0.03	0.01	6.5	437	
<a href="#">(IX) San Francisco</a>	0.4	0.05	6.9	3.4	0.6	0.1	0.0	0.0	0.03	0.02	0.01	11.5	1,024	
<a href="#">(X) Seattle</a>	0.05	0.1	7.9	3.2	0.6	0.3	0.01	0.01	0.05	0.01	0.01	12.2	324	
<b>National Total</b>	<b>0.1</b>	<b>0.1</b>	<b>4.7</b>	<b>2.0</b>	<b>0.7</b>	<b>0.1</b>	<b>0.01</b>	<b>0.0</b>	<b>0.1</b>	<b>0.03</b>	<b>0.01</b>	<b>7.8</b>	<b>10,551</b>	
<a href="#">New York</a>	0.1	0.1	4.2	1.3	0.2	0.04	0.02	0.01	0.03	0.03	0.03	6.1	318	
<a href="#">Pennsylvania</a>	0.2	0.1	5.0	2.2	0.4	0.1	0.0	0.0	0.03	0.01	0.01	8.0	691	

**National Citation Frequency Overall Surveys FY2024 Top 10**  
Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Active Providers=14942		Total Number of Surveys=76675
<a href="#">F0884</a>	Reporting - National Health Safety Network	8,827	23.6%	11.5%
<a href="#">F0880</a>	Infection Prevention & Control	6,306	36.8%	8.2%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	6,219	32.0%	8.1%
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	5,219	33.1%	6.8%
<a href="#">F0684</a>	Quality of Care	4,467	24.4%	5.8%
<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	3,965	23.1%	5.2%
<a href="#">F0761</a>	Label/Store Drugs and Biologicals	3,539	22.6%	4.6%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	2,939	17.1%	3.8%
<a href="#">F0609</a>	Reporting of Alleged Violations	2,616	15.1%	3.4%
<a href="#">F0600</a>	Free from Abuse and Neglect	2,556	13.7%	3.3%
<a href="#">F0695</a>	Respiratory/Tracheostomy Care and Suctioning	2,547	16.4%	3.3%
<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	2,501	14.9%	3.3%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	2,500	15.2%	3.3%

**National Citation Frequency Report Standard Surveys FY2024 Top 10**  
Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Active Providers=14942		Total Number of Surveys=10551
<a href="#">F0880</a>	Infection Prevention & Control	4,861	32.1%	46.1%
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	4,776	31.5%	45.3%
<a href="#">F0761</a>	Label/Store Drugs and Biologicals	3,103	20.6%	29.4%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	2,898	19.2%	27.5%
<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	2,799	18.6%	26.5%
<a href="#">F0684</a>	Quality of Care	2,414	16.0%	22.9%
<a href="#">F0695</a>	Respiratory/Tracheostomy Care and Suctioning	2,216	14.7%	21.0%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	1,986	13.2%	18.8%
<a href="#">F0657</a>	Care Plan Timing and Revision	1,779	11.8%	16.9%
<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	1,763	11.7%	16.7%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	1,761	11.7%	16.7%

**Iowa FY 2024-Standard Top 10**  
Citation Frequency Report

State Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Iowa Active Providers=409		Total Number of Surveys=401
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	147	33.0%	36.7%
<a href="#">F0880</a>	Infection Prevention & Control	143	32.0%	35.7%
<a href="#">F0658</a>	Services Provided Meet Professional Standards	103	23.0%	25.7%
<a href="#">F0657</a>	Care Plan Timing and Revision	92	21.5%	22.9%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	86	20.3%	21.4%
<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	69	16.4%	17.2%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	67	15.4%	16.7%
<a href="#">F0684</a>	Quality of Care	63	14.4%	15.7%
<a href="#">F0641</a>	Accuracy of Assessments	56	13.4%	14.0%
<a href="#">F0644</a>	Coordination of PASARR and Assessments	56	13.7%	14.0%

## Iowa FY2024-Complaint Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Iowa Active Providers=409		Total Number of Surveys=924
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	150	27.9%	16.2%
	<a href="#">F0684</a>	Quality of Care	117	22.5%	12.7%
	<a href="#">F0550</a>	Resident Rights/Exercise of Rights	113	22.7%	12.2%
	<a href="#">F0658</a>	Services Provided Meet Professional Standards	89	15.9%	9.6%
	<a href="#">F0725</a>	Sufficient Nursing Staff	82	14.9%	8.9%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	72	13.7%	7.8%
	<a href="#">F0880</a>	Infection Prevention & Control	64	13.0%	6.9%
	<a href="#">F0609</a>	Reporting of Alleged Violations	53	12.0%	5.7%
	<a href="#">F0580</a>	Notify of Changes (Injury/Decline/Room, etc.)	45	10.3%	4.9%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	43	8.3%	4.7%

## Kansas FY2024-Standard Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Kansas Active Providers=308		Total Number of Surveys=160
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	92	29.2%	57.5%
	<a href="#">F0880</a>	Infection Prevention & Control	92	29.2%	57.5%
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	83	26.3%	51.9%
	<a href="#">F0657</a>	Care Plan Timing and Revision	70	22.1%	43.8%
	<a href="#">F0758</a>	Free from Unnec Psychotropic Meds/PRN Use	62	20.1%	38.8%
	<a href="#">F0761</a>	Label/Store Drugs and Biologicals	53	16.9%	33.1%
	<a href="#">F0756</a>	Drug Regimen Review, Report Irregular, Act On	51	16.6%	31.9%
	<a href="#">F0851</a>	Payroll Based Journal	50	16.2%	31.3%
	<a href="#">F0550</a>	Resident Rights/Exercise of Rights	50	15.9%	31.3%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	44	14.0%	27.5%

## Kansas FY2024-Complaint Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Kansas Active Providers=308		Total Number of Surveys=1019
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	112	28.2%	11.0%
	<a href="#">F0880</a>	Infection Prevention & Control	41	13.0%	4.0%
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	39	11.7%	3.8%
	<a href="#">F0600</a>	Free from Abuse and Neglect	35	9.4%	3.4%
	<a href="#">F0684</a>	Quality of Care	30	9.1%	2.9%
	<a href="#">F0550</a>	Resident Rights/Exercise of Rights	26	8.4%	2.6%
	<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	26	7.8%	2.6%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	25	7.8%	2.5%
	<a href="#">F0609</a>	Reporting of Alleged Violations	24	6.8%	2.4%
	<a href="#">F0657</a>	Care Plan Timing and Revision	23	7.1%	2.3%

## Missouri FY2024-Standard Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Missouri Active Providers=509		Total Number of Surveys=345
	<a href="#">F0880</a>	Infection Prevention & Control	212	41.5%	61.4%
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	195	38.1%	56.5%
	<a href="#">F0761</a>	Label/Store Drugs and Biologicals	129	25.3%	37.4%
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	125	24.2%	36.2%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	118	22.8%	34.2%
	<a href="#">F0658</a>	Services Provided Meet Professional Standards	109	21.4%	31.6%
	<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	103	19.8%	29.9%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	98	19.1%	28.4%
	<a href="#">F0623</a>	Notice Requirements Before Transfer/Discharge	70	13.8%	20.3%
	<a href="#">F0695</a>	Respiratory/Tracheostomy Care and Suctioning	67	13.2%	19.4%

## Missouri FY2024-Complaint Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Missouri Active Providers=509		Total Number of Surveys=3105
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	88	14.7%	2.8%
	<a href="#">F0600</a>	Free from Abuse and Neglect	74	11.0%	2.4%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	63	10.0%	2.0%
	<a href="#">F0658</a>	Services Provided Meet Professional Standards	61	9.8%	2.0%
	<a href="#">F0609</a>	Reporting of Alleged Violations	51	9.0%	1.6%
	<a href="#">F0610</a>	Investigate/Prevent/Correct Alleged Violation	48	8.3%	1.5%
	<a href="#">F0684</a>	Quality of Care	48	7.9%	1.5%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	39	6.1%	1.3%
	<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	39	6.1%	1.3%
	<a href="#">F0550</a>	Resident Rights/Exercise of Rights	33	5.3%	1.1%

## Nebraska FY2024-Standard Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Nebraska Active Providers=186		Total Number of Surveys=179
	<a href="#">F0880</a>	Infection Prevention & Control	113	59.1%	63.1%
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	79	42.5%	44.1%
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	48	25.8%	26.8%
	<a href="#">F0684</a>	Quality of Care	44	23.7%	24.6%
	<a href="#">F0758</a>	Free from Unnec Psychotropic Meds/PRN Use	40	21.5%	22.3%
	<a href="#">F0641</a>	Accuracy of Assessments	33	17.7%	18.4%
	<a href="#">F0759</a>	Free of Medication Error Rts 5 Prcnt or More	26	14.0%	14.5%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	24	12.9%	13.4%
	<a href="#">F0757</a>	Drug Regimen is Free from Unnecessary Drugs	22	11.8%	12.3%
	<a href="#">F0580</a>	Notify of Changes (Injury/Decline/Room, etc.)	21	11.3%	11.7%
	<a href="#">F0609</a>	Reporting of Alleged Violations	21	11.3%	11.7%
	<a href="#">F0695</a>	Respiratory/Tracheostomy Care and Suctioning	21	11.3%	11.7%

## Nebraska FY2024-Complaint Top 10

### Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Nebraska Active Providers=186		Total Number of Surveys=363
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	39	17.7%	10.7%
	<a href="#">F0609</a>	Reporting of Alleged Violations	25	13.4%	6.9%
	<a href="#">F0880</a>	Infection Prevention & Control	22	10.2%	6.1%
	<a href="#">F0580</a>	Notify of Changes (Injury/Decline/Room, etc.)	19	9.7%	5.2%
	<a href="#">F0760</a>	Residents are Free of Significant Med Errors	14	5.9%	3.9%
	<a href="#">F0684</a>	Quality of Care	12	4.8%	3.3%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	12	5.9%	3.3%
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	10	5.4%	2.8%
	<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	10	5.4%	2.8%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	9	4.8%	2.5%
	<a href="#">F0759</a>	Free of Medication Error Rts 5 Prcnt or More	9	4.8%	2.5%

## New York FY2024-Standard Top 10

### Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			New York Active Providers=606		Total Number of Surveys=318
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	120	19.6%	37.7%
	<a href="#">F0880</a>	Infection Prevention & Control	112	18.5%	35.2%
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	83	13.5%	26.1%
	<a href="#">F0761</a>	Label/Store Drugs and Biologicals	83	13.4%	26.1%
	<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	82	13.4%	25.8%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	75	12.0%	23.6%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	68	10.9%	21.4%
	<a href="#">F0684</a>	Quality of Care	63	10.4%	19.8%
	<a href="#">F0550</a>	Resident Rights/Exercise of Rights	56	9.2%	17.6%
	<a href="#">F0657</a>	Care Plan Timing and Revision	45	7.4%	14.2%

## New York FY2024-Complaint Top 10

### Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			New York Active Providers=606		Total Number of Surveys=1853
	<a href="#">F0609</a>	Reporting of Alleged Violations	91	13.9%	4.9%
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	79	13.0%	4.3%
	<a href="#">F0600</a>	Free from Abuse and Neglect	58	8.7%	3.1%
	<a href="#">F0610</a>	Investigate/Prevent/Correct Alleged Violation	58	9.6%	3.1%
	<a href="#">F0684</a>	Quality of Care	48	7.6%	2.6%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	41	6.8%	2.2%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	38	5.9%	2.1%
	<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	34	5.6%	1.8%
	<a href="#">F0657</a>	Care Plan Timing and Revision	28	4.5%	1.5%
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	24	4.0%	1.3%
	<a href="#">F0725</a>	Sufficient Nursing Staff	24	4.0%	1.3%

**Pennsylvania FY2024-Standard Top 10  
Citation Frequency Report**

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Pennsylvania	Active Providers=671	Total Number of Surveys=691
	<a href="#">F0684</a>	Quality of Care	293	42.2%	42.4%
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	256	36.1%	37.0%
	<a href="#">F0880</a>	Infection Prevention & Control	212	30.7%	30.7%
	<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	203	29.7%	29.4%
	<a href="#">F0761</a>	Label/Store Drugs and Biologicals	192	27.9%	27.8%
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	177	25.5%	25.6%
	<a href="#">F0641</a>	Accuracy of Assessments	161	23.4%	23.3%
	<a href="#">F0695</a>	Respiratory/Tracheostomy Care and Suctioning	144	20.9%	20.8%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	132	18.9%	19.1%
	<a href="#">F0657</a>	Care Plan Timing and Revision	118	17.4%	17.1%

**Pennsylvania FY2024-Complaint Top 10  
Citation Frequency Report**

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>			Pennsylvania	Active Providers=671	Total Number of Surveys=3351
	<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	185	21.6%	5.5%
	<a href="#">F0684</a>	Quality of Care	161	19.8%	4.8%
	<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	116	13.7%	3.5%
	<a href="#">F0600</a>	Free from Abuse and Neglect	98	13.4%	2.9%
	<a href="#">F0880</a>	Infection Prevention & Control	70	9.5%	2.1%
	<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	67	8.0%	2.0%
	<a href="#">F0755</a>	Pharmacy Svcs/Procedures/Pharmacist/Records	66	8.2%	2.0%
	<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	60	7.7%	1.8%
	<a href="#">F0580</a>	Notify of Changes (Injury/Decline/Room, etc.)	59	7.6%	1.8%
	<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	57	8.3%	1.7%
	<a href="#">F0842</a>	Resident Records - Identifiable Information	57	7.7%	1.7%
	<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	57	7.9%	1.7%
	<a href="#">F0610</a>	Investigate/Prevent/Correct Alleged Violation	56	7.7%	1.7%

**Overdue Recertification Surveys Report (16 months) FY2024**

**Overdue Recertification Surveys Report**

Region	Number of Late Surveys	% of Active Providers
<a href="#">(I) Boston</a>	149	18.6%
<a href="#">(II) New York</a>	348	36.4%
<a href="#">(III) Philadelphia</a>	418	30.7%
<a href="#">(IV) Atlanta</a>	923	34.7%
<a href="#">(V) Chicago</a>	497	15.5%
<a href="#">(VI) Dallas</a>	92	4.5%
<a href="#">(VII) Kansas City</a>	207	15.0%
<a href="#">Iowa</a>	17	4.2%
<a href="#">Kansas</a>	101	33.2%
<a href="#">Missouri</a>	89	18.2%
<a href="#">(VIII) Denver</a>	56	9.7%
<a href="#">(IX) San Francisco</a>	327	23.1%
<a href="#">(X) Seattle</a>	48	11.4%
<b>National Total</b>	<b>3,065</b>	<b>20.7%</b>
<a href="#">New York</a>	228	37.8%

**NOTE: The states of Nebraska and Pennsylvania have no overdue surveys reported**

**Number of G+ Deficiencies FY2024**  
**Deficiency Count Report**

Region	Deficiencies by Scope & Severity											
	B	C	D	E	F	G	H	I	J	K	L	Total
<a href="#">(I) Boston</a>	0	0	0	0	0	202	26	2	62	18	3	313
<a href="#">(II) New York</a>	0	0	0	0	0	53	9	2	44	19	17	144
<a href="#">(III) Philadelphia</a>	0	0	0	0	0	196	2	0	88	47	27	360
<a href="#">(IV) Atlanta</a>	0	0	0	0	0	371	10	1	467	148	51	1,048
<a href="#">(V) Chicago</a>	0	0	0	0	0	1,508	17	1	424	45	44	2,039
<a href="#">(VI) Dallas</a>	0	0	0	0	0	234	46	1	567	328	43	1,219
<a href="#">(VII) Kansas City</a>	0	0	0	0	0	317	6	2	218	46	20	609
<a href="#">Iowa</a>	0	0	0	0	0	116	2	0	57	25	3	203
<a href="#">Kansas</a>	0	0	0	0	0	71	0	2	77	10	11	171
<a href="#">Missouri</a>	0	0	0	0	0	112	3	0	72	10	6	203
<a href="#">Nebraska</a>	0	0	0	0	0	18	1	0	12	1	0	32
<a href="#">(VIII) Denver</a>	0	0	0	0	0	230	5	0	38	17	4	294
<a href="#">(IX) San Francisco</a>	0	0	0	0	0	389	10	0	93	34	19	545
<a href="#">(X) Seattle</a>	0	0	0	0	0	211	3	2	42	8	3	269
<b>National Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3,711</b>	<b>134</b>	<b>11</b>	<b>2,043</b>	<b>710</b>	<b>231</b>	<b>6,840</b>
<a href="#">New York</a>	0	0	0	0	0	28	4	2	16	12	4	66
<a href="#">Pennsylvania</a>	0	0	0	0	0	135	2	0	47	27	13	224

**National G+ Citation Frequency FY2024 Top 10**  
**Citation Frequency Report**

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Active Providers=14942		Total Number of Surveys=5237
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	2,181	12.6%	41.6%
<a href="#">F0600</a>	Free from Abuse and Neglect	1,092	6.5%	20.9%
<a href="#">F0684</a>	Quality of Care	656	4.1%	12.5%
<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	629	4.0%	12.0%
<a href="#">F0760</a>	Residents are Free of Significant Med Errors	238	1.5%	4.5%
<a href="#">F0697</a>	Pain Management	220	1.4%	4.2%
<a href="#">F0580</a>	Notify of Changes (Injury/Decline/Room, etc.)	190	1.2%	3.6%
<a href="#">F0692</a>	Nutrition/Hydration Status Maintenance	188	1.2%	3.6%
<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	158	1.0%	3.0%
<a href="#">F0678</a>	Cardio-Pulmonary Resuscitation (CPR)	123	0.8%	2.3%

## National J+ Citation Frequency FY2024 Top 10

### Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Active Providers=14942		Total Number of Surveys=2136
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	847	5.3%	39.7%
<a href="#">F0600</a>	Free from Abuse and Neglect	505	3.2%	23.6%
<a href="#">F0684</a>	Quality of Care	252	1.6%	11.8%
<a href="#">F0678</a>	Cardio-Pulmonary Resuscitation (CPR)	117	0.8%	5.5%
<a href="#">F0580</a>	Notify of Changes (Injury/Decline/Room, etc.)	117	0.7%	5.5%
<a href="#">F0760</a>	Residents are Free of Significant Med Errors	110	0.7%	5.1%
<a href="#">F0835</a>	Administration	109	0.7%	5.1%
<a href="#">F0880</a>	Infection Prevention & Control	100	0.7%	4.7%
<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	96	0.6%	4.5%
<a href="#">F0607</a>	Develop/Implement Abuse/Neglect Policies	93	0.6%	4.4%

## Civil Money Penalty (CMP) Report, FY2024

### Civil Money Penalty (CMP) Report

Region	Total Number of CMPs		Total Dollar Amount		Average Dollar Amount		Average Days in Effect
	Per Diem	Per Instance	Per Diem	Per Instance	Per Diem	Per Instance	Per Diem
<a href="#">(I) Boston</a>	199	142	\$ 10,171,444.43	\$ 1,882,223.12	\$ 51,112.79	\$ 13,255.09	26
<a href="#">(II) New York</a>	235	31	\$ 8,860,244.55	\$ 372,529.88	\$ 37,703.17	\$ 12,017.09	20
<a href="#">(III) Philadelphia</a>	232	123	\$ 13,056,431.78	\$ 1,558,777.76	\$ 56,277.72	\$ 12,672.99	42
<a href="#">(IV) Atlanta</a>	578	468	\$ 23,428,909.70	\$ 4,492,426.39	\$ 40,534.45	\$ 9,599.20	19
<a href="#">(V) Chicago</a>	813	308	\$ 45,325,897.97	\$ 4,733,952.27	\$ 55,751.41	\$ 15,369.97	31
<a href="#">(VI) Dallas</a>	715	434	\$ 33,429,923.68	\$ 5,754,351.28	\$ 46,755.14	\$ 13,258.87	26
<a href="#">(VII) Kansas City</a>	227	64	\$ 6,189,671.54	\$ 971,379.86	\$ 27,267.28	\$ 15,177.81	17
<a href="#">Iowa</a>	55	30	\$ 1,933,651.17	\$ 402,976.87	\$ 35,157.29	\$ 13,432.56	28
<a href="#">Kansas</a>	55	19	\$ 1,115,662.79	\$ 340,774.35	\$ 20,284.78	\$ 17,935.49	8
<a href="#">Missouri</a>	96	8	\$ 2,751,300.81	\$ 105,448.30	\$ 28,659.38	\$ 13,181.04	17
<a href="#">Nebraska</a>	21	7	\$ 389,056.77	\$ 122,180.34	\$ 18,526.51	\$ 17,454.33	14
<a href="#">(VIII) Denver</a>	181	34	\$ 3,831,799.79	\$ 392,443.90	\$ 21,170.16	\$ 11,542.47	19
<a href="#">(IX) San Francisco</a>	447	88	\$ 12,482,186.94	\$ 1,098,359.34	\$ 27,924.36	\$ 12,481.36	23
<a href="#">(X) Seattle</a>	109	37	\$ 6,866,083.13	\$ 439,339.36	\$ 62,991.59	\$ 11,874.04	50
<b>National Total</b>	<b>3,736</b>	<b>1,729</b>	<b>\$ 163,642,593.51</b>	<b>\$ 21,695,783.16</b>	<b>\$ 43,801.55</b>	<b>\$ 12,548.17</b>	<b>26</b>
<a href="#">New York</a>	133	16	\$ 3,714,960.71	\$ 185,865.73	\$ 27,932.04	\$ 11,616.61	19
<a href="#">Pennsylvania</a>	132	57	\$ 7,656,693.48	\$ 640,755.91	\$ 58,005.25	\$ 11,241.33	40

If I can help you in any way, please feel free to contact me.

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