



## Reflections

### Quality Reporting Program: Non-Compliance Letters for FY 2025 APU

The Centers for Medicare & Medicaid Services (CMS) is providing notifications to facilities that were determined to be out of compliance with Quality Reporting Program (QRP) requirements for CY 2023, which will affect their FY 2025 Annual Payment Update (APU). Non-compliance notifications are being distributed by the Medicare Administrative Contractors (MACs) and were placed into facilities' CASPER folders in QIES, for Hospices and into facilities' My Reports folders in the Internet Quality Improvement and Evaluation System (iQIES), for IRFs, LTCHs and SNFs, on **July 03, 2024**. Facilities that receive a letter of non-compliance may submit a request for reconsideration to CMS **via email no later than 11:59 pm, August 14, 2024**.

If you receive a notice of non-compliance and would like to request a reconsideration, see the instructions in your notice of non-compliance and on the appropriate QRP webpage:

- [SNF Quality Reporting Reconsideration and Exception & Extension](#)

### CDC Updates COVID-19, Flu, and RSV Vaccination Recommendations

- CDC recommends everyone ages 6 months and older receive an updated 2024-2025 COVID-19 vaccine when these vaccines are available later this year. [https://www.cdc.gov/coronavirus/2019-ncov/vaccines/index.html?ACSTrackingID=USCDC\\_2067-DM131439&ACSTrackingLabel=Updated%20CDC%20Recommendations%20for%20Respiratory%20Viruses%20-%207%2F%2F2024&deliveryName=USCDC\\_2067-DM131439](https://www.cdc.gov/coronavirus/2019-ncov/vaccines/index.html?ACSTrackingID=USCDC_2067-DM131439&ACSTrackingLabel=Updated%20CDC%20Recommendations%20for%20Respiratory%20Viruses%20-%207%2F%2F2024&deliveryName=USCDC_2067-DM131439)
- CDC recommends everyone 6 months of age and older, with rare exceptions, receive an updated 2024-2025 flu vaccine to reduce the risk of influenza and its potentially serious complications this fall and winter. [https://www.cdc.gov/flu/prevent/flushot.htm?ACSTrackingID=USCDC\\_2067-DM131439&ACSTrackingLabel=Updated%20CDC%20Recommendations%20for%20Respiratory%20Viruses%20-%207%2F%2F2024&deliveryName=USCDC\\_2067-DM131439](https://www.cdc.gov/flu/prevent/flushot.htm?ACSTrackingID=USCDC_2067-DM131439&ACSTrackingLabel=Updated%20CDC%20Recommendations%20for%20Respiratory%20Viruses%20-%207%2F%2F2024&deliveryName=USCDC_2067-DM131439)
- If you have not already received an RSV vaccine and are age 60 or older, CDC now recommends a single dose of RSV vaccine as listed below:
  - Everyone ages 75 and older
  - People ages 60–74 who are at increased risk of severe RSV, meaning they have certain chronic medical conditions, such as lung or heart disease, or they live in nursing homes or other long-term care facilities. [https://www.cdc.gov/media/releases/2024/s-0626-vaccination-adults.html?ACSTrackingID=USCDC\\_2067-DM131439&ACSTrackingLabel=Updated%20CDC%20Recommendations%20for%20Respiratory%20Viruses%20-%207%2F%2F2024&deliveryName=USCDC\\_2067-DM131439](https://www.cdc.gov/media/releases/2024/s-0626-vaccination-adults.html?ACSTrackingID=USCDC_2067-DM131439&ACSTrackingLabel=Updated%20CDC%20Recommendations%20for%20Respiratory%20Viruses%20-%207%2F%2F2024&deliveryName=USCDC_2067-DM131439)

Facilities should start planning vaccine clinics for recommended vaccinations.

## CMS Revises PBJ Staff Turnover Definition

### Other Updates Coming on July 31 to Nursing Home Data and Care Compare

Today, the Centers for Medicare and Medicaid Services (CMS) released [QSO-24-14-NH](#) regarding updates coming to Nursing Home Care Compare and [Data.CMS.gov](#) on July 31, 2024. The updates reflect previously announced changes that CMS made public in September 2023.

The changes include:

- **Revising How the Staff Turnover Measure is Calculated:** CMS will exclude employees who are on leave for 90 days or less from being counted as staff turnover. This will help accommodate for staff who are out on maternity or parental leave. Currently, any staff absence of 60 days or more counts as turnover, so this change should lower turnover rates.
- **Implementing New Staffing Level Case-Mix Adjustment Methodology:** Beginning on July 31, CMS will post the new staffing level case-mix adjustment methodology for staffing measures reported on Care Compare. CMS will revise the staffing rating thresholds to maintain the same overall distribution of points for affected staffing measures.
- **Updating Quality Measure Risk-Adjustment with Most Recent Data:** CMS will revise the risk adjustment methodology for the claims-based quality measures to incorporate the most recent data available.
- **Posting Facility-Level Data on Resident and Facility Characteristics:** Beginning on July 31, CMS will start posting aggregate MDS data at the facility-level on [Data.CMS.gov](#). The data will likely be facility-level version of the MDS frequency data currently available at the state- and national-level.
- **Updating Nursing Home Guides Posted on Care Compare:** CMS will post new guides for consumers on the Nursing Home Care Compare website as part of the agency’s efforts to promote "minimum health and safety expectations."

### **All QCOR data below is for FY2024 (October 2023-current)**

#### **Average Number of Deficiencies in Standard Health Surveys**

#### **National FY2024**

#### Average Number of Deficiencies Report

Region	Average # Deficiencies per Survey by Scope & Severity												Total	# of Surveys
	B	C	D	E	F	G	H	I	J	K	L			
<a href="#">(I) Boston</a>	0.4	0.1	5.4	2.2	0.6	0.2	0.05	0.01	0.1	0.02	0.0	9.1	367	
<a href="#">(II) New York</a>	0.1	0.1	4.5	1.6	0.5	0.1	0.02	0.0	0.04	0.01	0.02	7.0	295	
<a href="#">(III) Philadelphia</a>	0.1	0.1	5.9	2.4	0.4	0.1	0.0	0.0	0.04	0.02	0.01	9.1	576	
<a href="#">(IV) Atlanta</a>	0.1	0.1	3.8	1.1	0.5	0.1	0.0	0.0	0.1	0.1	0.03	5.9	950	
<a href="#">(V) Chicago</a>	0.04	0.2	4.5	1.2	0.9	0.2	0.0	0.0	0.03	0.0	0.01	7.1	1,696	
<a href="#">(VI) Dallas</a>	0.05	0.1	3.3	2.8	0.5	0.04	0.01	0.0	0.1	0.1	0.02	6.9	1,111	
<a href="#">(VII) Kansas City</a>	0.1	0.2	4.5	2.3	1.1	0.1	0.0	0.0	0.05	0.01	0.01	8.3	664	
<a href="#">Iowa</a>	0.1	0.05	3.9	1.3	0.2	0.1	0.0	0.0	0.05	0.02	0.0	5.9	216	
<a href="#">Kansas</a>	0.0	0.2	6.7	1.9	2.1	0.2	0.0	0.02	0.04	0.0	0.03	11.1	110	
<a href="#">Missouri</a>	0.1	0.3	4.7	4.2	1.3	0.1	0.0	0.0	0.1	0.01	0.01	10.7	226	
<a href="#">Nebraska</a>	0.0	0.2	2.9	0.9	1.2	0.1	0.0	0.0	0.02	0.0	0.0	5.2	112	
<a href="#">(VIII) Denver</a>	0.04	0.1	3.6	1.6	0.8	0.3	0.0	0.0	0.03	0.02	0.01	6.4	304	
<a href="#">(IX) San Francisco</a>	0.4	0.05	7.0	3.3	0.6	0.1	0.0	0.0	0.02	0.01	0.01	11.5	688	
<a href="#">(X) Seattle</a>	0.1	0.1	7.8	3.3	0.6	0.3	0.0	0.0	0.05	0.0	0.0	12.3	202	
<b><a href="#">National Total</a></b>	<b>0.1</b>	<b>0.1</b>	<b>4.7</b>	<b>2.0</b>	<b>0.7</b>	<b>0.1</b>	<b>0.01</b>	<b>0.0</b>	<b>0.05</b>	<b>0.03</b>	<b>0.01</b>	<b>7.8</b>	<b>6,853</b>	

National Citation Frequency Overall Surveys FY2024

Citation Frequency Report

National	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Active Providers=14931		Total Number of Surveys=58841
<a href="#">F0884</a>	Reporting - National Health Safety Network	8,868	23.6%	15.1%
<a href="#">F0880</a>	Infection Prevention & Control	4,461	24.5%	7.6%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	4,455	22.9%	7.6%
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	3,744	22.2%	6.4%
<a href="#">F0684</a>	Quality of Care	3,167	17.1%	5.4%
<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	2,818	15.9%	4.8%
<a href="#">F0761</a>	Label/Store Drugs and Biologicals	2,528	15.3%	4.3%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	2,289	12.1%	3.9%
<a href="#">F0609</a>	Reporting of Alleged Violations	1,960	10.6%	3.3%
<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	1,890	10.1%	3.2%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	1,859	10.4%	3.2%

National Citation Frequency Report Standard Surveys FY2024

Citation Frequency Report

National	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Active Providers=14931		Total Number of Surveys=6853
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	3,108	20.8%	45.4%
<a href="#">F0880</a>	Infection Prevention & Control	3,034	20.3%	44.3%
<a href="#">F0761</a>	Label/Store Drugs and Biologicals	2,054	13.7%	30.0%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	1,885	12.6%	27.5%
<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	1,818	12.1%	26.5%
<a href="#">F0684</a>	Quality of Care	1,562	10.5%	22.8%
<a href="#">F0695</a>	Respiratory/Tracheostomy Care and Suctioning	1,469	9.8%	21.4%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	1,341	9.0%	19.6%
<a href="#">F0657</a>	Care Plan Timing and Revision	1,179	7.9%	17.2%
<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	1,165	7.8%	17.0%

Iowa FY 2024-Standard  
Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Iowa Active Providers=409		Total Number of Surveys=216
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	83	20.3%	38.4%
<a href="#">F0880</a>	Infection Prevention & Control	75	18.3%	34.7%
<a href="#">F0658</a>	Services Provided Meet Professional Standards	66	16.1%	30.6%
<a href="#">F0657</a>	Care Plan Timing and Revision	60	14.7%	27.8%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	47	11.5%	21.8%
<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	41	10.0%	19.0%
<a href="#">F0641</a>	Accuracy of Assessments	39	9.5%	18.1%
<a href="#">F0684</a>	Quality of Care	36	8.8%	16.7%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	36	8.8%	16.7%
<a href="#">F0644</a>	Coordination of PASARR and Assessments	30	7.3%	13.9%

Iowa FY2024-Complaint  
Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Iowa Active Providers=409		Total Number of Surveys=586
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	101	20.5%	17.2%
<a href="#">F0684</a>	Quality of Care	83	17.1%	14.2%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	76	16.6%	13.0%
<a href="#">F0658</a>	Services Provided Meet Professional Standards	65	12.2%	11.1%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	55	11.2%	9.4%
<a href="#">F0725</a>	Sufficient Nursing Staff	55	10.8%	9.4%
<a href="#">F0880</a>	Infection Prevention & Control	45	10.0%	7.7%
<a href="#">F0609</a>	Reporting of Alleged Violations	38	8.6%	6.5%
<a href="#">F0580</a>	Notify of Changes (Injury/Decline/Room, etc.)	31	7.3%	5.3%
<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	31	6.4%	5.3%

Kansas FY2024-Standard

### Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Kansas Active Providers=308		Total Number of Surveys=110
<a href="#">F0880</a>	Infection Prevention & Control	66	21.1%	60.0%
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	62	19.8%	56.4%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	61	19.5%	55.5%
<a href="#">F0657</a>	Care Plan Timing and Revision	51	16.2%	46.4%
<a href="#">F0758</a>	Free from Unnec Psychotropic Meds/PRN Use	43	14.0%	39.1%
<a href="#">F0761</a>	Label/Store Drugs and Biologicals	40	13.0%	36.4%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	39	12.3%	35.5%
<a href="#">F0756</a>	Drug Regimen Review, Report Irregular, Act On	36	11.7%	32.7%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	35	11.4%	31.8%
<a href="#">F0851</a>	Payroll Based Journal	33	10.7%	30.0%

Kansas FY2024-Complaint

### Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Kansas Active Providers=308		Total Number of Surveys=742
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	77	20.5%	10.4%
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	26	8.4%	3.5%
<a href="#">F0880</a>	Infection Prevention & Control	25	8.1%	3.4%
<a href="#">F0684</a>	Quality of Care	21	6.5%	2.8%
<a href="#">F0600</a>	Free from Abuse and Neglect	18	5.2%	2.4%
<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	18	5.5%	2.4%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	17	5.5%	2.3%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	16	5.2%	2.2%
<a href="#">F0609</a>	Reporting of Alleged Violations	16	4.5%	2.2%
<a href="#">F0690</a>	Bowel/Bladder Incontinence, Catheter, UTI	15	4.9%	2.0%

Missouri FY2024-Standard

## Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Missouri Active Providers=509		Total Number of Surveys=226
<a href="#">F0880</a>	Infection Prevention & Control	137	26.9%	60.6%
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	134	26.3%	59.3%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	86	16.9%	38.1%
<a href="#">F0761</a>	Label/Store Drugs and Biologicals	83	16.3%	36.7%
<a href="#">F0658</a>	Services Provided Meet Professional Standards	77	15.1%	34.1%
<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	76	14.9%	33.6%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	71	13.9%	31.4%
<a href="#">F0656</a>	Develop/Implement Comprehensive Care Plan	70	13.6%	31.0%
<a href="#">F0623</a>	Notice Requirements Before Transfer/Discharge	48	9.4%	21.2%
<a href="#">F0550</a>	Resident Rights/Exercise of Rights	47	9.2%	20.8%

### Missouri FY2024-Complaint

## Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Missouri Active Providers=509		Total Number of Surveys=1850
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	48	9.0%	2.6%
<a href="#">F0600</a>	Free from Abuse and Neglect	41	6.5%	2.2%
<a href="#">F0658</a>	Services Provided Meet Professional Standards	35	6.5%	1.9%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	32	5.9%	1.7%
<a href="#">F0684</a>	Quality of Care	32	5.7%	1.7%
<a href="#">F0609</a>	Reporting of Alleged Violations	32	5.5%	1.7%
<a href="#">F0610</a>	Investigate/Prevent/Correct Alleged Violation	30	5.1%	1.6%
<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	24	4.1%	1.3%
<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	24	4.3%	1.3%
<a href="#">F0760</a>	Residents are Free of Significant Med Errors	22	3.9%	1.2%

### Nebraska FY2024-Standard

## Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Nebraska Active Providers=186		Total Number of Surveys=112
<a href="#">F0880</a>	Infection Prevention & Control	70	37.6%	62.5%
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	54	29.0%	48.2%
<a href="#">F0684</a>	Quality of Care	25	13.4%	22.3%
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	22	11.8%	19.6%
<a href="#">F0641</a>	Accuracy of Assessments	19	10.2%	17.0%
<a href="#">F0758</a>	Free from Unnec Psychotropic Meds/PRN Use	19	10.2%	17.0%
<a href="#">F0584</a>	Safe/Clean/Comfortable/Homelike Environment	16	8.6%	14.3%
<a href="#">F0759</a>	Free of Medication Error Rts 5 Prcnt or More	14	7.5%	12.5%
<a href="#">F0609</a>	Reporting of Alleged Violations	14	7.5%	12.5%
<a href="#">F0695</a>	Respiratory/Tracheostomy Care and Suctioning	14	7.5%	12.5%

### Nebraska FY2024-Complaint

## Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		Nebraska Active Providers=186		Total Number of Surveys=246
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	25	12.4%	10.2%
<a href="#">F0880</a>	Infection Prevention & Control	17	7.5%	6.9%
<a href="#">F0609</a>	Reporting of Alleged Violations	17	9.1%	6.9%
<a href="#">F0580</a>	Notify of Changes (Injury/Decline/Room, etc.)	14	7.0%	5.7%
<a href="#">F0684</a>	Quality of Care	8	4.3%	3.3%
<a href="#">F0677</a>	ADL Care Provided for Dependent Residents	7	3.8%	2.8%
<a href="#">F0812</a>	Food Procurement, Store/Prepare/Serve Sanitary	7	3.8%	2.8%
<a href="#">F0760</a>	Residents are Free of Significant Med Errors	7	3.2%	2.8%
<a href="#">F0759</a>	Free of Medication Error Rts 5 Prcnt or More	6	3.2%	2.4%
<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	6	3.2%	2.4%

Overdue Recertification Surveys Report (16 months) FY2024

Overdue Recertification Surveys Report

Region	Number of Late Surveys	% of Active Providers
<a href="#">(I) Boston</a>	161	20.0%
<a href="#">(II) New York</a>	420	44.0%
<a href="#">(III) Philadelphia</a>	430	31.5%
<a href="#">(IV) Atlanta</a>	1,004	37.7%
<a href="#">(V) Chicago</a>	540	16.8%
<a href="#">(VI) Dallas</a>	91	4.5%
<b><a href="#">(VII) Kansas City</a></b>	219	15.8%
<a href="#">Iowa</a>	23	5.7%
<a href="#">Kansas</a>	91	29.8%
<a href="#">Missouri</a>	105	21.2%
<a href="#">(VIII) Denver</a>	58	10.1%
<a href="#">(IX) San Francisco</a>	476	33.6%
<a href="#">(X) Seattle</a>	67	15.9%
<b><a href="#">National Total</a></b>	<b>3,466</b>	<b>23.4%</b>

Number of G+ Deficiencies FY2024

Deficiency Count Report

Region	Deficiencies by Scope & Severity											Total
	B	C	D	E	F	G	H	I	J	K	L	
<a href="#">(I) Boston</a>	0	0	0	0	0	157	19	2	45	13	1	237
<a href="#">(II) New York</a>	0	0	0	0	0	52	11	0	22	6	16	107
<a href="#">(III) Philadelphia</a>	0	0	0	0	0	138	2	0	74	31	15	260
<a href="#">(IV) Atlanta</a>	0	0	0	0	0	327	11	0	391	138	62	929
<a href="#">(V) Chicago</a>	0	0	0	0	0	1,206	17	1	338	32	38	1,632
<a href="#">(VI) Dallas</a>	0	0	0	0	0	187	44	0	424	277	39	971
<b><a href="#">(VII) Kansas City</a></b>	0	0	0	0	0	254	4	2	161	35	18	474
<a href="#">Iowa</a>	0	0	0	0	0	97	3	0	39	18	2	159
<a href="#">Kansas</a>	0	0	0	0	0	61	0	2	60	5	8	136
<a href="#">Missouri</a>	0	0	0	0	0	84	1	0	52	11	8	156
<a href="#">Nebraska</a>	0	0	0	0	0	12	0	0	10	1	0	23
<a href="#">(VIII) Denver</a>	0	0	0	0	0	175	3	0	21	8	3	210
<a href="#">(IX) San Francisco</a>	0	0	0	0	0	264	6	0	63	22	13	368
<a href="#">(X) Seattle</a>	0	0	0	0	0	194	1	0	37	3	1	236
<b><a href="#">National Total</a></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2,954</b>	<b>118</b>	<b>5</b>	<b>1,576</b>	<b>565</b>	<b>206</b>	<b>5,424</b>

G+ Citation Frequency for Region VII FY2024

### Citation Frequency Report

Region	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		(VII) Kansas City Active Providers=1412		Total Number of Surveys=374
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	164	9.1%	43.9%
<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	51	2.8%	13.6%
<a href="#">F0600</a>	Free from Abuse and Neglect	49	2.7%	13.1%
<a href="#">F0684</a>	Quality of Care	45	2.8%	12.0%
<a href="#">F0760</a>	Residents are Free of Significant Med Errors	25	1.4%	6.7%
<a href="#">F0697</a>	Pain Management	14	0.9%	3.7%
<a href="#">F0609</a>	Reporting of Alleged Violations	14	1.0%	3.7%
<a href="#">F0610</a>	Investigate/Prevent/Correct Alleged Violation	12	0.8%	3.2%
<a href="#">F0692</a>	Nutrition/Hydration Status Maintenance	12	0.6%	3.2%
<a href="#">F0678</a>	Cardio-Pulmonary Resuscitation (CPR)	9	0.6%	2.4%
<a href="#">F0880</a>	Infection Prevention & Control	9	0.6%	2.4%
<a href="#">F0742</a>	Treatment/Srvcs Mental/Psychosocial Concerns	9	0.6%	2.4%

J+ Citation Frequency for Region VII FY2024

### Citation Frequency Report

Region	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
<b>Totals represent the # of providers and surveys that meet the selection criteria specified above.</b>		(VII) Kansas City Active Providers=1412		Total Number of Surveys=172
<a href="#">F0689</a>	Free of Accident Hazards/Supervision/Devices	66	4.1%	38.4%
<a href="#">F0600</a>	Free from Abuse and Neglect	27	1.5%	15.7%
<a href="#">F0684</a>	Quality of Care	19	1.2%	11.0%
<a href="#">F0609</a>	Reporting of Alleged Violations	14	1.0%	8.1%
<a href="#">F0686</a>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	12	0.8%	7.0%
<a href="#">F0610</a>	Investigate/Prevent/Correct Alleged Violation	11	0.8%	6.4%
<a href="#">F0760</a>	Residents are Free of Significant Med Errors	10	0.7%	5.8%
<a href="#">F0678</a>	Cardio-Pulmonary Resuscitation (CPR)	9	0.6%	5.2%
<a href="#">F0880</a>	Infection Prevention & Control	9	0.6%	5.2%
<a href="#">F0835</a>	Administration	6	0.2%	3.5%

## Civil Money Penalty (CMP) Report

Region	Total Number of CMPs		Total Dollar Amount		Average Dollar Amount		Average Days in Effect
	Per Diem	Per Instance	Per Diem	Per Instance	Per Diem	Per Instance	Per Diem
<a href="#">(I) Boston</a>	172	107	\$ 7,647,241.08	\$ 1,543,799.21	\$ 44,460.70	\$ 14,428.03	22
<a href="#">(II) New York</a>	212	21	\$ 6,094,107.89	\$ 271,544.10	\$ 28,745.79	\$ 12,930.67	14
<a href="#">(III) Philadelphia</a>	173	71	\$ 7,439,578.34	\$ 842,224.88	\$ 43,003.34	\$ 11,862.32	30
<a href="#">(IV) Atlanta</a>	506	286	\$ 18,334,177.05	\$ 2,772,614.11	\$ 36,233.55	\$ 9,694.45	14
<a href="#">(V) Chicago</a>	595	207	\$ 28,796,833.08	\$ 3,414,798.87	\$ 48,398.04	\$ 16,496.61	26
<a href="#">(VI) Dallas</a>	565	295	\$ 24,346,559.83	\$ 4,185,377.22	\$ 43,091.26	\$ 14,187.72	20
<a href="#">(VII) Kansas City</a>	190	38	\$ 2,259,054.01	\$ 627,343.87	\$ 11,889.76	\$ 16,509.05	6
<a href="#">(VIII) Denver</a>	150	23	\$ 2,629,239.87	\$ 250,727.50	\$ 17,528.27	\$ 10,901.20	17
<a href="#">(IX) San Francisco</a>	350	52	\$ 7,589,086.76	\$ 659,774.45	\$ 21,683.11	\$ 12,687.97	16
<a href="#">(X) Seattle</a>	83	21	\$ 4,083,654.80	\$ 281,847.26	\$ 49,200.66	\$ 13,421.30	45
<b>National Total</b>	<b>2,996</b>	<b>1,121</b>	<b>\$ 109,219,532.71</b>	<b>\$ 14,850,051.47</b>	<b>\$ 36,455.12</b>	<b>\$ 13,247.15</b>	<b>20</b>

If I can help you in any way, please feel free to contact me.

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