



January Reflections

FROM AHCA:

Now Available: AHCA/NCAL Webinar Regarding CMS Surveyor Guidance Changes

AHCA/NCAL is offering a new webinar, [Preparing for Upcoming CMS Guidance Changes: Key Updates and Action Items for Compliance](#), to provide important information about updated surveyor guidance recently released by the Centers for Medicare and Medicaid Services (CMS).

On November 18, 2024, CMS released [Revised Long-Term Care \(LTC\) Surveyor Guidance: Significant revisions to enhance quality and oversight of the LTC Survey Process](#). The memo included significant changes to guidance in Appendix PP related to the updated regulatory areas. The changes will be effective, and surveyors will begin surveying based on the revised guidance, on February 24, 2025.

This webinar walks learners through each of the changes to guidance, the updates to the Critical Element Pathways, and provides some tips/action items to be compliant ahead of the effective date. It is free for AHCA/NCAL members and is \$65 for non-members.

FROM AHCA:

We're excited to announce the release of our comprehensive Five-Star Quality Rating System!

The Five Star Quality Rating System

[The Five-Star Quality Rating System](#) is comprehensive training for nursing facility administrators and nurse leaders. This education program reviews the methodology for the overall Five-Star Quality Rating System, along with each of the separate domains for health inspections, staffing, and quality measures. All state affiliates automatically receive 40% of AHCA's net revenue on sales of this program.

The key for nursing facilities to boost CMS 5-Star ratings is knowing how CMS determines the ratings. Upon completion of this training program, learners will:

- Have a basic understanding of the Five-Star Quality Rating System and each of the three domains.
- Develop a working knowledge of the methodology for determining the overall Five-Star composite score.
- Understand the scoring methodology for each of the three domains.

FROM CMS:

**CMS Announces Nursing Home Staffing Campaign Financial Incentives
Program Aims to Support RN Staffing at Qualified Nursing Homes**

The Centers for Medicare and Medicaid Services (CMS) has released details about financial incentives as part of its recently announced [Nursing Home Staffing Campaign](#). CMS issued a [notice of funding opportunity](#) (NOFO), which provides detailed information on becoming a Financial Incentive Administrator (FIA) and how the program aims to support nursing homes in areas with high labor shortages, specifically focused on Registered Nurses (RNs).

While the funding is not available yet, organizations that become an FIA will provide funds to RNs to work in a qualifying nursing home or at a state agency for three years. CMS states RNs will be able to receive up to \$40,000 for student loan debt and/or a \$10,000 stipend in return for working three years in a qualifying nursing home.

Nursing homes, nursing home chains, and nursing home associations *are not eligible* to become an FIA. However, nursing homes that meet CMS labor shortage criteria will be shared with FIAs and potentially have an opportunity to receive RNs through the program. The NOFO does not specify how CMS will determine qualifying nursing homes but does share the estimated number of qualifying nursing homes in high labor shortage areas in each state.

FROM CDC:

Do you have questions about infection prevention topics? Join the Centers for Disease Control and Prevention (CDC) Project Firstline, along with the National Infection Prevention Forum (NIPF) for monthly Open Office Hours beginning January 16, 2025. The CDC and NIPF's NIPF Subject Matter Experts (SME's) review submitted questions along with live Q&A. While these sessions are open to all, they are geared for Infection Preventionists (IPs), giving them an opportunity to ask questions and connect with other IPs.

Please note - these are not recorded sessions.

January Open Office Hour Details:

- Topic: NIPF Office Hours
- Time: Jan 16, 2025, 01:00 PM Eastern Time (US and Canada)
- Join Zoom Meeting [ahca.zoom.us/j/...](#)
- Meeting ID: 852 0305 0856
- Passcode: 767620

Future dates and links will be posted on the NIPF Connect Community, which is open to all. If you are not a member, you may join [here](#).

All QCOR data below is for FY2024 (October 2023-current) **Average Number of Deficiencies in Standard Health Surveys** **National FY2024**

NOTE: Several states have not changed since last month, so those states have all data submitted for FY2024. No data has been submitted for FY2025

Average Number of Deficiencies Report

Region	Average # Deficiencies per Survey by Scope & Severity												
	B	C	D	E	F	G	H	I	J	K	L	Total	# of Surveys
(I) Boston	0.5	0.1	5.2	2.2	0.6	0.2	0.04	0.0	0.04	0.04	0.01	8.9	627
(II) New York	0.1	0.1	4.5	1.5	0.5	0.1	0.02	0.01	0.05	0.03	0.02	6.9	548
(III) Philadelphia	0.1	0.1	6.2	2.5	0.5	0.1	0.0	0.0	0.04	0.02	0.01	9.6	1,010
(IV) Atlanta	0.1	0.1	3.7	1.1	0.5	0.1	0.01	0.0	0.1	0.1	0.02	5.8	1,499
(V) Chicago	0.04	0.2	4.6	1.2	0.9	0.2	0.0	0.0	0.03	0.0	0.0	7.1	2,584
(VI) Dallas	0.05	0.1	3.3	2.7	0.5	0.04	0.01	0.0	0.1	0.1	0.01	6.7	1,775
(VII) Kansas City	0.1	0.2	4.2	2.1	1.0	0.1	0.0	0.0	0.1	0.01	0.01	7.7	1,129
Iowa	0.1	0.1	3.4	1.2	0.2	0.1	0.0	0.0	0.05	0.02	0.0	5.2	418
Kansas	0.0	0.2	6.3	1.8	2.1	0.2	0.0	0.01	0.1	0.02	0.03	10.7	174
Missouri	0.1	0.3	4.5	4.0	1.3	0.1	0.0	0.0	0.1	0.01	0.01	10.4	358
Nebraska	0.0	0.1	3.1	1.0	1.1	0.1	0.01	0.0	0.02	0.0	0.0	5.4	179
(VIII) Denver	0.03	0.1	3.7	1.7	0.8	0.3	0.01	0.0	0.04	0.03	0.01	6.6	451
(IX) San Francisco	0.4	0.05	6.8	3.3	0.6	0.1	0.0	0.0	0.03	0.02	0.01	11.3	1,079
(X) Seattle	0.04	0.1	7.7	3.2	0.6	0.3	0.01	0.01	0.04	0.01	0.01	12.0	335
National Total	0.1	0.1	4.7	2.0	0.7	0.1	0.01	0.0	0.1	0.03	0.01	7.8	11,037
New York	0.1	0.1	4.3	1.3	0.2	0.05	0.02	0.01	0.02	0.03	0.02	6.2	342
Pennsylvania	0.2	0.1	5.1	2.2	0.4	0.1	0.0	0.0	0.03	0.02	0.01	8.0	751

National Citation Frequency Overall Surveys FY2024 Top 10

Citation Frequency Report

National	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=14946		Total Number of Surveys=78640
F0884	Reporting - National Health Safety Network	8,817	23.6%	11.2%
F0880	Infection Prevention & Control	6,591	38.4%	8.4%
F0689	Free of Accident Hazards/Supervision/Devices	6,478	33.2%	8.2%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	5,449	34.4%	6.9%
F0684	Quality of Care	4,669	25.3%	5.9%
F0656	Develop/Implement Comprehensive Care Plan	4,137	23.9%	5.3%
F0761	Label/Store Drugs and Biologicals	3,683	23.4%	4.7%
F0677	ADL Care Provided for Dependent Residents	3,049	17.7%	3.9%
F0609	Reporting of Alleged Violations	2,731	15.7%	3.5%
F0600	Free from Abuse and Neglect	2,689	14.3%	3.4%
F0695	Respiratory/Tracheostomy Care and Suctioning	2,662	17.1%	3.4%

National Citation Frequency Report Standard Surveys FY2024 Top 10

Citation Frequency Report

National	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=14946		Total Number of Surveys=11037
F0880	Infection Prevention & Control	5,102	33.6%	46.2%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	4,992	32.9%	45.2%
F0761	Label/Store Drugs and Biologicals	3,238	21.5%	29.3%
F0689	Free of Accident Hazards/Supervision/Devices	3,027	20.0%	27.4%
F0656	Develop/Implement Comprehensive Care Plan	2,926	19.4%	26.5%
F0684	Quality of Care	2,523	16.6%	22.9%
F0695	Respiratory/Tracheostomy Care and Suctioning	2,317	15.4%	21.0%
F0677	ADL Care Provided for Dependent Residents	2,062	13.6%	18.7%
F0657	Care Plan Timing and Revision	1,875	12.4%	17.0%
F0550	Resident Rights/Exercise of Rights	1,842	12.2%	16.7%

Iowa FY 2024-Standard Top 10
Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Iowa Active Providers=409		Total Number of Surveys=418
F0812	Food Procurement, Store/Prepare/Serve Sanitary	149	33.3%	35.6%
F0880	Infection Prevention & Control	149	33.0%	35.6%
F0658	Services Provided Meet Professional Standards	110	24.7%	26.3%
F0657	Care Plan Timing and Revision	97	22.5%	23.2%
F0689	Free of Accident Hazards/Supervision/Devices	90	20.8%	21.5%
F0656	Develop/Implement Comprehensive Care Plan	72	17.1%	17.2%
F0550	Resident Rights/Exercise of Rights	68	15.4%	16.3%
F0684	Quality of Care	65	14.9%	15.6%
F0641	Accuracy of Assessments	59	13.7%	14.1%
F0644	Coordination of PASARR and Assessments	56	13.7%	13.4%

Iowa FY2024-Complaint Top 10
Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Iowa Active Providers=409		Total Number of Surveys=935
F0689	Free of Accident Hazards/Supervision/Devices	154	28.4%	16.5%
F0684	Quality of Care	119	22.7%	12.7%
F0550	Resident Rights/Exercise of Rights	114	22.7%	12.2%
F0658	Services Provided Meet Professional Standards	90	16.4%	9.6%
F0725	Sufficient Nursing Staff	84	15.2%	9.0%
F0677	ADL Care Provided for Dependent Residents	74	13.9%	7.9%
F0880	Infection Prevention & Control	65	13.0%	7.0%
F0609	Reporting of Alleged Violations	54	12.2%	5.8%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	46	10.3%	4.9%
F0584	Safe/Clean/Comfortable/Homelike Environment	43	8.3%	4.6%

Kansas FY2024-Standard Top 10
Citation Frequency Report

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Tag #				
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Kansas Active Providers=308		Total Number of Surveys=174
F0880	Infection Prevention & Control	103	32.8%	59.2%
F0689	Free of Accident Hazards/Supervision/Devices	101	32.1%	58.0%
F0812	Food Procurement, Store/Prepare/Serve Sanitary	91	28.9%	52.3%
F0657	Care Plan Timing and Revision	77	24.4%	44.3%
F0758	Free from Unnec Psychotropic Meds/PRN Use	66	21.4%	37.9%
F0761	Label/Store Drugs and Biologicals	57	18.2%	32.8%
F0550	Resident Rights/Exercise of Rights	56	17.9%	32.2%
F0756	Drug Regimen Review, Report Irregular, Act On	54	17.5%	31.0%
F0851	Payroll Based Journal	54	17.5%	31.0%
F0677	ADL Care Provided for Dependent Residents	47	14.9%	27.0%

Kansas FY2024-Complaint Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Iowa Active Providers=409	Total Number of Surveys=935	
	F0689	Free of Accident Hazards/Supervision/Devices	154	28.4%	16.5%
	F0684	Quality of Care	119	22.7%	12.7%
	F0550	Resident Rights/Exercise of Rights	114	22.7%	12.2%
	F0658	Services Provided Meet Professional Standards	90	16.4%	9.6%
	F0725	Sufficient Nursing Staff	84	15.2%	9.0%
	F0677	ADL Care Provided for Dependent Residents	74	13.9%	7.9%
	F0880	Infection Prevention & Control	65	13.0%	7.0%
	F0609	Reporting of Alleged Violations	54	12.2%	5.8%
	F0580	Notify of Changes (Injury/Dedline/Room, etc.)	46	10.3%	4.9%
	F0584	Safe/Clean/Comfortable/Homelike Environment	43	8.3%	4.6%

Missouri FY2024-Standard Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Missouri Active Providers=509	Total Number of Surveys=358	
	F0880	Infection Prevention & Control	218	42.6%	60.9%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	199	38.7%	55.6%
	F0689	Free of Accident Hazards/Supervision/Devices	131	25.3%	36.6%
	F0761	Label/Store Drugs and Biologicals	131	25.7%	36.6%
	F0584	Safe/Clean/Comfortable/Homelike Environment	120	23.0%	33.5%
	F0658	Services Provided Meet Professional Standards	113	22.2%	31.6%
	F0656	Develop/Implement Comprehensive Care Plan	108	20.8%	30.2%
	F0677	ADL Care Provided for Dependent Residents	100	19.3%	27.9%
	F0623	Notice Requirements Before Transfer/Discharge	72	14.1%	20.1%
	F0695	Respiratory/Tracheostomy Care and Suctioning	71	13.9%	19.8%

Missouri FY2024-Complaint Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Missouri Active Providers=509	Total Number of Surveys=3428	
	F0689	Free of Accident Hazards/Supervision/Devices	111	17.7%	3.2%
	F0600	Free from Abuse and Neglect	91	12.6%	2.7%
	F0658	Services Provided Meet Professional Standards	75	11.8%	2.2%
	F0677	ADL Care Provided for Dependent Residents	71	10.8%	2.1%
	F0684	Quality of Care	63	9.6%	1.8%
	F0609	Reporting of Alleged Violations	60	10.8%	1.8%
	F0610	Investigate/Prevent/Correct Alleged Violation	55	9.4%	1.6%
	F0584	Safe/Clean/Comfortable/Homelike Environment	54	8.3%	1.6%
	F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	49	7.5%	1.4%
	F0550	Resident Rights/Exercise of Rights	40	6.5%	1.2%

Nebraska FY2024-Standard Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Nebraska Active Providers=186		Total Number of Surveys=179
	F0880	Infection Prevention & Control	113	59.1%	63.1%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	79	42.5%	44.1%
	F0689	Free of Accident Hazards/Supervision/Devices	48	25.8%	26.8%
	F0684	Quality of Care	44	23.7%	24.6%
	F0758	Free from Unnec Psychotropic Meds/PRN Use	40	21.5%	22.3%
	F0641	Accuracy of Assessments	33	17.7%	18.4%
	F0759	Free of Medication Error Rts 5 Prcnt or More	26	14.0%	14.5%
	F0584	Safe/Clean/Comfortable/Homelike Environment	24	12.9%	13.4%
	F0757	Drug Regimen is Free from Unnecessary Drugs	22	11.8%	12.3%
	F0580	Notify of Changes (Injury/Decline/Room, etc.)	21	11.3%	11.7%
	F0609	Reporting of Alleged Violations	21	11.3%	11.7%
	F0695	Respiratory/Tracheostomy Care and Suctioning	21	11.3%	11.7%

Nebraska FY2024-Complaint Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Nebraska Active Providers=186		Total Number of Surveys=388
	F0689	Free of Accident Hazards/Supervision/Devices	46	21.5%	11.9%
	F0609	Reporting of Alleged Violations	29	15.6%	7.5%
	F0880	Infection Prevention & Control	26	12.4%	6.7%
	F0580	Notify of Changes (Injury/Decline/Room, etc.)	21	10.8%	5.4%
	F0684	Quality of Care	16	5.9%	4.1%
	F0760	Residents are Free of Significant Med Errors	14	5.9%	3.6%
	F0584	Safe/Clean/Comfortable/Homelike Environment	14	7.0%	3.6%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	13	7.0%	3.4%
	F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	12	6.5%	3.1%
	F0677	ADL Care Provided for Dependent Residents	10	5.4%	2.6%

New York FY2024-Standard Top 10 Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			New York Active Providers=606		Total Number of Surveys=342
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	134	21.9%	39.2%
	F0880	Infection Prevention & Control	125	20.6%	36.5%
	F0761	Label/Store Drugs and Biologicals	90	14.5%	26.3%
	F0689	Free of Accident Hazards/Supervision/Devices	88	14.4%	25.7%
	F0656	Develop/Implement Comprehensive Care Plan	85	13.9%	24.9%
	F0584	Safe/Clean/Comfortable/Homelike Environment	81	13.0%	23.7%
	F0677	ADL Care Provided for Dependent Residents	70	11.2%	20.5%
	F0684	Quality of Care	64	10.6%	18.7%
	F0550	Resident Rights/Exercise of Rights	61	10.1%	17.8%
	F0657	Care Plan Timing and Revision	50	8.3%	14.6%

New York FY2024-Complaint Top 10

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			New York Active Providers=606	Total Number of Surveys=1977	
	F0609	Reporting of Alleged Violations	101	15.3%	5.1%
	F0689	Free of Accident Hazards/Supervision/Devices	91	14.7%	4.6%
	F0600	Free from Abuse and Neglect	66	9.9%	3.3%
	F0610	Investigate/Prevent/Correct Alleged Violation	65	10.6%	3.3%
	F0684	Quality of Care	52	8.1%	2.6%
	F0677	ADL Care Provided for Dependent Residents	47	7.8%	2.4%
	F0584	Safe/Clean/Comfortable/Homelike Environment	45	6.9%	2.3%
	F0656	Develop/Implement Comprehensive Care Plan	37	6.1%	1.9%
	F0657	Care Plan Timing and Revision	33	5.1%	1.7%
	F0725	Sufficient Nursing Staff	32	5.3%	1.6%

Pennsylvania FY2024-Standard Top 10

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Pennsylvania Active Providers=671	Total Number of Surveys=751	
	F0684	Quality of Care	314	44.0%	41.8%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	273	37.4%	36.4%
	F0880	Infection Prevention & Control	233	33.2%	31.0%
	F0656	Develop/Implement Comprehensive Care Plan	219	30.8%	29.2%
	F0761	Label/Store Drugs and Biologicals	210	29.7%	28.0%
	F0689	Free of Accident Hazards/Supervision/Devices	197	27.7%	26.2%
	F0641	Accuracy of Assessments	176	24.9%	23.4%
	F0695	Respiratory/Tracheostomy Care and Suctioning	153	21.9%	20.4%
	F0584	Safe/Clean/Comfortable/Homelike Environment	140	19.7%	18.6%
	F0657	Care Plan Timing and Revision	131	18.8%	17.4%

Pennsylvania FY2024-Complaint Top 10

Citation Frequency Report

State	Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.			Pennsylvania Active Providers=671	Total Number of Surveys=3551	
	F0689	Free of Accident Hazards/Supervision/Devices	203	23.4%	5.7%
	F0684	Quality of Care	176	21.6%	5.0%
	F0584	Safe/Clean/Comfortable/Homelike Environment	125	14.5%	3.5%
	F0600	Free from Abuse and Neglect	107	14.2%	3.0%
	F0880	Infection Prevention & Control	75	10.0%	2.1%
	F0755	Pharmacy Svcs/Procedures/Pharmacist/Records	73	8.9%	2.1%
	F0812	Food Procurement, Store/Prepare/Serve Sanitary	72	8.6%	2.0%
	F0677	ADL Care Provided for Dependent Residents	67	8.5%	1.9%
	F0580	Notify of Changes (Injury/Decline/Room, etc.)	66	8.6%	1.9%
	F0842	Resident Records - Identifiable Information	66	9.1%	1.9%

Overdue Recertification Surveys Report (16 months) FY2024
Overdue Recertification Surveys Report

Region	Number of Late Surveys	% of Active Providers
(I) Boston	146	18.2%
(II) New York	307	32.1%
(III) Philadelphia	423	31.1%
(IV) Atlanta	893	33.6%
(V) Chicago	484	15.1%
(VI) Dallas	113	5.6%
(VII) Kansas City	201	14.6%
Iowa	12	3.0%
Kansas	105	34.5%
Missouri	84	17.1%
(VIII) Denver	72	12.6%
(IX) San Francisco	257	18.2%
(X) Seattle	42	10.0%
National Total	2,938	19.9%
New York	195	32.3%

NOTE: The states of Nebraska and Pennsylvania have no overdue surveys reported

Number of G+ Deficiencies FY2024
Deficiency Count Report

Region	Deficiencies by Scope & Severity											
	B	C	D	E	F	G	H	I	J	K	L	Total
(I) Boston	0	0	0	0	0	227	31	2	65	30	7	362
(II) New York	0	0	0	0	0	65	14	4	45	25	25	178
(III) Philadelphia	0	0	0	0	0	247	3	0	104	50	28	432
(IV) Atlanta	0	0	0	0	0	412	14	1	534	163	50	1,174
(V) Chicago	0	0	0	0	0	1,642	17	1	466	49	47	2,222
(VI) Dallas	0	0	0	0	0	259	51	1	653	380	43	1,387
(VII) Kansas City	0	0	0	0	0	401	6	3	274	51	23	758
Iowa	0	0	0	0	0	130	2	0	73	28	4	237
Kansas	0	0	0	0	0	87	0	3	96	10	11	207
Missouri	0	0	0	0	0	163	3	0	92	12	8	278
Nebraska	0	0	0	0	0	21	1	0	13	1	0	36
(VIII) Denver	0	0	0	0	0	276	8	0	43	20	5	352
(IX) San Francisco	0	0	0	0	0	421	11	0	105	37	23	597
(X) Seattle	0	0	0	0	0	229	3	2	43	10	5	292
National Total	0	0	0	0	0	4,179	158	14	2,332	815	256	7,754
New York	0	0	0	0	0	38	8	4	17	17	10	94
Pennsylvania	0	0	0	0	0	168	3	0	54	30	14	269

National G+ Citation Frequency FY2024 Top 10 Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=14946		Total Number of Surveys=5468
F0689	Free of Accident Hazards/Supervision/Devices	2,269	13.1%	41.5%
F0600	Free from Abuse and Neglect	1,149	6.8%	21.0%
F0684	Quality of Care	684	4.2%	12.5%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	658	4.1%	12.0%
F0760	Residents are Free of Significant Med Errors	249	1.6%	4.6%
F0697	Pain Management	223	1.5%	4.1%
F0692	Nutrition/Hydration Status Maintenance	200	1.3%	3.7%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	198	1.3%	3.6%
F0656	Develop/Implement Comprehensive Care Plan	163	1.0%	3.0%
F0678	Cardio-Pulmonary Resuscitation (CPR)	132	0.9%	2.4%

National J+ Citation Frequency FY2024 Top 10 Citation Frequency Report

National Tag #	Tag Description	# Citations	% Providers Cited	% Surveys Cited
Totals represent the # of providers and surveys that meet the selection criteria specified above.		Active Providers=14946		Total Number of Surveys=2251
F0689	Free of Accident Hazards/Supervision/Devices	891	5.5%	39.6%
F0600	Free from Abuse and Neglect	530	3.4%	23.5%
F0684	Quality of Care	264	1.7%	11.7%
F0678	Cardio-Pulmonary Resuscitation (CPR)	126	0.8%	5.6%
F0580	Notify of Changes (Injury/Decline/Room, etc.)	124	0.8%	5.5%
F0760	Residents are Free of Significant Med Errors	117	0.8%	5.2%
F0835	Administration	112	0.7%	5.0%
F0686	Treatment/Svcs to Prevent/Heal Pressure Ulcer	106	0.7%	4.7%
F0880	Infection Prevention & Control	102	0.7%	4.5%
F0607	Develop/Implement Abuse/Neglect Policies	94	0.6%	4.2%

Civil Money Penalty (CMP) Report, FY2024 Civil Money Penalty (CMP) Report

Region	Total Number of CMPs		Total Dollar Amount		Average Dollar Amount		Average Days in Effect
	Per Diem	Per Instance	Per Diem	Per Instance	Per Diem	Per Instance	Per Diem
(I) Boston	191	155	\$ 9,877,084.82	\$ 1,974,699.04	\$ 51,712.49	\$ 12,739.99	28
(II) New York	243	33	\$ 11,262,076.29	\$ 376,416.66	\$ 46,345.99	\$ 11,406.57	23
(III) Philadelphia	251	147	\$ 14,101,511.27	\$ 1,808,445.80	\$ 56,181.32	\$ 12,302.35	45
(IV) Atlanta	578	529	\$ 25,210,643.55	\$ 4,830,017.55	\$ 43,617.03	\$ 9,130.47	21
(V) Chicago	911	348	\$ 50,399,130.89	\$ 5,136,635.82	\$ 55,322.87	\$ 14,760.45	33
(VI) Dallas	714	442	\$ 33,311,331.12	\$ 5,604,336.92	\$ 46,654.53	\$ 12,679.50	29
(VII) Kansas City	286	83	\$ 10,615,454.71	\$ 1,217,072.20	\$ 37,116.97	\$ 14,663.52	22
Iowa	75	34	\$ 2,964,994.44	\$ 445,164.36	\$ 39,533.26	\$ 13,093.07	32
Kansas	70	23	\$ 1,655,555.84	\$ 358,718.63	\$ 23,650.80	\$ 15,596.46	11
Missouri	115	17	\$ 5,384,525.24	\$ 265,866.12	\$ 46,821.96	\$ 15,639.18	24
Nebraska	26	9	\$ 610,379.19	\$ 147,323.09	\$ 23,476.12	\$ 16,369.23	17
(VIII) Denver	195	36	\$ 4,294,407.59	\$ 396,334.65	\$ 22,022.60	\$ 11,009.30	20
(IX) San Francisco	471	95	\$ 13,445,042.46	\$ 1,209,157.05	\$ 28,545.74	\$ 12,727.97	24
(X) Seattle	122	39	\$ 7,188,922.89	\$ 419,789.41	\$ 58,925.60	\$ 10,763.83	51
National Total	3,962	1,907	\$ 179,705,605.59	\$ 22,972,905.10	\$ 45,357.30	\$ 12,046.62	28
New York	142	18	\$ 4,853,565.53	\$ 198,079.98	\$ 34,180.04	\$ 11,004.44	24
Pennsylvania	144	76	\$ 8,185,974.07	\$ 817,793.26	\$ 56,847.04	\$ 10,760.44	42

If I can help you in any way, please feel free to contact me.

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