



HCBS Provider Collaboration
First Quarter | January 23, 2025

Welcome

- Please place your name and which facility/organization you are associated with in the chat while waiting for the meeting to start
- Cost of Living Adjustment (KDHE Policy Team)
 - January vs February changes
- Document Upload Portal vs Consumer Self Service Portal

COLA

- 2.5% increase in benefit levels for 2025
- Medicare Premium Increase for 2025 to \$185
- SSA makes the adjustment in January 2025, but active Medicaid consumer's income may not have been adjusted until February 2025
- Consumers should submit any new benefit letters for Veteran's Benefits, Railroad Retirement and/or any other Civil Service Retirement Income that was increased.
- Changes take place either January 2025 or February 2025 depending on current Medicaid coverage

Consumer Self-Service Portal (SSP)

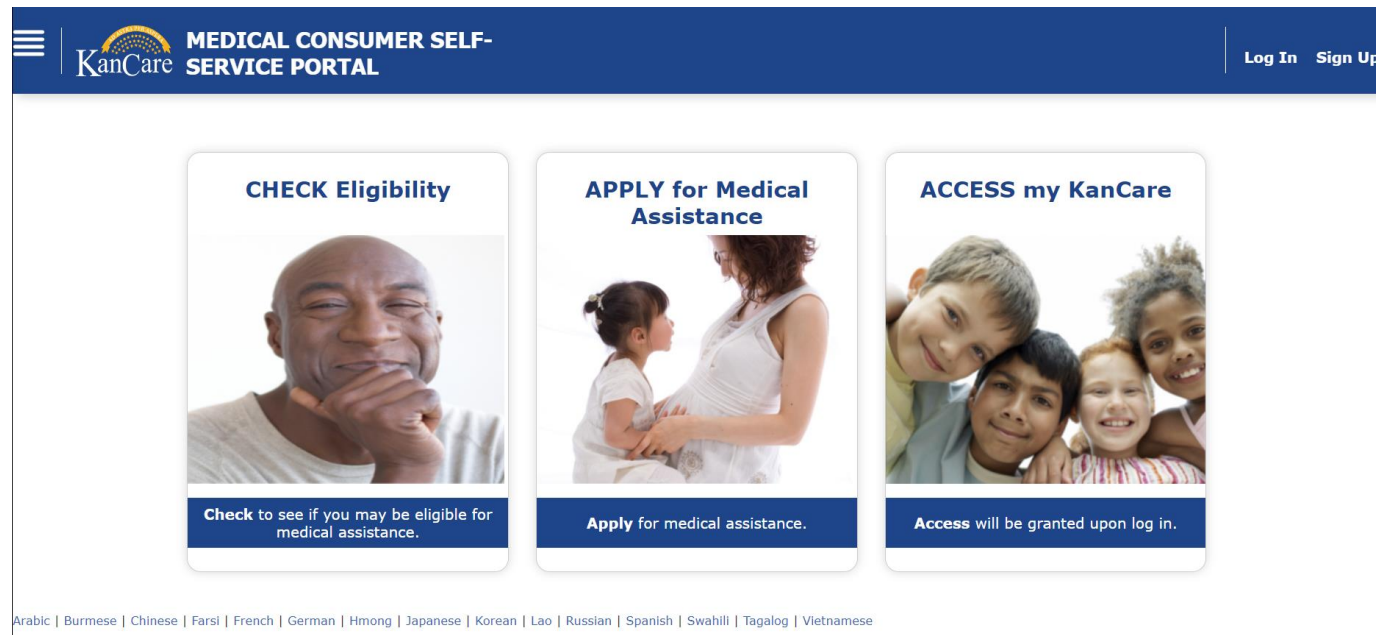
- Portal for Kansas Medicaid members where member can:
 - Apply for coverage
 - Submit a review
 - Upload supporting documents to their case (excluding applications and reviews)
 - Submit changes to case
 - Review notices that were sent
 - Opt in or out of text messaging.
 - [Self Service Portal Home Page \(ks.gov\)](#)
- Submitter Role
 - Help members apply
 - The Signature Page must be properly signed and attached at the time of submitting the application
 - Does not receive updates or notices
- [Medical SSP Demos on Vimeo](#) is a helpful link on how to complete the online application

KDHE Document Upload Portal (DUP)

- Portal for approved entities to assist Kansas Medicaid Members where they can
 - Upload supporting documents to a member's case (excluding applications and reviews)
 - Submit changes to case - such as MS-2126, an expense, etc.
 - Must have the members case number and date of birth
 - You can email your designated unit to obtain this.
 - Ability to save proof of submission
- Not the same as the KDADS portal to upload functional information for special admissions, Level I, Level II, etc.
- [Doc Upload Portal \(ks.gov\)](#)
- [Document Upload Portal Manual](#)

Consumer Self-Service Portal (SSP)

- KDHE has resources to help with the SSP:
 - Video guides for signing up, logging in and completing other actions - vimeo.com/showcase/8602150.
 - Written instructions: kancare.ks.gov/docs/default-source/home/unwinding-faq.pdf?sfvrsn=6660521b_12 (page 4).
 - Call 1-877-782-7358 for further assistance.



Questions

