

SNF Department Head Briefing

MISSION

POSSIBLE

This monthly series will address essential functions, quality care and department-specific management functions for department heads with sessions specific for Administrators, DONs, Housekeeping, Social Services, Activities, Dietary, Maintenance and Therapy. Topics will include department-specific considerations for infection control, survey preparedness, role in meetings, IDT systems integration, MDS supportive documentation, care planning, driving QMs, employee satisfaction and customer service. This series is ideal for new or seasoned department heads with recordings available for ongoing access on-demand to these essential lessons on the building blocks of SNF/LTC operational success.

What to Expect:

Essential lessons for department heads that will drive facility operational success

Target Audience:

LTC facility department heads including, but not limited to Social Services, Activities, Dietary, Maintenance, Housekeeping, Business Office, Therapy, DON and Administrator

Contact Hours:

One (1) contact hour each session; check your state association registration page for details on additional CE.

NAB approved through Proactive LTC Consulting.

PRESENTED BY:

Janine Lehman, RN, RAC-CT, CLNC
Director of Legal Nurse Consulting

Janine is a Registered Nurse with over 30 years' experience in long term care, working in all nursing capacities from Nursing Assistant and Charge Nurse, to MDS Coordinator, Staff Development Coordinator, ADON and DON. She is MDS Certified through AANAC, and is a Certified Legal Nurse Consultant. Her background includes serving as a Corporate Nurse Consultant, and the Director of Clinical Services for a multi-facility, multi-level of care organization. She has extensive experience in the RAI process, clinical documentation, legal nurse consulting, restorative nursing programs, fall management, QAPI, and infection control, and has provided training on these topics for State and National organizations.

Questions?

Series Overview

January 24	Department Details for the DON
February 28	Approaches for Activities
March 28	Strategies for Social Services
April 25	Thriving Therapy Departments
May 23	Designs for Well-Rounded Dietary Departments
June 27	Hints and Helps for Housekeeping
July 25	Mechanisms of Successful Maintenance Departments
August 22	Advanced Action Planning for Administrators
September 26	Meaningful Meetings
October 24	Steering Survey Success
November 28	Departmental Collaboration and Teamwork
December 19	Customer Service Concepts for the Crew

Facilities are encouraged to purchase the series and invite the relevant department leaders to relevant sessions!

QUESTIONS?