



TO: Local Employer Health Clients

FROM: Valley Health Urgent Care

DATE: November 3, 2022

RE: Drug Screening – Temporary Hours of Service – Effective November 14, 2022

Pre-Employment & Random Screening Monday – Friday 8:00am – 5:00pm

Valley Health Urgent Care appreciates your organization's partnership as a local employer who values team wellness and workplace safety. We strive to provide your organization and employees with exceptional patient care, creating a positive patient experience and helping both patients and employers get the most from their healthcare spending resources. We are honored to serve your employees, and grateful you have chosen Valley Health Employer Health as your partner in occupational health.

As you may know our dedicated team of healthcare professionals are focused on serving the Employer Health and Urgent Care needs of the community. As the demand for Urgent Care services continues to rise through the fall and winter months, we anticipate a significant increase in patient volume at each of our facilities, especially during the evening hours. To ensure that your employees are cared for in a timely, efficient manner we are temporarily adjusting drug screen hours of service.

Effective November 14, 2022, hours of operation for pre-employment and random drug screening are Monday – Friday 8:00am – 5:00pm. Exceptions would include initial injury, reasonable suspicion, and/or federal mandate, as warranted. Weekend hours will remain unchanged at 9:00am – 5:00pm on Saturdays and Sundays.

Thank you for your support as we work to serve our community. Please disseminate this information to your managers, third party administrators, lab operators, and others as applicable, to cast a broader communication net.

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