



**Heron Bay Aquatic Center**  
**Pool Policies & Rules**

**2019 Heron Bay Pool Rules**

***All rules are at the discretion of Lifeguards on duty & Association Management***

Pool Hours: 10:00am to 8:30pm • Pool Season: Memorial Day Weekend to Labor Day

**Entrance Policies**

1. The homeowner's HOA account must be in good standing for residents to visit the Aquatic Center. Persons not in good standing will have their amenity cards deactivated, the pool monitors will have these addresses for reference and you will be denied entry.
2. Only Heron Bay residents and their guests may use pool facilities. Guests must be accompanied by a resident to come in the pool.
3. The only gate to come in the pool area is at the Jr. Olympic Pool. All other gates are exits only and cards will not work for re-entry.
4. **Proper photo ID required.** - All resident pool patrons and their guests, 18 and up, must show photo ID before entering the pool area during pool season. All resident pool patrons may be asked for photo ID from any pool staff or HOA employee at any time.
5. Any person(s) found opening the exit gates for others to enter will result in both parties being subject to revocation of pool privileges for the remainder of the day. Repeat occurrences may result in a longer suspension.
6. All residents and their guests must be signed in before using the pool at each visit.
7. **You must be 18 years or older to enter the pool, accompany guest(s) or to chaperone minors.**
8. The ratio cannot exceed four (4) minors per adult chaperone in the pool at any time.
9. Gate or fence jumping is strictly prohibited and will result in immediate discharge from pool.
10. No loitering, open alcohol, grills or tailgating is permitted in the parking lot at any time
11. The Pool is not open for residents during Swim Team Practices and Home Team Meets.

Home swim team meets will be on Thursday, June 13<sup>th</sup> and Thursday, June 20<sup>st</sup> for 2019.

The pools will close at 3:00pm on these days.

Residents are invited to come out to support the team and watch the meets that start at 6:00pm

**Guest Policies – Please note that Heron Bay CANNOT ACCEPT CASH**

1. Heron Bay considers any non-resident who enters the pool area to be a guest, regardless of age and/or whether or not they enter the water.
2. **Friday-Sunday:** A maximum of four (4) guests can accompany a resident at no charge. Each household will be issued four (4) numbered and assigned passes for their guests.
3. **Monday-Thursday:** Four (4) guests will be permitted **per household** at no charge. **A reservation is required** for parties of five (5) or more guests with a **maximum limit of ten (10)** guests per household.

**IMPORTANT:** A \$5.00 guest access fee will be charged per guest (starting with guest #5) regardless of the number of guests up to ten (10) guests. A Guest Access Ticket must be purchased in advance for the date needed. The tickets may be purchased at the Lodge from any of the Staff on duty during business hours only (Mon.-Thurs.: 10 AM to 5 PM). Under no circumstances will Guest Access Tickets be sold at the gate and entry will be denied without a Guest Access Ticket for each guest. This means that you will need to plan in advance when bringing guests to the pool. Additionally, guest passes will expire and must be used within ten (10) days of purchase. No refunds will be given and guest passes may not be renewed for another time.

4. **NO GUESTS PASSES WILL BE PERMITTED ON ANY HOLIDAYS AND/OR THE WEEKENDS THEY ARE CELEBRATED (i.e. Memorial Day weekend, 4<sup>th</sup> of July weekend, Labor Day weekend, etc.).**  
*No Exceptions.*
5. **Residents must be at least 18 years of age to bring guests. *No Exceptions.***
6. **Residents are required to sign in all guests, present a valid guest pass and accompany them at all times.** No guests/minors are permitted in gated pool area without the accompanying resident at all times. *No Exceptions.*
7. A seasonal pool pass may be obtained at no charge to the resident for a caregiver (i.e. grandparent, babysitter [must be 18 years of age]) by filling out a registration **in advance** at The Lodge. Registration must be completed by resident.

## **Heron Bay Pool Rules**

***All rules are at the discretion of Lifeguards on duty, Officers & Association Management***

1. Pools are **“Swim at your own risk.”** A lifeguard is not on duty at all times. Adult supervision is required for every swimmer, do not leave minors unattended at any time while at the pool.
2. Early morning swimmers may use one designated lane in the Jr. Olympic pool during swim team practices. Please ask the swim team coach for the designated lane.
3. No persons other than swim team members are allowed in any pool during swim team practice and meets except for the open lap lane which is first come first serve.
4. Diving or jumping is **NOT** permitted in any Heron Bay pools. No running, rough play, or profane language is allowed.
5. There is a **zero tolerance policy** for fighting and/or persons making threats of any kind, and will result in immediate discharge. Threats & non-compliance of the pool rules may result in discharge and pool suspension **for the pool season.**
6. Proper swim attire is required to enter pools. No street attire, cover-ups or t-shirts, walking or cargo shorts, denim cutoffs, jeans or dresses and work-out garments are allowed in the water. **No undergarments may be visible while in the water or on the pool deck. No see-thru swimsuits or thongs allowed in the water or on pool deck.**
7. Only slide-on style mesh water shoes may be worn in pools.
8. All persons that require diapers or have digestive problems, must wear waterproof diapers or waterproof rubber pants under bathing suit to enter the pools. Incidents will cause the pool(s) to close in order for the staff to proceed with clean-up and water treatment.
9. Only soft devices or equipment made for pool enjoyment are permitted. **Hard sports equipment** (footballs, baseballs, volleyballs, tennis balls, etc.) **are prohibited** in pools or on pool deck/property.
10. No pets, bicycles, skateboards, roller skates, motorized scooters, etc. are permitted in pool area at anytime.
11. Food and drinks are allowed in pool area, but are prohibited in the pool or on the pool ledge. No littering. All trash is to be disposed of in the provided trash receptacles.
  - \*No glass or breakables permitted in pool area. Coolers will be checked
  - \*No cooler larger than 16 quarts in size will be permitted (12 x 8 x 12)
  - \*No chewing gum permitted in the pool or on pool deck. Persons will be asked to throw gum in the trash receptacles provided.
  - \***Important:** You must show the gate monitor, guard or officer all contents of your cooler or bags prior to proceeding into the pool. Glass breakage in the pool will cost you approximately \$2,000 in damage charges and the pool will have to be closed for 2-4 days.
12. Smoking is only permitted in the “Designated Area” located on the back side near the Fitness Center.
13. Personal or pool chairs, tables, bags or any other equipment cannot be set on the grass.
14. All music and video devices shall be kept at a personal volume level and content should contain appropriate language.

15. Private parties are not permitted at the pool. Any groups holding a party, celebration or event in the pool area will be fined \$250 plus the additional lifeguard staff brought in for the 4 hour minimum fee incurred to the Association as well as any other additional expenses incurred.
16. Persons with open sores or communicable diseases may not enter pools at any time.
17. Only lifeguards are allowed on lifeguard stands/chairs.
18. Persons at the pool may not enter the fitness center area with pool attire or wet clothing. No one under the age of 18 should have an access card and cannot enter the fitness area without an adult.

### **Safety Breaks**

1. During safety breaks the Jr. Olympic pool, the mushroom pool, and the slides will be closed. **Safety Breaks are taken 10 minutes before each hour.**
2. **Everyone** will be required to sit out of pools until lifeguard break ends, and are **not allowed** to have hands or feet in the water and may not sit on the pool ledge. *No Exceptions.*

### **Mushroom Pool Rules**

1. The mushrooms are there for water flow and play enjoyment. Do not climb on the structures.
2. Residents may enter all pools; however, it is at the lifeguard's discretion with consideration of pool load or other factors that may be applicable to safety to ask persons to exit the pool.

### **Slide Rules**

1. Slides are open **11:00 pm to 3:00 pm** and **5:00 pm to 7:00 pm**. Slides are ONLY open from 4:30pm to 8:30pm weekdays in the month of August and September. Slides are **closed** when a lifeguard and monitor are not on duty.
2. Riders must ride feet-first, lying flat and face up.
3. Riders are to exit on the same side of the pool that the slide lets out on.
4. All riders must be a minimum of 42" tall in height to ride.
5. Riders using the slide must be able to swim in order to exit the slide pool.
6. Double person riding, including parents with children is **strictly prohibited** and will result in discharge from pool and possible suspension.
7. No flotation devices of any kind, goggles or masks are permitted. No loose clothing, jewelry or belts are permitted. Slide-on style mesh water shoes are allowed.
8. All persons slide at their own risk. If health conditions are present or you are pregnant, riders should consult their physician.

### **Lifeguard/Pool Monitor Authority**

All lifeguards on duty have authority and govern the pool rules for the Heron Bay Aquatic Facility. Verbal abuse of the staff on duty can result in ejection and temporary suspension of pool access. All incidents are reported to the office. I understand these rules and I have explained them to all of my household members. I understand that when visiting the pools that my household will abide by the aforementioned rules.

### **After Hours and Weekends**

The HOA offices are open Monday – Friday from 10am to 5pm. The pool staff, officers and sales personnel do not have access to home owners accounts or personal information. You will need to call the HOA during office hours to discuss your account or personal information. The staff working at the pool does not have the authority to allow entry into the pool if you have not completed your registration with the HOA office, you are not in good standing with the HOA, and/or you do not have your ID or proper passes.