



Tara H. Jackson
Acting County Executive

THE PRINCE GEORGE'S COUNTY GOVERNMENT

Fire/EMS Department Headquarters

Office of the Fire Chief

February 28, 2025

Mr. Timothy J. Adams
Mayor, City of Bowie
15901 Fred Robinson Way
Bowie, Maryland 20716

Dear Mayor Adams,

As discussed in our previous meetings, I am providing you with an update on the staffing reallocation plan and the associated data for the first due area of Station 839 (Bowie Volunteer Fire Department & Rescue Squad, Inc.).

Although the Prince George's County Fire/EMS Department remains critically short-staffed, we continue to implement overtime mitigation strategies accordingly, monitor response times and service delivery, and address any identified gaps in resources. On December 29, 2024, Ambulance 858 was repositioned from Station 855 to Station 816 to serve as a peak unit, staffed with overtime personnel from 0700-2300 hours. The ambulance serves as an enhancement to address a high demand for EMS service in the Bowie and surrounding areas.

I understand that one of the main concerns with the staffing reallocations was that the response times to emergencies would be impacted. We have done an extensive analysis of calls that took place between June 30, 2023, through February 22, 2024, and June 30, 2024, through February 22, 2025, which is detailed in the table below:

Station 839 First Due Call Types & Response Times June 30 through February 22				
Call Type Category	Incident Responses (6/30/23-2/22/24)	Average Response Time (6/30/23-2/22/24)	Incident Responses (6/30/24-2/22/25)	Average Response Time (6/30/24-2/22/25)
Advanced Life Support	Total: 1,391	Average: 7:29	Total: 1,505	Average: 8:35
Basic Life Support	Total: 793	Average: 9:32	Total: 928	Average: 9:59
Fire	Total: 361	Average: 4:56	Total: 358	Average: 4:54
Non-Emergency	Total: 215	Average: 7:55	Total: 184	Average: 9:41
Rescue	Total: 275	Average: 4:52	Total: 256	Average: 5:08
Average Response Time for All Call Types: 8 minutes and 17 seconds				

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The average response time for all emergency call types in Station 839's first due area is 8 minutes and 17 seconds. Our data shows that the majority of emergency response times in Station 839's first due area, on average, fall within the eight- to ten-minute response time standard. The Department continues to review all calls to determine the location of the responding ambulance and any operational changes that need to be made. The Department will continue to monitor and assess the effectiveness of the staffing plan and will modify the mitigation efforts as needed.

If you have any questions or concerns, please don't hesitate to reach out to me. Thank you for your cooperation in ensuring that our Department can continue to provide efficient and effective service while simultaneously prioritizing the health and safety of our members.

Sincerely,

A handwritten signature in blue ink that reads "Tiffany D. Green". The signature is written in a cursive, flowing style.

Tiffany D. Green
Fire Chief