



**Tara H. Jackson**  
*Acting County Executive*

# THE PRINCE GEORGE'S COUNTY GOVERNMENT

## Fire/EMS Department Headquarters

Office of the Fire Chief

January 31, 2025

Mr. Emmett V. Jordan  
Mayor, City of Greenbelt  
25 Crescent Road  
Greenbelt, Maryland 20770

Dear Mayor Jordan,

As discussed in our previous meetings, I am providing you with an update on the staffing reallocation plan and the associated data for the first due area of Station 835 (Greenbelt Volunteer Fire Department and Rescue Squad, Inc.).

Although the Prince George's County Fire/EMS Department remains critically short-staffed, we continue to implement overtime mitigation strategies accordingly, monitor response times and service delivery, and address any identified resource gaps. Recent resource reallocations in the Greenbelt area include the following:

- Beginning on October 13, 2024, the Fire/EMS Department committed to utilizing system status management to deploy fire suppression resources into the Berwyn Heights area as needed. Between Sunday, October 13, 2024, through January 25, 2025, the Berwyn Heights Volunteer Fire Department and Rescue Squad, Inc. has requested County fire suppression crews a total of 37 times.
- On December 18, 2024, a surge engine was placed at Station 814 on Mondays, Wednesdays, and Fridays (staffed with overtime personnel for 12 hours daily).
- Effective December 29, 2024, the following EMS resources were allocated to Station 835 to support the Greenbelt, Berwyn Heights, College Park, Glenn Dale, Lanham, and Seabrook areas:
  - Paramedic Ambulance 858 (staffed 24/7 with overtime personnel)
  - Ambulance 899 (staffed with overtime personnel from 0700-2300 hours)
  - Northern EMS Duty Officer (staffed 24/7 with non-overtime personnel)

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One of the main concerns with the staffing reallocations was that the response times to emergencies would be impacted. We have done an extensive analysis of calls that took place between June 30, 2023, through January 25, 2024, and June 30, 2024 through January 25, 2025, which is detailed in the table below:

<b>Station 835 First Due Call Types &amp; Response Times</b>				
<b>June 30 through January 255</b>				
<b>Call Type Category</b>	<b>Incident Responses (6/30/23-1/25/24)</b>	<b>Average Response Time (6/30/23-1/25/24)</b>	<b>Incident Responses (6/30/24-1/25/25)</b>	<b>Average Response Time (6/30/24-1/25/25)</b>
Advanced Life Support	Total: 538	Average: 6:11	Total: 512	Average: 7:09
Basic Life Support	Total: 477	Average: 8:42	Total: 448	Average: 8:45
Fire	Total: 211	Average: 5:31	Total: 310	Average: 4:15
Non-Emergency	Total: 109	Average: 6:52	Total: 78	Average: 6:35
Rescue	Total: 1,008	Average: 3:39	Total: 958	Average: 4:45
<b>Average Response Time for All Call Types: 6 minutes and 2 seconds</b>				

Another reported concern would be the impact that the reallocation of career staff from Station 835 would have on neighboring stations. We have conducted an analysis of stations that were dispatched to Station 835's first due area between the designated timeframes (June 30, 2023, through January 25, 2024, and June 30, 2024, through January 25, 2025), which is detailed in the table below:

<b>Stations that Responded to Calls for Service in Station 835's First Due Area</b>					
<b>6/30/23-1/25/24</b>			<b>6/30/24-1/25/25</b>		
<b>Stations</b>	<b>Number of Responses</b>	<b>Responses (%)</b>	<b>Stations</b>	<b>Number of Responses</b>	<b>Responses (%)</b>
801	21	0.9%	801	30	1.3%
802	1	0.0%	802	2	0.1%
805	3	0.1%	805	1	0.0%
806	29	1.2%	806	31	1.3%
807	6	0.2%	807	0	0.0%
809	14	0.6%	809	7	0.3%
810	10	0.4%	810	10	0.4%
811	101	4.1%	811	112	4.6%
812	132	5.4%	812	200	8.2%
813	6	0.2%	813	2	0.1%

<b>Stations that Responded to Calls for Service in Station 835's First Due Area (Continued)</b>					
<b>6/30/23-1/25/24</b>			<b>6/30/24-1/25/25</b>		
<b>Stations</b>	<b>Number of Responses</b>	<b>Responses (%)</b>	<b>Stations</b>	<b>Number of Responses</b>	<b>Responses (%)</b>
814	489	19.9%	814	629	25.8%
816	2	0.1%	816	4	0.2%
818	51	2.1%	818	86	3.5%
819	23	1.0%	819	21	0.9%
823	2	0.1%	823	0	0.0%
828	27	1.1%	828	15	0.6%
830	51	2.1%	830	73	3.0%
831	146	5.9%	831	211	8.7%
833	16	0.7%	833	11	0.5%
834	5	0.2%	834	3	0.1%
835	921	37.5%	835	61	2.5%
838	4	0.2%	838	7	0.3%
841	44	1.8%	841	59	2.4%
843	1	0.0%	843	0	0.0%
844	2	0.1%	844	5	0.2%
846	4	0.2%	846	5	0.2%
848	216	8.8%	848	433	17.8%
849	70	2.9%	849	35	1.5%
855	4	0.2%	855	9	0.4%
858	0	0.0%	858	241	9.9%
Other	55	2.2%	Other	133	5.5%
<b>Total</b>	<b>2,456</b>	<b>100%</b>	<b>Total</b>	<b>2,436</b>	<b>100%</b>

If you have any questions or concerns, please don't hesitate to reach out to me. Thank you for your cooperation in ensuring that our Department can continue to provide efficient and effective service while simultaneously prioritizing the health and safety of our members.

Sincerely,



Tiffany D. Green  
Fire Chief