



Tara H. Jackson
Acting County Executive

THE PRINCE GEORGE'S COUNTY GOVERNMENT

Fire/EMS Department Headquarters

Office of the Fire Chief

February 28, 2025

Mr. Emmett V. Jordan
Mayor, City of Greenbelt
25 Crescent Road
Greenbelt, Maryland 20770

Dear Mayor Jordan,

As discussed in our previous meetings, I am providing you with an update on the staffing reallocation plan and the associated data for the first due area of Station 835 (Greenbelt Volunteer Fire Department and Rescue Squad, Inc.).

Although the Prince George's County Fire/EMS Department remains critically short-staffed, we continue to implement overtime mitigation strategies accordingly, monitor response times and service delivery, and address any identified resource gaps. Recent resource reallocations in the Greenbelt area include the following:

- Beginning on October 13, 2024, the Fire/EMS Department committed to utilizing system status management to deploy fire suppression resources into the Berwyn Heights area as needed. Between Sunday, October 13, 2024, through February 22, 2025, the Berwyn Heights Volunteer Fire Department and Rescue Squad, Inc. has requested County fire suppression crews a total of 41 times.
- On December 18, 2024, a surge engine was placed at Station 814 on Mondays, Wednesdays, and Fridays (staffed with overtime personnel for 12 hours daily).
- Effective December 29, 2024, the following EMS resources were allocated to Station 835 to support the Greenbelt, Berwyn Heights, College Park, Glenn Dale, Lanham, and Seabrook areas:
 - Paramedic Ambulance 858 (staffed 24/7 with overtime personnel)
 - Ambulance 899 (staffed with overtime personnel from 0700-2300 hours)
 - Northern EMS Duty Officer (staffed 24/7 with non-overtime personnel)

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One of the main concerns with the staffing reallocations was that the response times to emergencies would be impacted. We have done an extensive analysis of calls that took place between June 30, 2023, through February 22, 2024, and June 30, 2024 through February 22, 2025, which is detailed in the table below:

Station 835 First Due Call Types & Response Times				
June 30 through February 22				
Call Type Category	Incident Responses (6/30/23-2/22/24)	Average Response Time (6/30/23-2/22/24)	Incident Responses (6/30/24-2/22/25)	Average Response Time (6/30/24-2/22/25)
Advanced Life Support	Total: 614	Average: 6:07	Total: 576	Average: 7:10
Basic Life Support	Total: 532	Average: 8:57	Total: 500	Average: 8:41
Fire	Total: 259	Average: 5:30	Total: 344	Average: 4:21
Non-Emergency	Total: 125	Average: 6:59	Total: 94	Average: 6:22
Rescue	Total: 1,132	Average: 3:51	Total: 1,047	Average: 4:52
Average Response Time for All Call Types: 6 minutes and 5 seconds				

Another reported concern would be the impact that the reallocation of career staff from Station 835 would have on neighboring stations. We have conducted an analysis of stations that were dispatched to Station 835's first due area between the designated timeframes (June 30, 2023, through February 22, 2024, and June 30, 2024, through February 22, 2025), which is detailed in the table below:

Stations that Responded to Calls for Service in Station 835's First Due Area					
6/30/23-2/22/24			6/30/24-2/22/25		
Stations	Number of Responses	Responses (%)	Stations	Number of Responses	Responses (%)
801	25	0.9%	801	32	1.2%
802	1	0.0%	802	2	0.1%
805	3	0.1%	805	1	0.0%
806	34	1.2%	806	33	1.2%
807	6	0.2%	807	0	0.0%
809	14	0.5%	809	7	0.3%
810	11	0.4%	810	11	0.4%
811	108	3.9%	811	118	4.4%
812	153	5.5%	812	213	7.9%
813	6	0.2%	813	2	0.1%

Stations that Responded to Calls for Service in Station 835's First Due Area (Continued)					
6/30/23-2/22/24			6/30/24-2/22/25		
Stations	Number of Responses	Responses (%)	Stations	Number of Responses	Responses (%)
814	573	20.4%	814	710	26.2%
816	2	0.1%	816	5	0.2%
818	60	2.1%	818	96	3.5%
819	23	0.8%	819	23	0.8%
823	2	0.1%	823	0	0.0%
828	29	1.0%	828	16	0.6%
830	56	2.0%	830	77	2.8%
831	162	5.8%	831	229	8.4%
833	16	0.6%	833	11	0.4%
834	5	0.2%	834	5	0.2%
835	1,070	38.1%	835	69	2.5%
838	4	0.1%	838	7	0.3%
841	52	1.9%	841	65	2.4%
843	1	0.0%	843	0	0.0%
844	2	0.1%	844	5	0.2%
846	5	0.2%	846	5	0.2%
848	242	8.6%	848	481	17.7%
849	78	2.8%	849	39	1.4%
855	4	0.1%	855	10	0.4%
858	0	0.0%	858	302	11.1%
Other	57	2.0%	Other	138	5.1%
Total	2,805	100%	Total	2,712	100%

If you have any questions or concerns, please don't hesitate to reach out to me. Thank you for your cooperation in ensuring that our Department can continue to provide efficient and effective service while simultaneously prioritizing the health and safety of our members.

Sincerely,



Tiffany D. Green
Fire Chief