



How to Access Waisman Center Outreach Services in Family Care/IRIS/Partnership

Many individuals, family members/guardians, and support staff have been receiving services through one or several of our Waisman Center Outreach Programs:

- **Community TIES**
(Behavior Consultation, TIES Clinic, Rhythms program)
- **WIN (Wellness Inclusion Nursing)**
- **Community Training & Consultation**
- **LOV-Dane**

Lately we have been fielding questions what will happen to these services in Family Care/IRIS/Partnership and what you can do to make sure that these services will be available.*

Your support broker has most likely been assisting you to develop a *Personal Profile* document that includes a summary of the support services you currently receive. This document should be helpful during your enrollment counseling but also when you meet with your Family Care/Partnership Care Manager or IRIS consultant to review and plan your future supports.

Your service plan (Family Care/Partnership) or IRIS (service) plan needs to include all the support services you need to accomplish the goals listed in your plan. Services need to be listed in the plan (and authorized) before the provider can be paid and you can use them.

Unless you make sure that Waisman Center Outreach programs are listed and covered in your plan, Waisman Center Outreach services will not be available through Family Care/Partnership/IRIS.



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Here are four specific steps you can take to prepare for the transition:

1

Make sure your *Personal Profile* lists Waisman Center Outreach services you currently receive. Include services you might have used in the past and you reasonably expect to need in the near future again.**

2

At enrollment counseling, inquire what services are covered/possible through the respective programs in Family Care/Partnership/IRIS. Waisman Center Outreach staff are talking to all the MCOs (Family Care and Partnership) and ICAs (IRIS program) that will be operating in Dane County about making our services available through their programs.

3

Get an even better understanding what specific Waisman Center Outreach services you have been using. Waisman Outreach staff has service data available that lists service hours for 2016 and the first six months of 2017. **Ask your TIES/WIN consultant or call our office manager (James Mulder 608-265-9440 ext. 440) to find out how many hours a TIES or WIN consultant has spent with you or provided on your behalf.** These numbers can serve as a good starting point for your planning purposes. For any questions re LOV-Dane services, please contact Amanda Bell (608-516-4285) or Stefanie Primm (608-219-8178) directly.

4

Once you make your enrollment decision - and you plan to continue using Waisman Center Outreach services – please **let us know**. Your TIES and/or WIN consultant would be happy to assist you in your planning efforts and explain the services you have been receiving to care managers or IRIS consultants - who might be new to you and/or are less familiar with our services.

* Dane County has proposed funding for Waisman Center programs in 2018. It is expected though, that costs for these services will shift to Family Care/IRIS/Partnership as the new system is phased in.

** Be aware that the \$ amounts listed in your *My Support Budget* document for Waisman Outreach services are often based on *average (!) amounts for all individuals receiving services* and might not reflect the actual cost of services - which might be higher or lower.

Disclaimer: Waisman Center Outreach Programs do not intend to influence a person's choice re Family Care/IRIS/Partnership. The information provided is hopefully helpful help to gain a better understanding of current services and to use this information in future planning.

Informational Event:

*Monday, October 30, 2017
6:00 – 8:00 p.m.*

*122 E. Olin Ave., Ste. 100
Madison, WI
608/265-9440*