



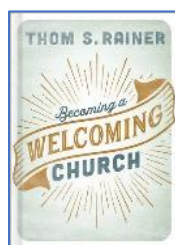
Hospitality and Welcoming books

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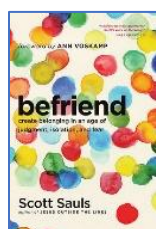
Contact us at umrc@igrc.org or search for and request items using [the online catalog](#)



4D IMPACT: SMASH BARRIERS LIKE A SMART CHURCH (819088) Author: Brown, Olu. Olu Brown walks ministry leaders through four mission-critical aspects of 21st-century ministry and church vitality. Chapters: Smashing barriers; Your church's 4D new normal; Technology; Hospitality; Worship; Systems; Achieving your church's 4D new model. Age: Adult. 130 Pages.

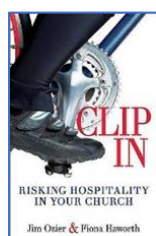


BECOMING A WELCOMING CHURCH (818034) Author: Rainer, Thom. Chapters: Are we as welcoming as we think we are?; Confidential report - for your eyes only; Signs and sites; Safe church/clean church; Greeters, welcome centers, and the welcoming church; The path to becoming a welcoming church. Age: Adult. 115 Pages.



BEFRIEND: CREATE BELONGING IN AN AGE OF JUDGMENT, ISOLATION, AND FEAR (817082) Author: Sauls, Scott. In this book, Scott Sauls invites us to see the breadth of Christ's love. Chapters: A case for befriending; Befriend the one in the mirror; Befriend the 'other'; Befriend prodigals and Pharisees; Befriend the wrecked and the restless; Befriend the shamed and ashamed; Befriend the ones you can't control; Befriend true friends and significant others; Befriend sexual minorities; Befriend dysfunctional family members; Befriend the children; Befriend those grieving and dying; Befriend the poor and empty-handed; Befriend the other race; Befriend the rich and powerful; Befriend the bullies and perpetrators;

Befriend vulnerable woman and humans not yet born; Befriend strangers and refugees; Befriend those who vote against you; Befriend people with disabilities and special needs; Befriend the God Who embraces you. Includes questions for reflection. Age: Adult. 224 Pages.

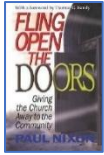


CLIP IN: RISKING HOSPITALITY IN YOUR CHURCH (815114) Author: Ozier, Jim and Haworth, Fiona. Chapters: Making first impressions last; The power of introductions; Beyond introduction -- connection; Turning moments into a movement -- pastors and staff; Hospitality teams -- recruiting and training; Hospitality in the workplace; Hospitality in the worship service; Shifting gears -- leveraging a culture of hospitality into growth; Why 'recommendation' gets more traction than 'invitation'; Turning 'attenders' into 'recommenders'; Turning 'consumers' into 'producers'; Endurance -- the lasting impression of culture. Each chapter includes discussion questions. Age: Adult. 148 Pages.



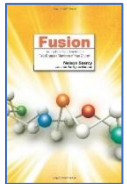
COME BACK EFFECT: HOW HOSPITALITY CAN COMPEL YOUR CHURCH'S GUESTS TO RETURN (818170)

Author: Young, Jason and Malm, Jonathan. Ideas on how to develop and implement changes that lead to repeat visits and, eventually, to sustained growth in your church or ministry. Chapters: Focus on feeling as much as function; Create a culture, not a job title; Know the guest; Be fully present; Think scene by scene; Recover quickly; Observe details, because everything communicates; Reject 'just okay'; Choose values over policies; Reach for significance. Age: Adult. 184 Pages.



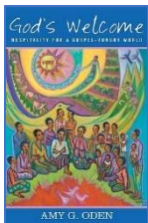
FLING OPEN THE DOORS: GIVING THE CHURCH AWAY TO THE COMMUNITY (825301)

Author: Nixon, Paul. Drawing on his experiences, the author gives practical steps on how churches can become a part of and minister to the communities they serve. Chapter titles: A village church; A gift to the community; Hospitality, hope, and healing; Until the pastor is ready, the church isn't ready; Building a world-class leadership team; Taking Christian worship to the community; Birthing pains; The stories yet to be written. Age: Adult. 247 Pages.



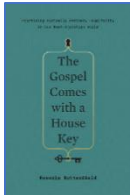
FUSION: TURNING FIRST-TIME GUESTS INTO FULLY-ENGAGED MEMBERS OF YOUR CHURCH (818060)

Author: Searcy, Nelson. Chapters: The power of assimilation; Biblical hospitality; Seven minutes and counting; Making contact; Creating fans through follow-up; They're back!; Sticky situations; Taking ownership; Full circle. Age: Adult. 188 Pages.



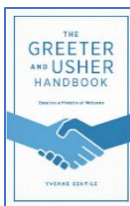
GOD'S WELCOME: HOSPITALITY FOR A GOSPEL-HUNGRY WORLD (808084)

Author: Oden, Amy. Gospel hospitality is more than being friendly or having coffee after worship. It's a way of life, a spiritual practice both for individuals and communities. It's full of surprises that change both host and guest or stranger because God's welcome feeds those who are hungry for forgiveness, rest, and peace; that is, for salvation. The author illuminates the spiritual practice of evangelism in the Good News by tracing God's welcome in 14 Bible meditations and in drawing out implications for each congregation as a station for God's welcome feast. Includes study group exercises for each chapter. Age: Adult. 128 Pages.



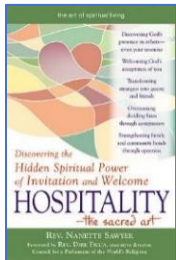
GOSPEL COMES WITH A HOUSE KEY: PRACTICING RADICALLY ORDINARY HOSPITALITY IN OUR POST-CHRISTIAN WORLD (818112)

Author: Butterfield, Rosaria. The author shares stories of her experiences in order to encourage others to make strangers into neighbors and neighbors into family. Chapters: Priceless - the merit of hospitality; The Jesus paradox - the vitality of hospitality; Our post-Christian world - the kindness of hospitality; God never gets the address wrong - the providence of hospitality; The gospel comes with a house key - the seal of hospitality; Judas in the church - the borderland of hospitality; Giving up the ghosts - the lamentation of hospitality; The daily grind - the basics of hospitality; Blessed are the merciful - the hope of hospitality; Walking the Emmaus Road - the future of hospitality; Feeding the five thousand - the nuts and bolts and beans and rice. Includes bibliography and general and Scripture indexes. Age: Adult. 240 Pages.



GREETER AND USHER HANDBOOK: CREATING A MINISTRY OF WELCOME (820102)

Author: Gentile, Yvonne. This small book provides a guide to the responsibilities of those who are generally the first faces visitors encounter in church: the usher and the greeter. Intended for training use by church staff or volunteers, the text covers responsibilities related to all aspects of creating a welcoming atmosphere for visitors and new members. Chapters: Starting as a greeter or usher; Greeters; Ushers; Creating, leading, and sustaining a ministry of welcome. Age: Adult. 43 Pages.

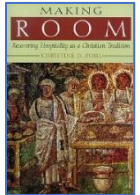


HOSPITALITY: THE SACRED ART (808067)

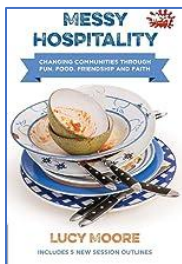
Author: Sawyer, Nanette. Discovering the Hidden Spiritual Power of Invitation and Welcome. The author shares ideas and practices that can help you hold a receptive, reverent, and generous posture toward life, love, God, reality, other people, and creation itself. Chapter titles: Hospitality to God--welcoming God's welcome; Hospitality to Self--inviting the authentic self; Hospitality to Family--offering full presence to those closest to us; Hospitality to Neighbors--becoming the merciful neighbor; Hospitality to Strangers--pursuing kinship rather than estrangement; Hospitality to Enemies--extending generosity through non-retaliation; Hospitality to Creation--knowing creation relationally. Age: Adult. 180 Pages.



LIVING TRADITION: CRITICAL RECOVERY AND RECONSTRUCTION OF WESLEYAN HERITAGE (816260) Author: Moore, Mary Elizabeth Mullino, editor. Chapters: Engaging the past -- engaging the future; The Wesleyan tradition and the myths we love; African American Methodists and United Methodism -- a peculiar relationship or a strange affair?; Susanna Annesley Wesley -- a woman of spirit and spirituality; **Hospitality as a living Wesleyan tradition**; Reconsidering sin -- women and the unwitting wisdom of John Wesley; A heritage reclaimed -- John Wesley on holistic health and healing; Holy heart, holy life, holy work -- work, vocation, and calling in the Wesleyan tradition; Recovering Los Desaparecidos (the disappeared); Prophetic grace -- a Wesleyan heritage of repairing the world. Age: Adult. 280 Pages.

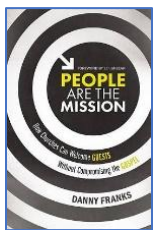


MAKING ROOM: RECOVERING HOSPITALITY AS A CHRISTIAN TRADITION (809018) Author: Pohl, Christine. For most of church history, practicing hospitality was central to Christian identity. Yet our generation knows little about this rich, life-giving practice. The author combines biblical and historical research with a look at contemporary communities of hospitality. Includes index. Also sent with the book is a copy of the study guide with discussion questions, activities, and further resources to help readers and small groups make the practice of hospitality a greater part of their daily lives. Age: Adult. 205 Pages.

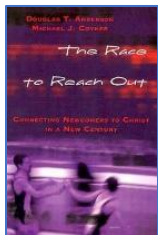


MESSY HOSPITALITY: CHANGING COMMUNITIES THROUGH FUN, FOOD, FELLOWSHIP AND FAITH (821113) Author: Moore, Lucy. In this book Lucy Moore, the pioneer of Messy Church, explores the Christian principle of hospitality. Chapters: Introduction -- why hospitality?; Hospitality at the welcome table; Hospitality at the activity table; Hospitality at the Lord's table; Hospitality at the meal table; Hospitality in a Messy home; Hospitality to grow your team; Team training session on hospitality; Learning from the hospitality industry; Boundaries; Session material -- Abraham and the three visitors; Session material -- the meals Jesus ate; Session material -- the Last Supper; Session material -- the early church; Session material -- the heavenly home; Conclusion -- not shutting the door but opening it. Includes

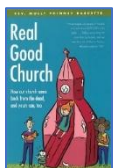
bibliography. Age: Adult. 192 Pages.



PEOPLE ARE THE MISSION: HOW CHURCHES CAN WELCOME GUESTS WITHOUT COMPROMISING THE GOSPEL (818153) Author: Franks, Danny. Chapters: The gospel is offensive; nothing else should be; The sermon starts in the parking lot; When hospitality meets humility; Beyond parking shuttles and smoke machines; When the older brother rears his head; It's not about you; Many churches, one mission; Getting started and starting over. Age: Adult. 208 Pages.

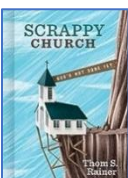


RACE TO REACH OUT: CONNECTING NEWCOMERS TO CHRIST IN A NEW CENTURY (805037) Author: Anderson, Douglas and Coyner, Michael. Ideas on attracting, welcoming, identifying, responding to, listening to, and including newcomers as well as including newcomers as new members. Age: Adult. 111 Pages.



REAL GOOD CHURCH: HOW OUR CHURCH CAME BACK FROM THE DEAD, AND YOURS CAN, TOO (817116) Author: Baskette, Molly Phinney. Chapters: Doom, gloom, and a kernel of hope; The building; Children's ministry and adult spiritual formation; Pastoral care; Pastoral self-care and administration; Outreach and social justice; Outreach and growth; Finance and stewardship; Open and affirming; Real good worship; Leadership; Church conflict; Epic failures. Also includes notes on welcomer training and multiple samples of

printed pieces. Age: Adult. 228 Pages.

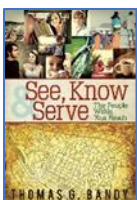


SCRAPPY CHURCH: GOD'S NOT DONE YET (819061) Author: Rainer, Thom. Chapters: Why you should have hope for your church; Preparing to be a scrappy church; The outward deluge of scrappy churches; Scrappy churches are welcoming churches; Scrappy churches close the back door; The next scrappy church. Includes a secret guest survey. Age: Adult. 127 Pages.



SECRETS OF A SECRET SHOPPER: REACHING AND KEEPING CHURCH GUESTS (818051)

Author: Atkinson, Greg. Chapters: Online presence; Parking; First impressions; The sense of smell; Signage; Children's ministry; Security; The worship service experience; Keeping it real; Finish strong. Age: Adult. 150 Pages.



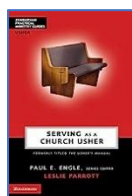
SEE, KNOW & SERVE THE PEOPLE WITHIN YOUR REACH (814085) Author: Bandy, Thomas.

Thomas Bandy discusses ways we can evaluate our neighborhoods and gives suggestions on how to make changes in the areas of leadership, hospitality, worship, education, small-groups, outreach, facility and technology, stewardship and financial management, and communication. Age: Adult. 262 Pages.



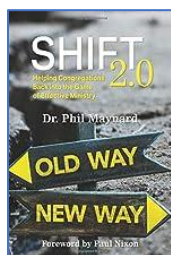
SERVING AS A CHURCH GREETER (807188) Author: Parrott, Leslie. Designed for group or individual

study, this book discusses the importance of church greeters and can be used as a training tool for local churches. Chapter titles: The ministry of church greeters; The need for warmhearted greeters; Developing a user-friendly foyer; A better way of doing things; The parking lot ministry. A 'Zondervan Practical Ministry Guide.' Age: Adult. 73 Pages.



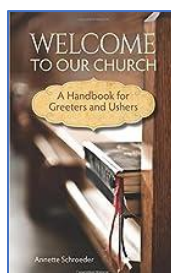
SERVING AS A CHURCH USHER (807189) Author: Parrott, Leslie. Designed for group or individual study,

this book discusses the importance of ushering and can be used as a training tool for local churches. Chapter titles: The ministry of ushering; The functions of an usher; An usher's standard of excellence; The authority and responsibility of ushers; Ushers as greeters. A 'Zondervan Practical Ministry Guide.' Age: Adult. 74 Pages.



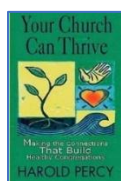
SHIFT 2.0: HELPING CONGREGATIONS BACK INTO THE GAME OF EFFECTIVE

MINISTRY (819080) Author: Maynard, Phil. Chapters: From fellowship to hospitality; From worship as an event to worship as a lifestyle; From membership to discipleship; From 'serve us' to service; From 'survival mentality' to generosity; Leading the charge without getting trampled. Larger than average print. Age: Adult. 236 Pages.



WELCOME TO OUR CHURCH: A HANDBOOK FOR GREETERS AND USHERS (815167)

Author: Schroeder, Annette. Designed for individual or group study, this booklet provides practical tips for church greeters and ushers. Topics include: what visitors want (and don't want) from greeters, a trade secret -- the acceptance mode, watching for deep need, how to show God's love, emergencies, and more. Age: Adult. 48 Pages.



YOUR CHURCH CAN THRIVE (804082) Author: Percy, Harold. Making the Connections that Build

Healthy Congregations. Chapter titles: Thinking about growth; Those in the pews; Those who walk in; Friends and family of members; Those who live in the neighborhood. Age: Adult. 118 Pages.