

How to Calculate Med Sync: Goal Threshold is 30% Med Sync

Purpose

To help pharmacies calculate their Med Sync percentage (%) for **ACCESS to Pharmacy Care** threshold requirements.

Considerations

- Pharmacy may remove prescription records that include immunizations or durable medical equipment if they choose to do so.
- If a pharmacy can more easily calculate percentage (%) of patients, they may use that calculation to meet the threshold instead. See Option 2.
- Generally, Option 1 is much easier to achieve than Option 2 because patients in med sync have substantially more prescription fills, on average, than patients not in med sync.

Option 1:

Pharmacy will use prescription fills to calculate Med Sync percentage.

**OPTION
1**

of prescriptions filled in a sync program in the past 100 days

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of prescriptions filled in the past 100 days

Data Collection Necessary to Calculate this Measure

- **Total** number of prescriptions filled in the past 100 days
- Number of prescriptions filled in the past 100 days that are **'synced'**

Example:

$$6,000 \text{ Sync Prescriptions Filled} / 8,800 \text{ Total Prescriptions Filled} \times 100 = 68.18\% \text{ of prescriptions filled were Sync}$$

# of Sync Prescriptions Filled	x 100%	=	% of Rx Filled were Sync (in that time frame)
# of Total Prescriptions Filled			
6,000 Sync Prescriptions Filled	x 100%	=	68.18%
8,800 Total Prescriptions Filled			of Total Rx Filled (that Month) were synced

*For Pioneer Users, see screenshots below on how to find these numbers.

Option 2:

Pharmacy will use the number of patients enrolled to calculate Med Sync percentage.

OPTION
2

of patients enrolled in med sync with any prescription fill
in the past 100 days

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of patients with any prescription fill in the past 100 days

Data Collection Necessary to Calculate this Measure

- Total number of patients served in the past 100 days
- Number of patients enrolled in Med Sync in the past 100 days

Example:

$$950 \text{ Med Sync Patients} / 2,300 \text{ Total Patients} \times 100 = 41.30\% \text{ of Patients Enrolled in Med Sync}$$

# of Active Patients Enrolled in Sync	x 100%	=	% of Active Patients Synced (in that time frame)
# of Total Active Patients			
950 Sync Patients	x 100%	=	41.30%
2,300 Total Active Patients			of Active Patients (that Month) were Synced

*For Pioneer Users, see screenshots below on how to find these numbers.

**For Liberty Users, see report tip below on how to find these.

Technology Solutions Providers (TSP) Resource – How-to Calculate

The Options listed in parenthesis below correlate with Options 1 and 2 for med sync calculation in the previous pages.

We will continue to add to this list as we have it. If you have a process for TSP not listed that you can share with the CPESN team, please email access@ncpa.org

PioneerRx Screenshots (for Option 1 Data Collection):

Step 1: Find Total Prescriptions Filled

Step 2: Find Total Prescriptions Filled Through Med Sync

PioneerRx Screenshots (for Option 2 Data Collection):

Step 1: Find Total Patients Served

Step 2: Find Number of Med Sync Patients

PioneerRx Rx Workflow Patient Third Party Account Sale Item Inventory Ordering Analy

Patient Interaction Check Bulk Patient Process Prescriber (Doctors) Third Party Facility Facility Delivery Generate MAR

Search for Patients

Search [1] Third Party [2] Care Plan [3] Measures [4] Results [5]

Last Name: Prescription
First Name: NDC:
Middle Name: Lot Number:
Date of Birth: Date of Last Fill: Enter a date and Enter a date
SSN Last Four: Activity Between: 1/1/2024 and 1/31/2024
Phone: Activity Not Between: Enter a date and Enter a date
Has Phone Number: <Any> Date Added: Enter a date and Enter a date
Do Not Phone: <Any> Born Between: Enter a date and Enter a date
Address: Loyalty Points Between: Enter a date and Enter a date
City: MBI:

PioneerRx Rx Workflow Patient Third Party Account Sale

Patient Interaction Check Bulk Patient Process Prescriber (Doctors) Third Party Fac

Search for Patients

Search [1] Third Party [2] Care Plan [3] Measures [4] Results [5]

Sync Status: Enrolled
Health Coach: Search for an Employee
Home Pharmacy: Search for a Pharmacy
Sync Date Start Between: Enter a date and Enter a date
Sync Date Between: Enter a date and Enter a date

Liberty Tip (to Calculate Option 2):

To pull a Med Sync report in Liberty:

Go to patients tab → Patient Data View → add columns MedSync 1 and/or 2 → export as excel workbook and count the patients in Excel.