



Difficult Conversations & De-Escalation Techniques

VIRTUAL TRAINING

Workplace conflict is an unavoidable challenge that can impact productivity, morale, and overall performance.

When not addressed, it can lead to absenteeism, reduced job performance, and strained customer relationships. However, most employees are unaware of the power they have to resolve conflicts on their own. This training will provide employees with the essential skills of active listening, non-judgmental questioning, and open, honest communication to foster a collaborative work environment and empower individuals to resolve conflicts effectively, improving both team dynamics and organizational success.

This virtual event will be hosted **live**. We encourage attendance to receive the full interactive experience and get your questions answered by our HR Subject Matter Experts.

Sponsored by the Central Valley Regional HR Hotline.

Thursday, February 19, 2026

10:00 - 11:00 AM

FREE for employers in the following counties:

Amador Calaveras Madera Mariposa Merced Stanislaus Tulare Tuolumne



**WORKFORCE DEVELOPMENT
BOARD OF MADERA COUNTY**

**Workforce Development Board of Madera County
In local partnership with:**

- Chowchilla Chamber of Commerce
- Golden Valley Chamber of Commerce
- Madera Chamber of Commerce
- Madera Economic Development Commission
- Oakhurst Area Chamber of Commerce
- Valley Community Small Business Development Center

**For more information, contact
Jorge Espinosa at (559) 662-4540.**

**Click Here to
Register Today!**



California
Employers
Association™
employers.org

Central Valley counties have partnered with the California Employers Association to provide a NO-COST HR HOTLINE to employers!

Tulare Co.

888-563-2373

Madera Co.

888-202-4895

Merced Co.

888-906-0041

Stanislaus Co.

888-203-0734

Mariposa/ Tuolumne/
Calaveras/ Amador

888-201-7101

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