

## Prince Albert Parkland Health Region (PAPHR) Library

Name of Library: The PAPHR Library opened in 2007, five years after the PAPHR was established. It is utilized by all clinicians and staff within the PAPHR.

Library milestones: When I came on board the PAPHR Library was not automated. Not to discredit my colleagues, they did use free library social cataloguing and social bookmarking web services such as *Library Thing* and *Delicious*. Today, the PAPHR Library collection is shared locally through LibGuides and requires no technical knowledge to set up! I credit my colleague Susan Baer for her help, support and expertise.

Building/renovation history: The PAPHR Library is located within the Herb Bassett Wing of the Victoria Hospital but has not always been in its present location. The Library is easily accessible to the clinicians and staff. It is within easy access for the Residents and JURSIs enrolled in the Rural Medicine Program offered through the University of Saskatchewan. The Saskatchewan Health Information Resources Program (SHIRP), through the University of Saskatchewan's Library, provides access to a comprehensive suite of online health information resources for all clinicians in Saskatchewan. In addition, the clinicians and staff, the Residents and JURSIs have ready access to the print resources housed in the PAPHR Library's collection too.

Number of staff: I work solo. In the not too distant past, I have had the help of student librarians from the University of Western Ontario and the University of British Columbia through the support of SHIRP. I appreciated their help when I first began this position because there were numerous library tasks to be done. I enjoyed the student librarians' fresh ideas too.

Description of community served: The PAPHR Library is available only to the clinicians and staff of the health region.

Recent program or event: The Library event I am most proud of is giving bi-weekly Library presentations to new staff. I inform new staff about the Library's services and resources. During the presentations I demonstrate how to access the Library's website on PAPHR's intranet, how to access the print and e-Resources available to them and how these resources are just a click away! Since January 2016 the Library's website has had 3,704 hits.

Recent challenge library has overcome: The first challenge in any library is the ongoing need to educate its users – about who we are, what we do, the *value* of what we do, and why we do it. Educating users is an ongoing challenge because clinicians are very busy with patients and patient care. I continue to see my role and key challenge as developing and enhancing relationships with PAPHR clinicians.

Recent staff achievements: I utilize *patron driven acquisitions* as one means of collection development. This new system offers PAPHR Library users the opportunity to help shape the collection. Research shows that material purchased this way has a higher level of usage than traditionally purchased material. I utilize *LibGuides* to help users access the Library's resources. The PAPHR LibGuides content includes the catalogue, subject guides, eBooks & eJournals, articles & databases, and tutorials. The stats for the virtual library website visits is the highest it's ever been to date.

Describe new successful services or initiatives: PAPHR falls under the Regina Qu'Appelle Health Region (RQHR) umbrella. RQHR Library was utilizing LibGuides when I came on board and PAPHR

Library followed. This enabled PAPHR Library users access to a catalogue. RQHR belongs to the Consortium of Academic and Special Libraries of Saskatchewan (CASLS) in collaboration with the U of R. They will be launching a next generation library system over the next year resulting in researchers seeing new library services. It's exciting to be a part of this collaboration. Courtesy of Saskatoon Health Region (SHR) we have access to a web chat service as well.

Where do you see your library/branch in 15 years: In the next fifteen years I would like to see the PAPHR Library expand, in all areas – square footage, print and e-resources, technology, users, etc.

Challenges your library is facing: Challenges facing this Library include skills not traditionally associated with librarianship such as cloud computing even social networking – Facebook, Twitter, LinkedIn, and Google+.

Opportunities your library has identified: Giving library presentations to new employees every two weeks thereby promoting the Library's services and resources. I attribute the bi-weekly library presentations as one reason there have been so many virtual visits to the Library's website. I promote and market the Library every year during Library Week too.