

1.) TOP PRIORITIES BETWEEN NOW AND RAGBRAI

The Detail Form – Complete it Right Away!

We opened up the Detail Form in May, and requested completion by June 15th. If you haven't done so yet, please complete this form now. We use this information to build our shuttle rosters and for our meal counts. Every rider using our services needs to complete this form. It is your responsibility to record your official RAGBRAI registration number on your detail form. (If you don't have this yet, a confirmation number will work as a placeholder)

- **You must login at www.pkbelly.com.** Do not click “Edit” unless you need to add services.
- Scroll down and look for the **green tab** across from your name, labelled Detail Form.
- Another way in... Use the link at the top of your PBV email confirmation, “Click to Continue the Application.” This link allows you to bypass the login process.
- On the Detail Form, provide your registration number for RAGBRAI (bib or wristband number), dietary restrictions, and bike info, and then pre-RAGBRAI shuttle details.
Answer those and save changes.
- Partial-week riders may enter the words “day passes” into the RAGBRAI Registration field.
- **Should you have an accident on the bike or should RAGBRAI take possession of your bike for any reason, Pork Belly Ventures cannot provide any assistance in retrieving your bike without your six-digit RAGBRAI wristband number (on the Detail Form).**
- In addition to entering your RAGBRAI registration number in the field for your official RAGBRAI wristband number, you must wear your RAGBRAI wristbands to check-in with PBV. We'll check your weeklong wristband or day passes before providing you with the PBV bracelet.
- Only for those using our Rental Tent Service and arriving in Onawa on Friday: Extra Night (7/17 in Onawa) in Your Rental Tent On the Detail Form, you may select an extra night in your rental tent (Friday 7/17) – this is in Onawa, not in Dubuque. The price is \$50. This option is for those who are using the Friday E/W Shuttle or who are being dropped off in Onawa. None of our other shuttles from Omaha or Des Moines run on Friday.
- **Thanks** in advance for completing your Detail Forms!!

Payment Is Due Now

- Our payment deadline is May 15th.
- Small balances at this point are fine—if you're still adding our extras. But if you have 90% of your services outstanding, please settle up right away.
- We are cancelling applications with large balances due.
- You may login and pay balances by credit card.
- At this writing, June 20, you can still mail a check, but please write to us and let us know that you've done so.
- All balances must be settled before we see you in Iowa.

Order Optional Dinners Soon

We recently published our optional dinner menus. The cut-off for these orders is July 5th. The caterers must know all numbers, including dietary restrictions, in advance so that they can get their

products ordered. If you don't have your Detail Form with dietary considerations completed by July 5th, you won't be on our list for those Vegetarian or Gluten-Free meal options. We do not expect these caterers to prepare for much larger numbers than what has been ordered in advance. If you don't pre-order, you may not have a chance at our optional dinners. Declining our dinners means that you'll use our food vendors in camp or leave camp to find supper elsewhere in town.

Massage Appointments

- We have eleven therapists on our team, and if you'd like to book appointments early, complete this Massage Form: <https://doxieworks.wufoo.com/forms/plhrnlqk0t1qykw/>. After July 15th, please write to Ashley at ashley@pkbelly.com. Ashley is managing the appointment book for our therapists. Full disclosure: she has been taking appointments for months, and prime-times may be scarce.
- You pay your therapist directly.
- Do take these appointments seriously. Remember them, and keep your appointments with our therapists. If you're sure you can do that, book away!

Availability of Services

- Our Weeklong Support and Partial-Week Support are available at this writing. If you know someone interested in joining us, please advise them to sign up sooner rather than later.
- The Rental Tent Service is SOLD OUT and has a long waiting list. Please wait to see if you clear the list. If we get enough cancellations, Kay can begin contacting people on the list.
- The E/W Shuttle is available, and we have not closed any of the departures at present, but the 1:00 PM Friday shuttle is nearing capacity.
- You can still sign up for the pre-RAGBRAI Omaha and Des Moines shuttles of PBV. And if you do, please complete the Detail Form immediately.
- All of our post-RAGBRAI shuttles (to Omaha, Des Moines, and Quad Cities airports) are available at this writing, but some have more space than others. Watch updates for current availability.

PBV Cancellation Policy, Protection, and Process

Pork Belly Ventures Cancellation Policy Before June 15th, you could cancel part or all of your PBV services and receive a 90% refund. We have reminded everyone of our cancellation policy in many of our email updates. The entire policy is always posted at the top of our home page under "Cancellation." **If you opted to not choose our Cancellation Protection, then on or after the 15th of June, we make no refunds.** See Cancellation Protection below.

Pork Belly Ventures Cancellation Protection If you took this option when you registered for our services, then you have extended your 90% refund period from June 15th through July 15th at 10:00 p.m. You can click on "Cancellation" at pkbelly.com to read more.

Cancel by Email If you must cancel, please notify us by email at info@pkbelly.com so we can see the date and time that you notified us. Please don't leave a phone message. (If you have our protection and cancel before July 15th, you may have a refund coming—so please include an address where we may mail your refund check.). It's important for us to be able to easily reference your cancellation if needed, and email allows us to do this.

July Communication with PBV

Please be willing to read for your answers, folks. In July, we'll be trying to answer over 200 new emails every day. This makes it difficult to even find the emails from our caterers, musicians, hosts, and food vendors. We will do our best to promptly and completely answer any emailed questions we do get, but please do your best to look for the answer in the information we've provided, and understand if there's a delay.

It's best to email us at info@pkbelly.com, where we have multiple sets of eyes on that inbox. We check email quite a bit, but it is likely we can get behind on phone messages. If you have a matter that *needs* to be handled with a phone conversation, Pete is at **402-681-2613** (cell).

Different crew members may specialize in different aspects of our charter, but they may not know answers to all of the questions. If you don't find answers in this letter, it's best to address them to the info@pkbelly.com email address unless we've otherwise directed you to contact a specific crew member.

Email Updates

- From here on in, it's getting more important that you receive and read some of these updates. Delete what does not apply to you.
- Our Mobile App keeps track of updates for you, with a handy archive at your fingertips.
- If you realize that you're not getting our updates, write to info@pkbelly.com to get on our distribution list. Spam filters make it tough sometimes.
- In July, updates will include the host town maps showing our campsite locations, bus assignments and departure times, and anything else that comes up!

The Pork Belly Smartphone App

Go to your app store and use search words "Pork Belly Mobile App" to download our FREE app. The App has become one of the BEST ways of keeping current on RAGBRAI info, PBV information, and host-town info-- thanks to the diligent work of Katy Fletcher, our app developer. On the app, you can access all PBV email updates of the 2026 season. RAGBRAI announcements are at your fingertips. Rider route maps and PBV Host town maps are very popular features. And BEST OF ALL, daily notices during RAGBRAI, letting you know **What's Waiting for You in Pork Camp Today!** The app is available to any RAGBRAI rider – or even your friends/family at home who want to follow along!