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*For Immediate Release*

## **Offering Leading Providers of Healthcare the Opportunity to Go *Lean***

Mohawk College Enterprise and Continuous Improvement Consulting 360 (CI360) are announcing a new partnership for delivering customized training in *Lean* methodologies to providers of healthcare, emphasizing improvements in front-line culture and patient care.

The pull for a value-based health care system has come at a time of great divide between providers and government oversight. The group, Concerned Ontario Doctors, has cited years of government neglect and mismanagement of what was once a great system.

Reducing bureaucracy and putting patients first to create a *Lean* and efficient health care system refocuses efforts on frontline physicians and workers; a pull to a patient-first, value-based system.

“Lean focuses on delivering value for not just the patient receiving the care, but also the next process step in the value stream,” says Samantha Waytowich, Master Black Belt at CI360. “This combined with the participative approach is an effective method for distilling out waste and bringing about a decompressed workforce that has time to focus on quality patient care.”

The *Lean* methodology in healthcare has shown to have many successful reductions in time invested in patient admittance and wasteful practices, such as moving from an ‘in-patient to out-patient’ model to more value-based practices where providers are compensated for quality and not quantity of care.

Training in *Lean* methodologies works best with cross-functional teams, creating opportunities for frontline workers to give feedback and openly share ideas. Other potential areas for streamlining healthcare practices are listed below:

- A reduction in room turnover delay times and securing beds for ICU-transferred patients
- Value Stream Mapping: a *Lean* technique that maps the flow of all information, materials, and activities leading to the desired outcome for the patient
- Improvements to employee morale, job satisfaction and safety, and patient experience
- Better focus on use of IT to lower costs, improve quality and increase patient engagement

The Mohawk College Enterprise and CI360 Consulting partnership is proud to put forward customized training modules in *Lean* principles for Healthcare providers all across Ontario. Having experiences in healthcare, combined with the expertise of training in *Lean* methodologies, works to improve processes, eliminate waste, and restore a proud culture in our healthcare providers.

“While this partnership on *Lean* for Healthcare is new, MCE has worked with CI360 Consulting in the design and delivery of *Lean Six Sigma* training for our municipal and manufacturing clients,” states Audie McCarthy, President & CEO of Mohawk College Enterprise. “Their expertise is second to none.”

**About CI360 Consulting and Mohawk College Enterprise**

CI360 is a group of certified Master Black Belts who are passionate about continuous improvement. We have a strong network of strategic partners that have skills and expertise across a wide range of professions. Our team provides a dynamic approach to training, coaching and facilitation that considers the adult learner ([www.ciconsulting360.com](http://www.ciconsulting360.com)).

At MCE, we recognize the importance of equipping individuals and companies with the skills and expertise necessary to survive in our fast-paced world. We provide training in leadership, technology, and health & community services to address the growing demand of business today as well as being ready for tomorrow's workplace.

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Reference:

<https://www.cbc.ca/news/canada/toronto/concerned-ontario-doctors-legislature-news-conference-neglect-health-care-1.4602728>