

Coming Soon to Mohawk College Enterprise



Customer Service Certification

This multi-course program covers topics from basic to advanced level customer service. The program includes Mystery Shops, Developing Customer Service Standards and more. Our team of experts will help you determine what components and what levels your employees should master.

Finance for the Non-Financial Manager

This course will provide participants with the skills and knowledge necessary to demonstrate an understanding of financial concepts, creating and analyzing budgets, interpreting financial tools and more. Designed for managers with little or no finance experience.

Building Relationships with Council

This course will help participants understand the roles and responsibilities of municipal council. Participants will learn how to build relationships with council members, advocating for the member of the public. Participants will work on case studies and activities to gain respect from councillors.

Communicating with the Media

This course will help participants understand and communicate with the media. Media's role in society is constantly changing, and now more than ever, it's important to understand what news is, how to work with journalists, preparing for interviews and more.

Indigenous Culture Training

This course will educate participants on Indigenous Culture, worldviews and knowledge. Strategies include cultural training and experiential learning opportunities to help build an understanding of shared histories, as well as provide opportunities for sharing and celebrating cultural diversity.

Workplace Diversity and Inclusion Training

This course will provide participants with the skills to deal with challenges that result from diversity while creating an inclusive working environment for your organization to better support all employees. MCE specializes in creating a fun, experiential, safe and non-judgmental learning environment.

To receive more information, please fill out the form below and return it to this booth.

Name	
Email	
Phone Number	
Company	
Program of Interest	

Yes, I provide Mohawk College Enterprise permission to contact me regarding the above program.

Yes, I give MCE permission to send me important e-communications such as monthly newsletters, event updates and more.