## The Scope: Publications, Achievements and Recognition

## Moment to Shine

See how our colleagues are being recognized for upholding our values

Rebecca Hunt, MD, was recognized by Candace Laliberte for Ownership
Thank you so much for helping to put in orders for another provider at the hospital,
while the residents were enjoying their picnic. It was such a busy day for you, and this
was a true act of kindness. You are such a special person and I'm grateful to work with
you.

Timothy Fallon, MD, was recognized by Tenicia Hauck for Respect
Thank you Dr. Fallon for always being aware and alert to some of the issues in the

APU we experience. You take safety serious here in the APU and I admire your diligence. I wanted to especially thank you for responding so quickly to a Code Blue here in the APU, I got to see you in your element and I think you are fantastic! Thank you for being there for the team as well as the patient.

Michael Binette, MD, was recognized by Reeven Elfman for Patient Centered Dr. Binette (AKA Dr. Perfect) thank you for letting me shadow you to better understand and appreciate what your secret sauce is for creating raving loyal patients... I have also used you as an example when talking to other providers. I love the way you communicate with patients -- BLT -- will never stand for Bacon Lettuce and Tomatoes anymore -- I now understand BLT mean - Bending, Lifting and Twisting -- as in no BLT after surgery. I really appreciate working with you.

Samantha Doe, APRN-FNP, was recognized by Nancy Carroll for Respect Your kindness and compassion for the patients we work with is an inspiration. Each patient that you work with is greeted with the same kindness no matter the time of day or number patients you've seen. Your ability to always make each individual feel valued and safe to come to the PSLC for care is one of the may reasons I respect you and the care you give. Thank you for knowledge, skill and compassion you demonstrate daily.

Samir Haydar, DO, Nate Mick, MD, James Wolack, MD, and Cameron Bonney, MD, were recognized by Wendy Osgood for Excellence

Thank you for your leadership and engagement in the ED FY 2018 Clinical Transformation project. I recognize this took a lot of time on top of your other commitments. Much of the work was challenging in an effort to create a data infrastructure and significantly change our delivery of care systems to work to have patients for efficiently receive their care and move to the appropriate venue of care as timely as possible. Your work helped to support a second year of effort, investment by the organization in the IHI project and an AIP goal where all service lines are expected to work on flow improvement initiatives.

Emily Zarookian, MD, was recognized by Lisa Almeder for Integrity

Emily, thank you for stepping in to help me back in August when census was high on HM service. I had a heavy workload on the morning of admitting assignment and your help made all the difference. You are an astute clinician, steady and calm presence and wonderful teammate.