



Live Discharges: Getting It Right!

Webinar – Wednesday, March 22, 2017

11:30 am to 1:00 p.m. Eastern – Webinar Recording Available



What's a perennially confusing regulatory area for hospices? Live discharges!

Live discharges have always been seen within hospice care, and can occur because patients decide to resume curative care, their condition improves or stabilizes, or a patient might leave hospice care for a variety of personal reasons. Both CMS hospice claims data and data from the hospice community indicate that approximately 40 percent of all live discharges occur when patients, exercising their rights, make the choice to leave hospice.

This webinar will address the regulatory requirements and the implications of live discharges under the Medicare Hospice Benefit. Hospice regulations specify criteria for when a hospice may discharge a beneficiary. Specific regulations address the patient's choice to revoke the hospice benefit or transfer to another hospice provider. CMS continues to look at live discharges and gather data surrounding them. This session will help you improve your hospice's regulatory competency related to live discharges.

This session will review the five types of live discharges, key requirements and documentation points for each, important monitoring areas, and more. **You'll also leave with important resources for your hospice: chart review tools and an invaluable one-page live discharge tool.**



Program Goals:

- Identify 5 types of live discharges & understand appropriate uses of each
- Understand and implement proper steps for each type
- Assure compliant documentation
- Prepare for increasing scrutiny of live discharges

Who should attend: RN, LPNs, chaplains, social workers, clinical supervisors and managers, those in hospice education, QAPI, and Compliance.



Presenter: Susan Balfour, Partner with Hospice Fundamentals. Ms. Balfour's hospice experience spans thirty years and includes experience as executive director of a free-standing non-profit hospice agency, Director of Clinical & Regulatory Affairs for The Carolinas Center for Hospice and End of Life Care, and, since 2009, a founding partner in Hospice Fundamentals, a company specializing in regulatory and compliance monitoring, analysis and education.

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REGISTRATION INSTRUCTIONS:

Convenience: Enjoy the convenience and cost-efficiency of a webinar – watch the speaker’s slide presentation on the internet while listening by telephone or through your computer’s microphone and speakers (VoIP). There is no limit to the number of attendees from your agency who may participate at your site using one phone line and a computer with internet access. **Each webinar will be recorded and available to registrants through September 22, 2017.**

Confirmation: Prior to the webinar, a confirmation will be e-mailed to you. This confirmation will include a link to access the presentation handouts, the sign-in sheet, and evaluation, as well as a link enabling you to access the webinar.

Cancellation Policy: Fees will be refunded only if written cancellation is received by HCANH two weeks prior to the webinar **and no refunds after the dial-in number is sent to your agency.** In the event of a written cancellation, HCANH will retain, or charge, \$40 of the initial registration fee, per registrant, to cover administrative overhead.

Registration Fees

	Links to Live Broadcast & Recording	
	Member of VNAs of VT or HCANH	Non-member
<i>Live Discharges: Getting It Right!</i> Wednesday, March 22, 2017, 11:30 am to 1:00 p.m.	\$169	\$269

Registration:

Attendee Name: _____ Agency Name: _____

Agency Address _____ Agency City, State, Zip: _____

Attendee Email: _____

Phone: _____ Alternate Email: _____

PAYMENT:

I owe the amount of \$ _____ for the course selected above.

My check payable to (HCANH) is enclosed.

Charge my:



Credit Card Number _____ Exp. Date _____ Security code _____

Name (as it appears on card) _____

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Signature (required) _____

Registration must be received in writing and will not be accepted without payment.

Mail, fax or e-mail form to:

Home Care Association of New Hampshire, 8 Green Street, Concord, NH 03301

Fax: 603-225-5817, Ph: 603-225-5597, E-mail information to: ekingsley@homecarenh.org

Please contact Beth Kingsley at HCANH if you have questions about registering.