



West Central Behavioral Health

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**FOR IMMEDIATE RELEASE**

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**West Central Behavioral Health Announces 24/7 Mobile Crisis Response Program**

Claremont, Lebanon, and Newport, NH – West Central Behavioral Health, the community behavioral health center for the Upper Valley and Sullivan County, announces its launch of a 24/7 Mobile Crisis Response program. This program enhances and replaces West Central's former Emergency Services program.

24/7 Mobile Crisis Response offers callers who contact West Central's Crisis Response phone line a direct, in-person connection to a crisis clinician at all hours of the day and night. For calls that cannot be resolved by phone, mobile crisis response teams will be available to provide immediate in-person response to mental health and substance misuse crisis situations. Each crisis response team will be staffed by one licensed mental health clinician and one peer provider. The mission of West Central's Mobile Crisis Response effort is to provide the highest level of mental health and substance misuse crisis response services to people throughout lower Grafton and Sullivan Counties. Its objectives are to reduce the overall number of suicides, opioid overdoses and other causes of preventable mortality, ensure improved outcomes for crisis clients, reduce hospitalizations and incarcerations, and become a first-responder crisis community resource for our region.

West Central's Mobile Crisis Response phone line may be reached at: 1-800-564-2578

*West Central Behavioral Health is the non-profit community mental health center for the Upper Valley and Sullivan County regions. It ensures access to advanced counseling, treatment, and support for people of all ages and income levels. Its vision is to eliminate the stigma associated with mental illness and substance use disorders so people will seek out help when they need it most.*

*With locations in Claremont, Lebanon, and Newport, NH, West Central offers adult outpatient services, child & family services, substance use services, 24/7 mobile crisis response services, and residential services. Its Mobile Crisis Response phone number is 800-564-2578. Learn more online at: [www.wcbh.org](http://www.wcbh.org).*