



# Kentorri Garmon

Interim Commissioner, City of Atlanta Department of Public Works

Kentorri Garmon serves as the Interim Commissioner of the City of Atlanta Department of Public Works (DPW). With a keen eye for innovation and a knack for team development, Garmon oversees the department's impressive \$103M annual operating budget and guides a talented team of over 600 employees.

Bringing over 20 years of experience in city government and the private sector, Garmon has made significant strides since joining the department in 2022 as DPW Director of Performance and Innovation Delivery. Recognized for his exceptional leadership in areas such as data analytics, quality control, customer engagement, and the DPW Command Center Teams, Garmon's strategic approach earned him a swift promotion to the role of deputy commissioner. His commitment to enhancing organizations through technology integration and fostering a culture of excellence makes him a true asset to the City of Atlanta's Department of Public Works.

Before joining DPW, Garmon served as a key member of ATL311, the customer service center for the City of Atlanta, where he was instrumental in ensuring top-notch customer service. With over 17 years of experience in the private sector, Garmon held key positions in telecom engineering, construction, and fiber to curb initiatives at AT&T. He has also played a pivotal role in managing operational forces for the restoration and rebuilding of telecom infrastructure in the wake of severe storms and natural disasters in the Mississippi Gulf Coast and Pine Belt Regions. Garmon's expertise extends to IT support, endpoint services, and business processes, which he acquired during his eight-year tenure at Koch Industries. There, he managed tier II technical support, executive support, and endpoint services teams while leading crucial enterprise projects.

Garmon's dedication to higher education is evident through his over a decade of experience as an adjunct instructor, teaching business and managerial courses at multiple institutions. He has an impressive educational background, having earned a Bachelor of Science in Applied Economics and a Master of Science in Geosciences from Mississippi State University, along with an MBA in finance from Delta State University.

Garmon's expertise in these areas makes him an asset to any organization looking to improve its operations and financial success.