



Dear Member:

Effective December 1, 2016, Cigna will be replacing Sagamore as your new medical network. This change will enable us to provide you with better access to quality healthcare providers and acclaimed facilities with the potential to lower your out-of-pocket costs.

Cigna is recognized as a top 100 company on CR Magazine's 2015 and 2016 list of 100 Best Corporate Citizens; Cigna's global network includes more than one million relationships with health care professionals, clinics and facilities including:

- 96,000 participating behavioral health care professionals
- 12,500 facilities and clinics

Attached (is/are) your new Medical identification card(s). (This/These) card(s) reflect(s) new information needed by your providers for claims *effective on or after December 1, 2016*. **Please begin using the replacement card(s) as of December 1, 2016, and destroy any old card(s)**. It is important that your doctors and providers update your records to ensure claims continue to be processed accurately.

Please note that any family member(s) belonging to an out-of-state network will not be affected by this change, and should continue to utilize their current identification card(s).

While this network change does not affect your coverage details, it may impact which providers you utilize in the future. In order to confirm whether a current provider participates in the Cigna network, or to locate other participating providers and facilities, visit <http://www.cigna.com/hcpdirectory/>.

If you have any questions regarding this benefit change or any other aspect of your benefits package, please contact USHL Client Services toll free at (800) 211-1534.

Regards,

Michael McCollom

Michael McCollom
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