

CLARICE FAMILY COMPS at The Clarice and MilkBoy ArtHouse

Who is eligible?

- Faculty, staff, contingent, and hourly student employees at The Clarice, the Artist Partner Programs, the School of Music, and the School of Theatre, Dance, and Performance Studies
- Majors and minors of School of Music and School of Theatre, Dance, and Performance Studies
- Performers and technicians in SOM ensembles or TDPS productions

Which performances are eligible?

- Performances performed at The Clarice Smith Performing Arts Center and MilkBoy ArtHouse, that are produced by the Artist Partner Programs, School of Music, or School of Theatre, Dance, and Performance Studies
- Due to limited capacities, performances at MilkBoy ArtHouse have slightly different eligibilities. See below for the breakdown at each venue:



When are tickets available?

- **NEW THIS YEAR!** For performances at The Clarice, Clarice Family Comps are available on the first day of classes for ALL performances in the upcoming semester.
 - **Monday, August 26** for performances through January 31, 2020
 - **Monday, January 27** for performances through May 9, 2020
- Comps will remain available through the start of the show, as long as tickets still remain for purchase.

How many free tickets can I get?

- Clarice Family Faculty/Staff: 2 per event
- Clarice Family Students: 2 per event:
 - 1 for being a UMD Student
 - 1 for being part of the Clarice Family

How do I get my tickets?

- Visit the ticket office in person
- Online through The Clarice's website. Login to your account first, then add the tickets to your basket. When you are logged into your account, the discounts will apply automatically.
- If the discount is not automatically applied online, your account may not be registered for Clarice Family Comps. (We register accounts based on information provided by the schools and supervisors.) Contact the ticket office and we'll make sure you have access!

Anything else I should know?

- **Can't use your ticket?** Let us know! We understand things come up, but out of respect for the artists on our stages, we ask that you return your ticket so that someone else can fill that seat.
- With that said... **USE IT OR LOSE IT!** If your ticket has not been scanned at the entrance to the venue by 5 minutes prior to the start of the show, the Guest Experience team reserves the right to return and reissue your ticket to someone on the waitlist. We will be keeping track of unused tickets and will adjust eligibility rules if the offer is abused.
- An "event" includes all performances of a show. If you are required to see multiple performances of the same show, please contact the ticket office and we can make exceptions.



For Clarice Family Faculty & Staff:

- **When?** Clarice Family Comps at MilkBoy ArtHouse are available the day before the event and will remain available through the start of the show, as long as tickets remain for purchase. If a performance is sold out, Clarice Family members are welcome to put their names on the waitlist for their comp ticket.
- **How many?** Clarice faculty and staff are permitted 1 free ticket per event. Additional tickets may be purchased with the \$5 off faculty/staff discount.
- **Don't want to risk it?** Purchase your tickets in advance! If comps become available the day before the show, let us know you bought your ticket and we're happy to refund your purchase for a free ticket.
- **Work requirement?** If you are working the event and must have a ticket, contact the Guest Experience team at mod-theclarice@umd.edu for an exception.

For ALL UMD Students:

- **When?** Free student tickets are available on the first day of classes for all events in the upcoming semester.
- **How many?** All students may get 1 ticket per MilkBoy ArtHouse event for being a UMD Student. There are no additional comp tickets for Clarice Family students.