

LIFEWAVE®

# APAC

## Incentive Trip

Da Nang, Vietnam

There are two ways to qualify for this incentive trip to Da Nang. You may choose from the two methods below to qualify for either one or two tickets.

### Method 1: Open to Newly Rank Advance Senior Directors

- Senior Directors who reach the rank for the first time and maintain it for 6 more weeks (1+6 weeks, does not need to be consecutive) during the Qualification Period (Apr 29 – Sep 1, 2024) is entitled to two (2) incentive trip tickets.

### Method 2: Open to All Brand Partners by Earning Points

- Each Brand Partner who earns **60 points** through specific activities is entitled to one (1) incentive trip ticket from Method 2.
- Each Brand Partner who earns **85 points** through specific activities is entitled to two (2) incentive trip tickets from Method 2.

Type of Points	Activities	Points
Personally Sponsored New Enrollments	Silver	1
	Gold	2
	Diamond	4
Personally Sponsored Upgrades	Silver	1
	Gold	2
	Diamond	4
Rank Advancement	Manager	2
	Director	4
	Senior Director	5
	Executive Director/Presidential Director	6
	Senior Presidential Director	8
Personal Enrollments who Rank Advance	Manager	2
	Director/Senior Director	3
	Executive Director/Presidential Director	4
	Senior Presidential Director	5
Maintain Paid-as-Lifetime Rank/per week	Manager/Director/Senior Director	1
	Executive Director/Presidential Director/ Senior Presidential Director	2
Personal Enrollments	PC or PC+ Customers	1

\*PC or PC+ customer must have spent at least \$99.95 USD, with no returns.

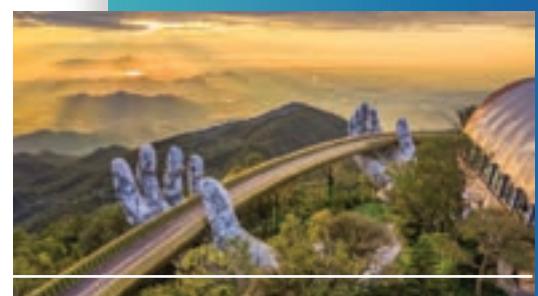
\*The company reserves the right to change these terms and conditions at any time without prior notice.



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# QUALIFICATION CRITERIA

**Q1: What is the qualification period for the incentive?**

A1: The incentive qualification period is from April 29, 2024 through September 1, 2024.

**Q2: Which LifeWave Brand Partners can participate in this incentive?**

A2: All LifeWave Brand Partners in Japan, Taiwan, Hong Kong, Macau, the Philippines, Malaysia, Singapore, Thailand, Australia, and Indonesia can participate and earn an incentive trip.

**Q3: When will the incentive trip take place?**

A3: The incentive reward trip may take place in November 2024. Specific dates and locations will be provided at a later date. The company reserves the right to change these terms and conditions at any time without prior notice.

**Q4: How do LifeWave Brand Partner qualify for the incentive?**

A4: There are 2 methods Brand Partners can qualify for the trip:

**Method 1: Open to Newly Rank Advanced Senior Director**

- New or existing Brand Partner rank advances to Senior Director for the first time and maintain Paid As Senior Director for another 6 weeks (does not need to be consecutive) during the qualification period is entitled to two (2) incentive trip tickets.

**Method 2: Open to All Brand Partners by Earning Points**

- All Brand Partners who earn 60 Points through specific activities is entitled to one (1) incentive trip ticket from Method 2.
- All Brand Partners who earn 85 Points through specific activities is entitled to two (2) incentive trip tickets from Method 2.

**Q5: Can upgrades to enrollment packs be allowed to count for the qualification?**

A5: Yes. Personally sponsored upgrades of enrollment packs (Silver, Gold and Diamond) are eligible to count for the trip qualification.

**Q6: Are any new enrollments not eligible for incentive qualification?**

A6: Yes. Starter, Bronze, Platinum enrollments are not eligible for earning incentive qualification.

**Q7: Brand Partners of which rank may use Method 1 to qualify?**

A7: New or existing Brand Partners of No-Rank, Manager & Director ranks only.

**Q8: Can a Personally Sponsored New Enrollment who is also a newly Rank Advanced Brand Partner count towards both points criteria?**

A8: Yes.

**Q9: Can the 1+6 weeks Paid As Senior Director period occur after the end of the Qualification Period (September 1, 2024)?**

A9: No. All the said 7 weeks must happen within the Qualification Period (April 29, 2024 - September 1, 2024).

**Q10: How does a Brand Partner qualify for 2 incentive trip tickets?**

A10: For Method 1, a New or Existing Brand Partner rank advance to Senior Director for the first time during the Qualification Period will be eligible for two (2) incentive trip tickets. While for Method 2, a Brand Partner who earn 85 points from the specified activities during the qualification period earn two (2) incentive trip tickets.

**Q11: Could a Brand Partner qualify for three tickets?**

A11: No. Maximum eligible incentive trip tickets each Brand Partner can earn are two (2).

# CLAIMING AN INCENTIVE TRIP & DETERMINING ELIGIBILITY

## Q1: **How will qualifiers know if they have earned a spot on the incentive trip?**

A1: LifeWave will contact the qualifiers with an invitation to accept their spot on the incentive trip. They will have a specified amount of time to accept the incentive trip. Acceptance must happen within the time allotted, or the qualifier forfeits the incentive trip.

## Q2: **What happens if the qualifier cannot attend the incentive trip?**

A2: If a qualifier cannot attend (we sincerely hope you can), you will forfeit the trip. The trip is non-transferable and has no cash value. If you earn two (2) tickets, your guest cannot attend as well due to your absence.

## Q3: **What happens if a qualifier accepts a spot on the incentive trip but is then unable to attend?**

A3: If a qualifier secures a spot on the incentive trip but subsequently cannot attend, the reward will be forfeited. There is a specified deadline by which they must inform the company of their inability to attend. Any travel cancellation expenses incurred by the travel company or airlines due to late notification of non-attendance will be the responsibility of the qualifier.

## Q4: **If the qualifier achieves the qualification for two (2) tickets, is there any requirement for the guest who travels together?**

A4: Your guest must qualify under the LifeWave Guest Policy as outlined below:

- The guest must be over the age of 18.
- The guest must not be a LifeWave Brand Partner, with the exception of a spouse, domestic partner, or adult child.
- Additional guests outside of the plus-one are not permitted on this campaign.

## Q5: **If a qualifier earns the incentive trip, is airfare included?**

A5: A qualifier is entitled to one (1) or two (2) incentive trip tickets with a budget cost of up to USD 450 per round-trip flight ticket. Any additional airfare costs above USD 450 per ticket will be charged to the qualifier. All flights will be arranged by LifeWave.

## Q6: **If a qualifier earns the incentive trip, will his/her expenses to and from the home airport and/or baggage fees be reimbursable?**

A6: No. Expenses to and from a home airport and/or baggage fees will not be reimbursable.

## Q7: **Are travelling expenses such as Visas, Travel Insurance, Passport Renewal, Covid-19 Test, Vaccination, etc. covered by LifeWave?**

A7: No.

## Q8: **If the incentive trip gets cancelled due to external, uncontrollable circumstances, will LifeWave compensate qualifiers for the value of the trip?**

A8: If there is a circumstance that is out of the company's control that causes the incentive trip to be cancelled, the trip can be changed at the company's sole discretion, and an alternate prize/payout will be determined. If a qualifier wins the incentive trip and it gets cancelled, please contact [lifewave-asia@lifewave.com](mailto:lifewave-asia@lifewave.com).

## Q9: **Can a qualifier bring additional guests besides the plus-one they're allowed if they pay for them themselves?**

A9: No. No buy-in is allowed.

## Q10: **If a qualifier earns a spot on the incentive trip and accepts it, how will he/she learn about all the details of the incentive trip?**

A10: LifeWave will invite qualified and accepted qualifiers to an Incentive Trip Webinar where the company will brief qualifiers on all the details leading up to the trip, what will happen on the trip, and what will happen after.

## Q11: **Can a qualifier transfer his/her ticket(s) to another Brand Partner or non-Brand Partner if unable to attend?**

A11: No. The incentive trip is not transferable.

## Q12: **If a qualifier earns a spot on the trip, what can they expect after opting into the trip?**

A12: Once the qualifiers earn a spot on the incentive trip, they will receive an email with a registration link. The qualifiers will need to complete their registration (and the qualified guest's registration, if any) and provide the flight details by the deadline outlined in the email. Failure to complete the registration in its entirety by the deadline could result in the forfeiture of the incentive trip.

## Q13: **What happens if a qualifier does not get the proper travel documents (such as a visa) or does not have the appropriate passport documentation and is denied boarding the flight?**

A13: Obtaining the proper travel documents is the responsibility of the qualifiers. If the qualifier fails to secure the appropriate travel documents, is denied boarding, and consequently cannot attend the trip, you will forfeit the value of the trip as well as your airfare. Additionally, a cancellation fee will apply.

## Q14: **How if a qualifier would like to update or correct his/her details, preferences, or special needs after submitting the travel registration form?**

A14: The qualifier can make changes to certain details, such as passport details and dietary preferences, up to 14 days before the trip. This is to ensure the company has ample time to prepare and cater for everyone's needs. We cannot guarantee last-minute changes or demand, as it depends on availability and feasibility.

# IMPORTANT TRAVEL REMINDERS

## **Important travel reminders for all of you tracking to achieve the trip:**

- Prior to the trip, we advise having a passport with six (6) months' validity. Brand Partners whose passports have expired are advised to renew their passports.
- Please ensure all home country travel rules are adhered to, e.g., ensuring tax is paid.
- Any visa applications/e-travel documents are applied for and received successfully.
- Covid-19 precautions are taken care of, like vaccinations or a Covid-19 PCR/RTK lab test if required.
- Travelling qualifiers are responsible for immediately informing their LifeWave Country Management in the event of sudden emergencies that prevent them from flying.
- LifeWave will not be responsible in the event the qualifier is not able to fly from their country/to the Incentive Trip venue due to personal failure to adhere to the Travel, Health and Safety Rules or Requirements as specified above.

## TRIP ATTENDANCE GUIDELINES

### **Registration Requirements**

Qualifiers are required to register according to the deadline given via the registration system. If you do not register and arrive on site or arrive with guests who have not been previously approved, there may not be hotel rooms or seats to accommodate you and your guest.

### **Accommodation**

Qualifiers will be provided with accommodation in a standard guest room at the host hotel during the travel dates. Any extension to these dates will be handled individually with the hotel based on availability and at the cost of the qualifier.

### **Airport Ground Transfers**

Ground transportation will be provided between the airport and the hotel on official arrival and departure days; anyone arriving prior to our stay or staying past the program dates will be responsible for their own transfers.

### **Incidental Charges**

Incidental charges are the costs of items and services that are not part of the main bill. No incidental charges are covered by LifeWave. Some hotels have a policy of asking guests to present a credit card to be kept on file for incidental charges, and most hotels will place a hold on this card for the duration of the stay.

### **Transfers**

All earned trips are non-transferable and have no cash value.

## TERMS AND CONDITIONS

This Incentive Trip is exclusively for LifeWave Japan, Taiwan, Hong Kong, Macau, the Philippines, Malaysia, Singapore, Thailand, Australia, and Indonesia Brand Partners. Qualifiers will be announced no sooner than 30 days after campaign has ended. Campaign starts on April 29, 2024 at 12:00 AM CDT and finishes on September 1, 2024 at 11:59 PM CDT. Refer to the FAQs for incentive rules and requirements. LifeWave's Policies and Procedures are applicable to all Brand Partner's activities related to this campaign. Participants must be active and in good standing with the company to be eligible. The company maintains the right to, at its sole discretion, alter or change any terms, conditions, or elements of this promotion as it deems necessary or as dictated by applicable laws and regulations. The company also maintains the right to, at its sole discretion, disqualify anyone for any reason. There is no entitlement to compensation if the qualification is denied due to a compliance issue.