

COVID- 19 Health Screening and Protocol for DSPs and Consumers

Purpose: To protect the health and wellbeing of the individuals we serve and our employees, and to mitigate the spread of COVID-19 in our communities.

Policy: All staff and consumers will be screened for symptoms and risk of spreading COVID-19 prior to face to face service provision each day. Services will not be provided to individuals who are displaying signs or symptoms of COVID-19, for at least 14 days or until released by healthcare provider. Services will not be provided by employees who are displaying signs or symptoms of COVID-19, for at least 14 days or until released by healthcare provider.

Procedure:

Prior to the start of shift, employee will answer the following questions.

1. Do you have a fever greater than 100.4?
2. Are you experiencing a cough?
3. Are you experiencing a sore throat?
4. Do you have a respiratory illness or difficulty breathing?
5. Have you been in contact with anyone with known or suspected COVID-19 in the last 14 days?

If the employee answers “Yes” to any of the questions, they will not provide face to face/direct support service to any individuals. The employee should call their healthcare provider or 211 for guidance. The employee should also contact Human Resources.

Prior to the start of shift, employee will ask the consumer the following questions:

1. Do you have a fever greater than 100.4?
2. Are you experiencing a cough?
3. Are you experiencing a sore throat?
4. Do you have a respiratory illness or difficulty breathing?
5. Have you been in contact with anyone with known or suspected COVID-19 in the last 14 days?

If the consumer answers “Yes” to any of the questions, face to face services will not be provided to the consumer. The employee should assist, via telephone, the consumer in calling their healthcare provider or 211 for guidance.

Telephonic services may be provided on a case-by-case basis. DSPs should discuss this with their supervisor prior to providing telephonic services in place of face to face services.